

# Manitou Annexation Solid Waste- Customer FAQ

The City of Tacoma's solid waste utility provides curbside services to more than 58,500 residential and commercial customers in Tacoma. We offer curbside [garbage](#), [recycling](#) and [food/yard waste](#) services, as well as self-haul options for garbage, recycling, yard waste and household hazardous waste disposal at the [Tacoma Recovery & Transfer Center](#).

We're committed to providing prompt, considerate, and reliable customer service in a professional manner. Our organization aims to provide cost-efficient and environmentally sustainable services, which is improved through our collaboration with our Wastewater and Stormwater utilities.

## When will the program come to my neighborhood?

- Effective April 1<sup>st</sup>, 2024, the City of Tacoma will take over garbage service in Manitou. **Your new collection day is/will be Thursday - alternating weeks for pickup of garbage and recycling/yard waste.**
- April 4<sup>th</sup>: The first official day of service for **yard waste** (brown bins that allow grass clippings, leaves, branches, food waste). To help with the transition, we will also collect ALL services this day, including garbage and recycling.
- April 11<sup>th</sup>: The first official **garbage** and **recycling** service day.

## When and how should I set up my new service?

- February 10<sup>th</sup>: STAR Center 3873 S 66<sup>th</sup> St between 11:30 a.m. and 2:30 p.m. Solid Waste representatives will be at a Community Information Session to help you identify the best level of service for your household and answer questions.
- March 9<sup>th</sup>: Solid Waste representatives will be in your neighborhood to help you identify the best service level.
- If you cannot set up your new service during these events, you can contact us at 253-502-2100, option 2.
- If we don't hear from you prior to March 22<sup>nd</sup>, you will receive one 60-gallon garbage container, one 90-gallon recycling container and one 90-gallon yard waste container during the week of March 25<sup>th</sup>. To make further changes to your service, please call us 253-502-2100, option 2.

## Why does the City of Tacoma collect garbage and recycling every-other-week?

- Collecting garbage every-other-week supports the City of Tacoma's strategic efforts to improve health, safety, and quality of life, including:
- Fewer collection trucks reducing vehicle emissions, fuel consumption, and carbon footprint

- Increased collection efficiency
- Helps stabilize solid waste rates
- Provides opportunity to move customers into the correct-sized container (right-size)

**What is right-sizing for your garbage service level?**

Every household generates a different amount of garbage based on a variety of reasons. It’s important for consumers to identify the amount of garbage they generate on a regular basis and select the correct size container for multiple reasons. Right-sizing allows customers to pay only for the services they need. Below is a table of monthly rates for different sized garbage containers:

Service Levels (every-other-week pickup)	Monthly Rate
30 gallons	\$ 26.77
45 gallons	\$ 40.11
60 gallons	\$ 53.47
90 gallons	\$ 80.21
Two 60 gallons	\$ 106.94
One 60 and one 90 gallon	\$ 133.68
Two 90 gallons	\$ 160.42

**What’s included in my service?**

The City of Tacoma’s residential garbage rate also pays for many other services, including, curbside recycling and yard/food waste programs, reduced garbage disposal fee at the landfill, no-fee yard waste recycling at the landfill, Call-2-Haul, household hazardous waste disposal, satellite glass locations, taxes and most of the other residential solid waste programs that are offered.

**Residential set out guidelines**

- Place container out by 7 am on your pickup day
- Place container four feet away from any obstructions, such as other containers, vehicles, telephone poles, fences, buildings, and overhead obstructions.
- Weight must not exceed the rated capacity of the container and the lids must sit flat on top. If you overfill your container, additional fees will be applied.
- Remove container(s) from the curb or alley after contents have been collected and store on property.

For a complete list of acceptable curbside garbage items, please visit [www.cityoftacoma.org/garbage](http://www.cityoftacoma.org/garbage)

For a complete list of acceptable recycling items, please visit [TacomaRecycles.org](http://TacomaRecycles.org)

For a complete list of acceptable food/yard waste items, please visit [www.cityoftacoma.org/yardwaste](http://www.cityoftacoma.org/yardwaste)