Mitigation

Temporary Transitional Centers

Priorities and Vision
- Services are available.
- Laws regarding public and private property will be enforced.
- No one has to live on the streets in Tacoma.

Short-Term Transitional Housing Options

Emergency Temporary Aid and Sheltering
THREE-PHASE APPROACH
City Council Approved Plan

<table>
<thead>
<tr>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sept</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phase 1 – One Mitigation Site</td>
<td>Phase 1 – One Mitigation Site</td>
<td>Phase 2 – Stabilization Site 1</td>
<td>$380k</td>
<td>$2.1M</td>
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</tbody>
</table>

Insurance: $250k
Contingency: $680k

2 non-consecutive mitigation sites, 1 stabilization site

**Funded through one-time resources at estimated cost of $3.4 M**
Mitigation and Stabilization

Amenities

- 24-hour security
- Portable toilets
- Handwashing stations
- Potable water
- Waste receptacles and regular pick-up
- On-site showers
- On-site laundry units
- Perimeter fencing
- Storage

Additional Stabilization Amenities

Services including but not limited to:

- Screening for housing options
- Mental health/substance use disorder services/counselling
- Needle exchange services
- Transportation to shower/laundry facilities
- ID/License assistance
- Domestic violence victims
- Veterans outreach
- Meals
- Dental/Physical health assessments
- Prenatal care

Enforcement

- Illegal activity
18th and Portland Mitigation Site

- Before Mitigation (5/15)
- Two Weeks into Mitigation (6/1)
- Cleanup of Mitigation (6/29)
- Cleared site (6/30)
- Today (8/22)
Key Metrics – Mitigation Site

• Health and Safety at Site
  – 29,250 gallons of waste disposed during mitigation
  – 96,000 gallons of waste disposed after closure
  – Sanitary Services – 6 toilets and hand washing stations

• Identify and Assess Need
  – 118+ individuals
  – 70 tents and 9 vehicles
  – 100% of individuals participated in basic assessment
    • To identify services needed by individuals, resources of individuals, and barriers faced by individuals
  – 4 individuals provided housing referrals
  – 1 individual exited to substance use inpatient treatment
  – 1 individual exited to mental health inpatient treatment
  – 84 transitioned to stabilization site

• Health and Safety in Neighborhood
  – 9 calls for service to the Police Department at site and adjacent properties
  – 41 outreach contacts at nearby businesses and residences

• Connect to Services
  – 205 offers of services by service providers
  – 185 services received on site (multiple days and multiple services by many people)
Temporary Transitional Center - Stabilization Site

Stabilization Site
- 1423 Puyallup Avenue
- Transition from mitigation site: June 26th
- 84 individuals transitioned
Stabilization Site - Key Metrics

• Identify and Assess Need
  – 90 individuals living at site
  – 82 tent sites in use
  – 43 individuals have developed housing stability plans with Catholic Community Services
  – 5 residents have transitioned from site into housing

• Connect to Services
  – Continued connection to services by over 15+ service providers

• Health and Safety in Neighborhood
  – 66 outreach contacts with nearby businesses and individuals
  – 16 volunteers participating on community advisory committee
Council Actions - Since Emergency Declaration

• **Municipal Code Amendments**
  – Interim zoning and land use controls (June 6\(^{th}\))
    • Permit City to site temporary emergency shelters
  – Human habitation of vehicles (July 11\(^{th}\))
    • Enforce on vehicle, reduce permitted use to 72 hours, one mile minimum distance to move vehicle
  – Unlawful camping (July 11\(^{th}\))
    • Unlawful to camp on any public property in City of Tacoma except in locations where camping expressly allowed

• **Amendments all tied to emergency declaration**
Ongoing Enforcement Efforts

• **Homeless Outreach Team (HOT)**
  - 5 Tacoma Police Officers
  - 2 NCS Outreach Workers
  - 1 Mental Health Professional
  - 1 Code Enforcement Officer

• **HOT Team Enforcement Efforts**
  (City-wide)
  - 131 Homeless encampments removed
  - 365 Homeless individuals contacted
  - 349 Living in vehicle contacts
  - 40 enforcement actions (primarily trespassing)
  - 39 Human habitation of vehicle citations
  - 18 Unlawful Camping Citations

• **TPD Enforcement Efforts**
  (Area surrounding site)
  Focus on traffic enforcement and drug related activity
  - 72 Drug related arrests in area
  - 230 Traffic citations issued
  - 55 Pedestrians contacted (walking in roadway)
  - 18 Businesses with homeless issues contacted and problems resolved
Majority of stability residents came from Mitigation Site
5 residents have found housing options since establishment of stabilization site
Stabilization Site
Statistics and Demographics (90 residents)

- Majority of residents 25-54 years old, male, white
Stabilization Site
Statistics and Demographics (90 residents)

Education – Grade Last Complete

- Bachelor's degree: 1%
- Associate's degree: 3%
- Some College: 16%
- Vocational Certification: 2%
- Grade 12 / High school diploma: 31%
- GED: 14%
- Grades 9 - 11: 27%
- Grades 5 - 6: 2%
- Unknown: 3%

Income per Month

- $1,500 - 2,000: 2%
- $1,000 - 1,500: 9%
- $500 - $1,000: 21%
- $0 - 500: 7%
- No Income: 61%

- 74% of residents have High school diploma or below
- 89% of residents make less than $1,000 per month
- Only 3 (3.3%) residents have earned income
Stabilization Site
Statistics and Demographics (90 residents)

Disabilities

- Physical: 77%
- Mental Health: 62%
- Chronic Health: 38%
- Substance Abuse: 24%
- Developmental: 18%

Number of Disabilities per Resident

- 0: 19%
- 1: 29%
- 2: 16%
- 3: 19%
- 4+: 18%

- 81% of residents have one or more disabilities
Stabilization Site
Statistics and Demographics (90 residents)

- 69% of female residents are survivors of domestic violence
Stabilization Site
Statistics and Demographics (90 residents)

Housing Progress

- Building Trust to Create Stability Plan: 52%
- Has Housing Stability Plan - No Progress: 20%
- Has Housing Stability Plan - Making Progress: 10%
- Housing Referral Probable: 2%
- Received Housing Referral: 4%
- Enrolled in Housing Program: 11%

Service Provider Visits August 9 - August 16

- Housing: 11
- Mental Health: 11
- Other: 9
- Employment: 8
- Food: 8
- Medical: 8
- Chemical Dependency: 2
- Financial Planning: 1

- 48% of residents have a housing stability plan, referral, or are enrolled in a housing program
- 58 service provider visits take place each week
## Tacoma Homeless Sites/Shelters Statistics

<table>
<thead>
<tr>
<th>August 9&lt;sup&gt;th&lt;/sup&gt; – 16&lt;sup&gt;th&lt;/sup&gt; Statistics</th>
<th>Count</th>
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</thead>
<tbody>
<tr>
<td>Stability Site – Average Daily Turn-Aways</td>
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<tr>
<td>Stability Site Waitlist – Interested and Awaiting Openings</td>
<td>47</td>
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<tr>
<td>Nativity House – Shelter Average Daily Turn-Aways</td>
<td>55</td>
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<tr>
<td>Tacoma Rescue Mission – Shelter Average Daily Turn-Aways</td>
<td>2</td>
</tr>
</tbody>
</table>
Community Engagement & Feedback

- Visits to Community Stakeholders
  - 10 Neighborhood Council Meetings
- Outside Agency Involvement and Discussions
  - Tacoma Housing Authority, Pierce County, Puyallup Tribe, JMAC, Port Authority, Non-Profit Service Providers, Metro Parks, Health Department, etc.
- Creation of Advisory Committees
  - Stabilization Community Advisory Committee (16 area residents and business members)
  - On-Site Camp Leadership Council (8 peer elected residents of “We the People” stabilization site)
- Success Stories / Challenges
What We Have Learned

1. Majority of individuals at mitigation site moved into stabilization site
2. 5 individuals have transitioned from mitigation and stabilization sites into housing options since emergency declaration (3 months)
3. 81% of stabilization residents need permanent supportive housing -- but not readily available
4. City consistently stabilizing lives of 80+ individuals
5. Heightened enforcement and services have reduced resident and area health and safety impacts
What We Have Learned

1. Changing nature of encampments

2. Conditions continue to exist for homeless outside of stabilization site
What We Have Learned

1. Changing nature of encampments
What We Have Learned

- Changing nature of encampments

Homeless Outreach Team Encampment Stats for the week of August 8-11.

<table>
<thead>
<tr>
<th>DATE</th>
<th>LOCATION</th>
<th># SITES</th>
<th># OF PEOPLE</th>
<th>DATE</th>
<th>LOCATION</th>
<th># SITES</th>
<th># OF PEOPLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>8-8-17</td>
<td>2701 S J ST</td>
<td>3</td>
<td>4</td>
<td>8-10-17</td>
<td>1100 CT C ST</td>
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<tr>
<td>8-8-17</td>
<td>1400 E 44</td>
<td>2</td>
<td>2</td>
<td>8-10-17</td>
<td>621 TAC AV</td>
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<td>1</td>
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<tr>
<td>8-8-17</td>
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<tr>
<td>8-8-17</td>
<td>1100 PORTLAND</td>
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<td>7</td>
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<td>8-8-17</td>
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<td>1</td>
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<td>BAY/PUY</td>
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<td>1</td>
</tr>
<tr>
<td>8-8-17</td>
<td>1100 CT C</td>
<td>1</td>
<td>2</td>
<td>8-11-17</td>
<td>1300 E 25</td>
<td>1</td>
<td>1</td>
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<tr>
<td>8-8-17</td>
<td>E. WILEY</td>
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<td>6</td>
<td>8-11-17</td>
<td>DOCK/D ST</td>
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<td>1</td>
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<td>8-9-17</td>
<td>1400 PUY AV</td>
<td>1</td>
<td>2</td>
<td>8-11-17</td>
<td>2600 E F ST</td>
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<td>8-9-17</td>
<td>2620 E G</td>
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<td>3833 PAC AV</td>
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<td>8-9-17</td>
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<td>8-10-17</td>
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<td>4</td>
<td>8-11-17</td>
<td>1100 CT C</td>
<td>1</td>
<td>2</td>
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What We Have Learned
Initial Recommendations

• Extend Emergency Declaration through December
  – Heightened services supported through emergency declaration
  – Enforcement and regulatory tools tied to emergency declaration – continuing to learn about impacts
  – Potential need for streamlined procurement

• No Second Mitigation Site at this Time
  – Changing nature of encampments
  – Stabilization site at or near capacity with slow outflow into stable housing
  – Redirect funding to increased sheltering capacity ($200 K)
    • Provide 20 additional shelter spaces for most vulnerable
## Original Plan & Approved Budget

<table>
<thead>
<tr>
<th>Month</th>
<th>Cost</th>
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<tbody>
<tr>
<td>May</td>
<td></td>
</tr>
<tr>
<td>Jun</td>
<td>$380k</td>
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<tr>
<td>Jul</td>
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<td>Aug</td>
<td></td>
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<tr>
<td>Sept</td>
<td></td>
</tr>
<tr>
<td>Oct</td>
<td>$2.1M</td>
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<tr>
<td>Nov</td>
<td></td>
</tr>
<tr>
<td>Dec</td>
<td></td>
</tr>
</tbody>
</table>

- **Phase 1** – One Mitigation Site
- **Phase 2** – Stabilization Site
- **Insurance**: $250k
- **Contingency**: $680k

**Estimated Cost: $3.4 M**
Revised Plan & Projected Budget

<table>
<thead>
<tr>
<th>Phase 1 – One Mitigation Site</th>
<th>May</th>
<th>Jun</th>
<th>Cost</th>
</tr>
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<tbody>
<tr>
<td></td>
<td></td>
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<td>$170k</td>
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<table>
<thead>
<tr>
<th>Phase 2 – Stabilization Site</th>
<th>Jul</th>
<th>Aug</th>
<th>Sept</th>
<th>Oct</th>
<th>Nov</th>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>$2.3M</td>
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- **Insurance:** $100k
- **BIA ($160k) + Additional Shelter Capacity ($200k): $360k**
- **Transitional Pallet Shelters:** $360k
- **Contingency:** $110k

**Estimated Cost:** $3.4 M
# Set-Up Vs. Ongoing Costs

<table>
<thead>
<tr>
<th>Emergency Aid and Sheltering Phase</th>
<th>Per Site Set-up Costs</th>
<th>Ongoing Monthly Costs</th>
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<tbody>
<tr>
<td>Phase 1 Mitigation Site</td>
<td>$45,000</td>
<td>$70,000</td>
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<tr>
<td>Phase 2 Stabilization Shelters</td>
<td>$900,000</td>
<td>$248,000</td>
</tr>
</tbody>
</table>

- Monthly Operating Costs Include:
  - $138k for Management & Security
  - $19k for Utilities, Sanitation, & Supplies
  - $90k for Dome BIA & Additional Shelter Capacity

Stabilization Cost Per Person Per Night (Ongoing Operating Only): $75

Assumes 90 residents at stabilization site and 20 residents at additional shelter capacity site(s)
Next Steps

1. **Next review and recommendations**
   - September / October
     - Provide further updates and recommendations
   - October 3rd
     - Recommend ordinance to extend emergency declaration through December 2017
Emergency Temporary Aid and Sheltering | THREE-PHASE APPROACH

August 22, 2017