We need your help! The City of Tacoma is collecting demographic data from Tacoma business owners. This data will inform our efforts to develop innovative programs that better serve our business community and support our broader Transformation efforts.

These Transformation efforts include our ongoing work to achieve more equitable City contracting programs and policies. If you are a Tacoma business owner, please go to cityoftacoma.org/taxandlicense and click on Add Demographic Information.

If you have questions, please email tpalmer@cityoftacoma.org.

Why Business Demographics are Important in Fostering a More Equitable, Dynamic and Robust Economy

As the Puget Sound region emerges from the COVID-19 pandemic, the City of Tacoma has an opportunity to build a regional economy that is more equitable, dynamic and robust.

As we work on transforming our systems, having access to quality data helps us better understand and accelerate the entrepreneurial potential of the region’s aspiring and current Black, Indigenous and People of Color (BIPOC) business owners.

BIPOC and woman-owned businesses were disproportionately impacted by the pandemic. According to McKinsey, 55 percent of BIPOC-owned small businesses have experienced layoffs, furloughs, or have shut down. By comparison, 48 percent of white-owned businesses were impacted in this same way. In addition, according to Forbes, woman-owned businesses have been severely impacted, with 25 percent closing nationwide.

COVID-19 has exacerbated long-standing inequities relating to access to capital and connections to lenders. In supporting our business community in a more holistic fashion, the City is committed to reaching these underserved businesses to provide them the resources needed for an effective recovery and long-term sustainability.

More details and resources for the BIPOC business community are available at makeittacoma.com or mbdadtacoma.com.
FILE & PAY ONLINE AT FILELOCAL-WA.GOV
Join the thousands of Tacoma taxpayers that securely use FileLocal-wa.gov to make payments.

With FileLocal, you can:
• File and pay taxes
• Renew a license
• Print a business license
• Send secure messages
• Apply for a new license or location

To learn more about all of Tacoma’s payment options, visit cityoftacoma.org/taxandlicense.

CUSTOMER SERVICE OPTIONS
As we have adapted to our customers’ Tax & License needs throughout the course of this pandemic, we have developed some new customer service tools that provide you with more options for getting the help you need.

Virtual Services as an Alternative to In-Person Visits
Go to cityoftacoma.org/taxandlicense to schedule an appointment for an online meeting using Microsoft Teams. An internet connected smartphone, tablet or computer is required and you can book your virtual appointment up to seven days in advance.

Phone
You can reach us at (253) 591-5252 during regular business hours, Monday – Friday, 9 AM – 4 PM, to be connected to all the services our office provides.

In-Person
Our team is available to assist you in our lobby as well. Times and hours may vary, so please visit cityoftacoma.org/taxandlicense for the latest information on this and to schedule an appointment.

Pay by Phone (253) 591-5252
Online Filing/Payment FileLocal-wa.gov
Website cityoftacoma.org/taxandlicense

UPDATES FOR RENTAL PROPERTY OWNERS
Learn more about recent updates to Tacoma’s Rental Housing Code that went into effect on October 1, 2021.

The updates include:
• Just cause eviction provisions
• Prohibition of illegal rental agreement provisions
• Prohibition of landlords requiring tenants to provide more than a 20-day notice to terminate tenancy

More information on proposed changes is available at cityoftacoma.org/rentalhousingcode.

KEEP US UPDATED
Did you close your business or change your address?
Visit cityoftacoma.org/taxandlicense and click Close My Account or Update My Contact Information (address, phone, email). We appreciate you keeping your account updated!

NEED YOUR 2022 BUSINESS LICENSE?
2022 business license fees are due by January 31, 2022. Once your payment is processed, you can print your business license directly from FileLocal-wa.gov.