Our Goals:

- **Digital Citizen Engagement**: Deliver technology applications that enable citizen engagement, services growth, and business efficiency.
- **Digital Equity**: Promote access to affordable broadband service, computing devices, and the skills necessary to safely use the Internet.
- **Digital Workplace**: Enable collaboration, mobility, and process efficiencies.
- **Smart Technology in City Services and Operations**: Develop a Smart City strategy program and corresponding public-private partnerships.
- **Cybersecurity and Resiliency**: Ensure integrity of confidential information and resiliency in government and utility services.

**Guiding Principles**
- Integrity | Service | Excellence | Equity

**Mission**
We provide technology leadership and solutions to business units and the community in support of effective City and Utility operations, robust community engagement, and a thriving local economy.

**Vision**
ITD will lead the City’s effort to leverage technology to provide the right information to the right people at the right time and deliver solutions which contribute to a thriving city.