



City of Tacoma Housing Services

...available to landlords

The City of Tacoma is focused on improving the quality of life for the citizens of Tacoma by providing the following housing related services to housing providers who own and/or operate housing within the City of Tacoma limits.

HRHS Landlord-Tenant Program:

- Provides technical assistance to landlords and tenants on respective rights and responsibilities under the Washington State Landlord-Tenant Act.
- Mediates landlord-tenant disputes involving rent payment issues, evictions, deposit return, repair/maintenance issues, and building code violations
- Conducts education and outreach.

Contact Information: 253-591-5163 or
hrhs@cityoftacoma.org

HRHS Crime Free Housing:

- Conducts trainings for landlords regarding best practices for ensuring a crime free environment in residential rental properties in Tacoma.
- Certifies residential properties as Crime Free properties, making them eligible for prospective tenant referrals.
- Consults with local law enforcement to develop crime reduction plans affecting residential properties.

Contact Information: 253-591-5048 or
ahornbuckle@cityoftacoma.org

HRHS Neighborhood Crime Prevention:

- Consults with law enforcement to develop crime prevention strategies for Tacoma neighborhoods.
- Coordinates neighborhood based crime prevention partnerships within crime affected Tacoma neighborhoods.
- Conducts community awareness activities to engage Tacoma residents in crime prevention efforts.

Contact Information: 253-591-5277 or
hrhs@cityoftacoma.org

Community Based Services (CBS):

- Improves livability by actively partnering with citizens in identifying and solving problems so that improvements are sustainable and resources are optimized.
- Provides dedicated Community Liaison Officers and Code Enforcement Inspectors as well as Program Development Specialists to support neighborhoods.

Contact Information: 253-591-5044

Public Works/Building & Land Use

Services/Code Enforcement:

- Provides Minimum Housing Code Inspections, which provides a landlord/home owner with a list of deficiencies (if any) that may place his/her building in a violation status.
- Inspections help homeowners ensure compliance with city code and mitigate tenant complaints and possible liability.

Contact Information: 253-591-5001 or
BLUS Permit Counter 253-591-5030

Tax & License:

- Compliance Officers ensure that all rental properties are licensed by either proactive enforcement by researching the data base or by complaints that are called in by the public.
- Effective January 1, 2004 the Tacoma Municipal Code requires a valid business license to rent or lease property in the City of Tacoma.
- No fee is required for rental activity with annual gross income under \$10,000.00.

Contact: 253-591-5252

**City of Tacoma, Human Rights & Human Services Department
Fair Housing Compliance**

747 Market Street, Room 836, Tacoma, WA 98402
253-591-5043 (voice) 253-591-5153 (TTY) 253-591-5050 (fax)
www.cityoftacoma.org/humanrights