Manitou Annexation Solid Waste - Customer FAQ

The City of Tacoma’s solid waste utility provides curbside services to more than 58,500 residential and commercial customers in Tacoma. We offer curbside garbage, recycling, and food/yard waste services, as well as self-haul options for garbage, recycling, yard waste, and household hazardous waste disposal at the Tacoma Recovery & Transfer Center.

We’re committed to providing prompt, considerate, and reliable customer service in a professional manner. Our organization aims to provide cost-efficient and environmentally sustainable services, which is improved through our collaboration with our Wastewater and Stormwater utilities.

When will the program come to my neighborhood?

- Effective April 1st, 2024, the City of Tacoma will take over garbage service in Manitou. **Your new collection day is/will be Thursday - alternating weeks for pickup of garbage and recycling/yard waste.**
- April 4th: The first official day of service for yard waste (brown bins that allow grass clippings, leaves, branches, food waste). To help with the transition, we will also collect ALL services this day, including garbage and recycling.
- April 11th: The first official garbage and recycling service day.

When and how should I set up my new service?

- February 10th: STAR Center 3873 S 66th St between 11:30 a.m. and 2:30 p.m. Solid Waste representatives will be at a Community Information Session to help you identify the best level of service for your household and answer questions.
- March 9th: Solid Waste representatives will be in your neighborhood to help you identify the best service level.
- If you cannot set up your new service during these events, you can contact us at 253-502-2100, option 2.
- If we don’t hear from you prior to March 22nd, you will receive one 60-gallon garbage container, one 90-gallon recycling container and one 90-gallon yard waste container during the week of March 25th. To make further changes to your service, please call us 253-502-2100, option 2.

Why does the City of Tacoma collect garbage and recycling every-other-week?

- Collecting garbage every-other-week supports the City of Tacoma’s strategic efforts to improve health, safety, and quality of life, including:
- Fewer collection trucks reducing vehicle emissions, fuel consumption, and carbon footprint
• Increased collection efficiency
• Helps stabilize solid waste rates
• Provides opportunity to move customers into the correct-sized container (right-size)

What is right-sizing for your garbage service level?

Every household generates a different amount of garbage based on a variety of reasons. It’s important for consumers to identify the amount of garbage they generate on a regular basis and select the correct size container for multiple reasons. Right-sizing allows customers to pay only for the services they need. Below is a table of monthly rates for different sized garbage containers:

<table>
<thead>
<tr>
<th>Service Levels (every-other-week pickup)</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 gallons</td>
<td>$26.77</td>
</tr>
<tr>
<td>45 gallons</td>
<td>$40.11</td>
</tr>
<tr>
<td>60 gallons</td>
<td>$53.47</td>
</tr>
<tr>
<td>90 gallons</td>
<td>$80.21</td>
</tr>
<tr>
<td>Two 60 gallons</td>
<td>$106.94</td>
</tr>
<tr>
<td>One 60 and one 90 gallon</td>
<td>$133.68</td>
</tr>
<tr>
<td>Two 90 gallons</td>
<td>$160.42</td>
</tr>
</tbody>
</table>

What’s included in my service?

The City of Tacoma’s residential garbage rate also pays for many other services, including, curbside recycling and yard/food waste programs, reduced garbage disposal fee at the landfill, no-fee yard waste recycling at the landfill, Call-2-Haul, household hazardous waste disposal, satellite glass locations, taxes and most of the other residential solid waste programs that are offered.

Residential set out guidelines

• Place container out by 7 am on your pickup day
• Place container four feet away from any obstructions, such as other containers, vehicles, telephone poles, fences, buildings, and overhead obstructions.
• Weight must not exceed the rated capacity of the container and the lids must sit flat on top. If you overfill your container, additional fees will be applied.
• Remove container(s) from the curb or alley after contents have been collected and store on property.

For a complete list of acceptable curbside garbage items, please visit www.cityoftacoma.org/garbage
For a complete list of acceptable recycling items, please visit TacomaRecycles.org
For a complete list of acceptable food/yard waste items, please visit www.cityoftacoma.org/yardwaste