

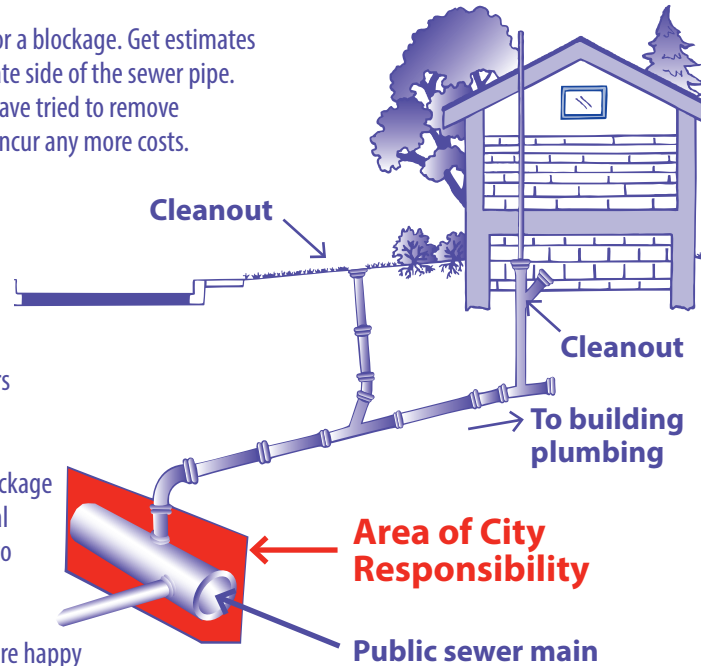
# Sewer trouble?

**Call a PRIVATE service provider if ...** you have slow drainage or a blockage. Get estimates before hiring anyone. About two-thirds of blockages are in the private side of the sewer pipe. Don't agree to a TV inspection if your sewer pipe is plugged. If you have tried to remove the blockage and are still having problems, call the City before you incur any more costs.

**Call the CITY immediately if ...** sewage is coming up inside your home. City crews will investigate as soon as possible. They will take action if the problem is on the City's side of the pipe or let you know if the problem is on your side. Wastewater maintenance crews maintain the City's main sewer lines and the connection to customers' side sewers, but not the private side sewers themselves. (See example.)

**Avoid unnecessary pipe replacement.** Find out where the blockage or defect is. A spot repair may be all you need, not an expensive total replacement. Get at least three estimates and don't be pressured into a replacement.

**Environmental Services Transmission Maintenance staff** are happy to answer questions and give you guidance with your situation 24/7 at **(253) 591-5585**.



# 2014 SOLID WASTE, SURFACE WATER & WASTEWATER RATES

Surface water and wastewater utility rates have increased for 2014, but rates aren't going up for most solid waste residential customers.

Here's how typical single-family Tacoma residents will be affected:

[cityoftacoma.org/esrates](http://cityoftacoma.org/esrates)

Wastewater/Surface Water: (253) 502-2100

Solid Waste: (253) 591-5543

## Curbside garbage

(per month, every-other-week collection)	<u>2013</u>	<u>2014</u>
30-gallon can	\$18.28	\$18.28
45-gallon can	\$27.42	\$27.42
60-gallon can	\$36.55	\$36.55
90-gallon can	\$54.83	\$54.83



Surface Water (per month)	<u>2013</u>	<u>2014</u>
Typical residential lot (7,000 square feet)	\$18.83	\$19.97



Wastewater (per month)	<u>2013</u>	<u>2014</u>
Typical residence (7 ccf of fresh water used, based on winter usage)	\$44.88	\$47.02



More information on rates — including what you get for the money, how to save and what to do if you need help paying your bill — is on the City's website.