Questions and Answers

24-Hour Security Guest Services for TVE
RFP Specification No. PF23-0245F

All interested parties had the opportunity to submit questions in writing by email to Sara Bird, Senior Buyer by November 3, 2023. The answers to the questions received are provided below and posted to the City’s website at www.TacomaPurchasing.org. Navigate to Current Contracting Opportunities / Supplies Solicitations, and then click Questions and Answers for this Specification. This information IS NOT considered an addendum. Respondents should consider this information when submitting their proposals.

Question 1: Is the requirement of having done business in the NW for 5 years a MUST?
Answer 1: No, but preferred.

Question 2: Are there any page limits to any of the sections of the technical proposal (evaluation criteria)?
Answer 2: There are not limits as long as the entire document is 35MB or less.

Question 3: If there are no events happening, are any services required by the Contractor?
Answer 3: Yes, 24hr security for the Tacoma Dome (2 personal 24/7/365) and the Greater Tacoma Convention Center (1-person 24/7/365 and one person Mon-Fri 6am to 6pm)

Question 4: How will Contractor know when events are scheduled? What sort of lead time is given?
Answer 4: Lead time varies as events book. The COT will give as much lead time as possible

Question 5: Who is the incumbent?
Answer 5: Allied Universal

Question 6: What are the current bill rates?
Answer 6:
Event Staff 29.87  Event Manager 40.69
Outside/Parking 30.02  24 hr security 31.42
Alcohol Enforcement 30.90
Supervisor 34.76

Question 7: Can Offeror bid on any or all?
Answer 7: The COT anticipates awarding one contract but will consider multiple contractors if in the best interest of the city

Question 8: How does Offeror make known what parts of the service they are bidding, if allowed?

Answer 8: State the portion or portions that are being bid on

Question 9: Are there any other prevailing wage rates other than those mentioned?

Answer 9: no

Question 10: Page 6 says 24 hours at the Tacoma Dome and Greater Convention Center-Is that 24/7/365 or just when events are held?

Answer 10: 24/7/365 see question 3

Question 11: Is there free parking available for guards at all locations?

Answer 11: Limited

Question 12: Are their lockers or other accommodations for guards’ personal items?

Answer 12: Not at this time.

Question 13: 10.5, are we to use the Price Proposal form? What does Cleaning Task mean at the top of the first column? If you only want to bid on parts of the services, do you still use this form?

Answer 13: Please ignore the word cleaning. Use this form for the Tasks listed.

Question 14: Page 12, #14 – Does Offeror HAVE to be registered in SAM.gov to be awarded?

Answer 14: Not to propose but, registered is required before a contract is executed.

Question 15: #8.b. – Is a performance bond required?

Answer 15: No

Question 16: Is “j-m” required to be addressed and submitted with proposal?

Answer 16: Yes

Question 17: Is “o”- management plan required with proposal?
Answer 17: Yes

**Question 18:** If new security firm employs existing 24 hour guards, do they have to agree to the new wage rate, if applicable. Or does the new security firm have to continue to pay them the current wage they are getting, even if its higher than their proposed rate?

Answer 18: Retention of 24hr security will be at the new rate.

**Question 19:** Do you have to be registered as a supplier with Tacoma prior to bid?

Answer 14: Not to propose but, registration in Ariba is required before a contract is executed.