Homeless Services Update

City of Tacoma | Neighborhood and Community Services

City Council Study Session
April 19, 2022
OVERVIEW

• NCS Staffing
• Encampment Removals
• Inclement Weather Response
• Shelter Progress
• City 5-Year Homelessness Strategy
NCS PROGRAM STAFFING

• Homeless Strategy Systems and Services Manager
  • Systems Analyst

• Homeless Engagement Alternatives Liaisons (HEAL)
  • HEAL Manager
  • Outreach staff lead

• Code Compliance
  • Code Compliance Supervisor
Authorization based on:
  • Emergent public health and safety impacts
    • Size of encampment or type of activity
  • Unmanageable environmental impacts
  • Planned public work needs

City has initiated six removals from public property since January 2022 (City and State property)
Council authorization for funding and program launch in December 2021

Provides support for trespass and removal of debris

Performed nine private property encampment abatements since launch
• Lighthouse Activity Center
  • Activated December 2021 for extreme inclement weather
  • Temporary shelter operations began in January 2022
    • Extended through April 30, 2022
    • No disruption to senior meal service
  • Planning underway for Summer/Winter 2022
<table>
<thead>
<tr>
<th>SHELTER TYPE</th>
<th>SHELTER</th>
<th>NUMBER OF BEDS/UNITS</th>
<th>STAND DOWN DATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temporary</td>
<td>Bethlehem Baptist Church</td>
<td>40</td>
<td>Extension underway</td>
</tr>
<tr>
<td>Temporary</td>
<td>Althiemer Memorial Church</td>
<td>32</td>
<td>Ongoing</td>
</tr>
<tr>
<td>Temporary</td>
<td>Shiloh Baptist Church</td>
<td>40</td>
<td>September 2022</td>
</tr>
<tr>
<td>Emergency</td>
<td>Aspen Court</td>
<td>100</td>
<td>December 2023</td>
</tr>
<tr>
<td>Emergency</td>
<td>Stability Site</td>
<td>100/58</td>
<td>To be determined</td>
</tr>
<tr>
<td>Emergency</td>
<td>Tacoma Emergency Micro-Shelter Site #3 (6\textsuperscript{th} and Orchard)</td>
<td>60/40</td>
<td>July 2023</td>
</tr>
<tr>
<td>Emergency</td>
<td>Tacoma Emergency Micro-Shelter Site #4 (69\textsuperscript{th} and Proctor)</td>
<td>85/66</td>
<td>December 2023</td>
</tr>
<tr>
<td>Permanent</td>
<td>Nativity House</td>
<td>167</td>
<td>N/A</td>
</tr>
<tr>
<td>Permanent</td>
<td>The Rescue Mission Adams Street Family Shelter</td>
<td>100</td>
<td>N/A</td>
</tr>
<tr>
<td>Permanent</td>
<td>The Rescue Mission Adults Shelters</td>
<td>179</td>
<td>N/A</td>
</tr>
<tr>
<td>Permanent</td>
<td>The Salvation Army</td>
<td>76</td>
<td>N/A</td>
</tr>
<tr>
<td>Permanent</td>
<td>Beacon Young Adult Shelter</td>
<td>40</td>
<td>N/A</td>
</tr>
<tr>
<td>Permanent</td>
<td>Youth Crisis Residential Center</td>
<td>12</td>
<td>N/A</td>
</tr>
<tr>
<td>Permanent</td>
<td>YWCA Domestic Violence Shelter</td>
<td>56</td>
<td>N/A</td>
</tr>
<tr>
<td>Permanent</td>
<td>Korean Women’s Association Domestic Violence Shelter</td>
<td>18</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>1,105</strong></td>
<td></td>
</tr>
</tbody>
</table>
82\textsuperscript{nd} and Pacific (capacity 35 adults)
RISE (capacity 35 adults)
Total anticipated capacity increase: 70
Total available shelter capacity: 1,175
Increase since 2017 declaration of emergency: 527
ANALYSIS OF PUBLIC PROPERTY FOR TEMPORARY SHELTER

1,139 Sites

130 Sites

23 Sites

10 Sites

1 Site

All General Government and TPU Properties in City of Tacoma (including property under 10k sq ft)

Reviewed for outdoor space, at least 7,500 square feet and decent topography

Reviewed for adjacency to waterways, easy access to services, adjacency to transportation, community impact

Reviewed for operational uses/concerns
## CHARACTERISTICS OF TEMPORARY SHELTER SITES

<table>
<thead>
<tr>
<th>Site Type</th>
<th>24/7 Access to Site</th>
<th>Reserved Spaces</th>
<th>Case Management Participation Required</th>
<th>Background Check Required</th>
<th>Clean and Sober Expectation</th>
<th>Allows Pets</th>
<th>Minors Served (under 18)</th>
<th>Storage Space</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stability Site</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No (Screen for shelter ban)</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Temporary Emergency Micro-Shelters</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Varies</td>
<td>Yes</td>
</tr>
<tr>
<td>Hygiene Stations</td>
<td>Yes</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Faith Based Org Hosted Temporary Shelters</td>
<td>Varies</td>
<td>Yes</td>
<td>Varies</td>
<td>Varies</td>
<td>Varies</td>
<td>Varies</td>
<td>Varies</td>
<td>Yes</td>
</tr>
<tr>
<td>Mitigation Site</td>
<td>Yes</td>
<td>Varies</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Safe Parking</td>
<td>Varies</td>
<td>Varies</td>
<td>No</td>
<td>Varies</td>
<td>Varies</td>
<td>Yes</td>
<td>Varies</td>
<td>Yes</td>
</tr>
</tbody>
</table>
POTENTIAL SHELTER LOCATION

• Identified site
• Working with a provider
• Location will be screened
• Will serve no more than 50 individuals at a time
• Potential for transition to other models
**Vision:** Sustain an equitable, dignified, and culturally responsive homeless and housing response system that quickly and effectively addresses everyone’s homeless crisis while supporting the needs of local residents and businesses.

**Mission:** Collaborate with citywide initiatives and strategies, and regional partners and stakeholders to support long term permanent housing and provide supportive services to people experiencing homelessness in Tacoma. We provide real solutions to creating a thriving community by immediately responding to the needs of encampments for residents, the surrounding neighborhoods and local businesses and by providing immediate access to emergency shelter, health and wellness services and permanent, safe and stable housing to everyone experiencing homelessness in this city.
**Values:**
- Lead with anti-racism
- Center lived expertise
- Focus on trauma-informed care
- Make decisions using data
- Build capacity and collaborate with partners
Goals:
1) Ensure affordable housing is available and accessible to Tacoma residents.
2) Everyone experiencing homelessness in Tacoma, or impacted by homelessness, can access services and support.
3) The shelter system in Tacoma offers all people a safe and dignified experience that is easy to access.
4) Tacoma’s homeless service system provides individuals and families with access to a continuum of tailored supports to prevent and end homelessness.
5) Tacoma’s homeless service system provides individuals and families with access to permanent, stable housing in order to end the cycle of homelessness.
HOMELESS STRATEGY

Housing
• Provide rental assistance and early intervention
• Leverage all available financial resources
• Implement policy
• Increase affordable units

Shelter and Service Access
• Increase understanding of need
• Understand daily shelter capacity
• Diversify provider pool and shelter options
• Expand outreach services
• Expand day services

Approach is aligned with Pierce County Comprehensive Plan
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