

INFORMATION TECHNOLOGY DEPARTMENT

PARTNERING IN THE DIGITAL AGE



Guiding Principles

Integrity | Service | Excellence | Equity



Mission

We provide technology leadership and solutions to business units and the community in support of effective City and Utility operations, robust community engagement, and a thriving local economy.



Vision

ITD will lead the City's effort to leverage technology to provide the right information to the right people at the right time and deliver solutions which contribute to a thriving city.

Our Goals:



Digital Citizen Engagement

Deliver technology applications that enable citizen engagement, services growth, and business efficiency



Digital Equity

Promote access to affordable broadband service, computing devices, and the skills necessary to safely use the Internet



Digital Workplace

Enable collaboration, mobility, and process efficiencies



Smart Technology in City Services and Operations

Develop a Smart City strategy program and corresponding public-private partnerships



Cybersecurity and Resiliency

Ensure integrity of confidential information and resiliency in government and utility services