Library
October 25, 2022

Agenda

• Departmental Overview and Strategy
  • Departmental Overview
  • 2021-2022 Major Accomplishments
  • Issues and Considerations
  • 2023-2024 Strategy/Goals
  • 2023-2024 Major Initiatives & Proposals

• Financials and Personnel Overview
Overview and Strategy

Departmental Overview

- Library Board of Trustees
- Director
  - Access Services
  - Customer Services
  - Neighborhood Engagement
  - Strategy
Departmental Overview

Financials and Personnel
Financials by Cost Category

Strategic Priorities Alignment

Library
- Equity and Access
- Learning, Creativity, and Innovation
- Investment in Youth
- Cultivate and Engage Community
- Responsible and Resilient

City of Tacoma
- Affordable Housing and Homelessness
- Access
- Livable Wage Jobs
- Belief and Trust
- Community Safety
- Health
- Operational Effectiveness
- Organizational Culture
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Major Accomplishments

2021-2022
**Community Archives Center Launch**

TPL’s Northwest Room was awarded a grant of nearly $250K from the Institute of Museum and Library Services to develop the Community Archives Center.

**Strategic Priorities:**
- Cultivate and Engage Community
- Equity and Access
- Investment in Youth

On August 13, the Community Archives Center at Tacoma Public Library hosted the Salishan Story Fest in the Salishan neighborhood.

The first-of-its-kind event focused on documenting stories of the Salishan and Eastlake neighborhoods. It on hand to record oral stories, scan family photos and documents, and more.

The event also featured a debut of short films created by local students with help from the digital media lab.

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**Covid Test Distribution**

2021: >10K

January 2022: >10K

January - September 2022: >52K!
A Highly Skilled Workforce Resembling Tacoma’s Population

Tacoma Public Library Staffing as Compared to Tacoma’s Residents

Strategic Priorities:
- Cultivate and Engage Community
- Equity and Access

Feasibility Study to Restore Library Services to Hilltop & Eastside Neighborhoods

Strategic Priorities:
- Cultivate and Engage Community
- Equity and Access
- Learning, Creativity, and Innovation

We invited the community to provide input and ideas about the future of library services on Hilltop and the Eastside via Library Visioning Workshops.

The workshops are a continuation of input meetings led by community partners in 2021, as part of TPL’s Feasibility Study for Library Services on Hilltop and the Eastside being conducted by BERK Consulting.
Libraries Become Points of Assistance on Election Day.

The Pierce County Library System, Tacoma Public Library, and the Puyallup Public Library have volunteered to be Points of Assistance on Election Day. That's 27 library branches!

If you are unable to reach our Voting Center on Election Day, visit a library. These libraries have volunteered to function as conduits for voter services. They'll be ready to help you with registration, replacement ballots and voting. Think of library staff as knowledgeable, friendly, election helpers.

Hours:
Libraries will be available during their regular business hours up until 8 PM to help and assist voters on August 6, 2019 only.

Questions?
(253) 798-VOTE (8683)

Services:
• Register to vote.
• Update voter registration.
• Get a ballot and vote.
• Replacement ballots for lost, damaged, or miss-marked ballots.
• Get a voters' pamphlet.

The New York Times

The Pandemic Erased Two Decades of Progress in Math and Reading

The results of a national test showed just how devastating the last two years have been for 3rd- to 8th-grade students, especially the most vulnerable.
Emerging from Pandemic Closures

In early 2021 and throughout the spring, all eight library buildings reopened to the public with enhanced safety measures, offering browsing, account services, holds pickup, checkouts, and more.
A Flurry of Activity Supported by Tacoma Creates & lots of other partners

Issues & Considerations
Safety and Community Support in Libraries

This team will:

- work with individuals who have unresolved economic and social challenges such as mental health issues, addictions, homelessness and exclusion issues
- provide information, support, referrals, and advocacy
- serve as a resource and model to staff, supporting them to work effectively with library visitors for the purpose of delivering quality customer service / library programs
- work to prevent escalation requiring 311 or 911 assistance
- connect, consult and collaborate with community members in order to understand community needs and to share information that may be relevant to library services

2023-2024 Addition: $335k

Support for materials in languages other than English

- TPL’s Library material budget peaked with the 2009-2010 adopted budget
- Just afterward it was reduced to $2.1M where it’s remained ever since.

In order to provide the public with the same variety and quantity of materials as was budgeted in 2009-2010, TPL would need a biennial materials budget of $3.9M.

<table>
<thead>
<tr>
<th>Library</th>
<th>Population</th>
<th>Operating Budget</th>
<th>Collection Per Capita</th>
<th>Collection % of Operating</th>
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<tr>
<td>King</td>
<td>1,525,335</td>
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2023-2024 Addition: $700k
Book & Material Challenges

Schools nationwide are quietly removing books from their libraries
Meet the librarians fighting bans and accounting to preserve children's freedom to read

Conservative activists want to ban 400 books from a library – but they aren't even on shelves
After nine months on the job, the library director is quitting. "Nothing in my background could have prepared me for the political atmosphere of extremism," she said.

US libraries face 'unprecedented' efforts to ban books on race and gender themes
Challenges from conservative parent groups and others targeted 1,651 different titles, the American Library Association said.

Main Library refresh of "Modern Addition" floors one & two
2023-2024 Addition: $2M
Join us for an afternoon conversation with Julia Alvarez
1 p.m. Saturday November 5
Virtual on Zoom, Register at tacomalibrary.org/TacomaReads

THANK YOU, OMU!
OGE MORA

WE BELONG
COOKIE HIPOMA*EVERMAN

AFTERLIFE
JULIA ALVAREZ
Library

October 25, 2022