

Spill Complaint ID	Datetime	Complaint Date	Complaint Material	Complaint Quantity	Complaint Units	Complaint Source	Complaint Activity	Complaint Impact	Site Visit Date	Action Comments edited
17-0001	1/4/17	1/3/17	Sewage / Wastewater	<5	Gallon	Sewage Overflow - SSO	SSO	Commencement Bay	1/3/17	MDS - Onsite sewer transmission was on site clearing the blockage. Les than 2 gallons had exited the MH and was frozen on the street.
17-0002	1/4/17	1/4/17	Sewage / Wastewater	5-500	Gallon	Broken Lateral	Construction	Thea Foss Waterway	1/4/17	<p>KB arrived onsite and spoke with property owner who explained this was indeed her side sewer. It is not clear how far east the lateral goes before connecting to the municipal sewer main.</p> <p>KB contacted Construction inspector Drayton McClaren to get some insight to sewer liability under these circumstances and Drayton explained the contractor likely hit the pipe during grading of the lot and replaced pipe with temporary jumper (plastic pipe). I will return in the morning and attempt to identify contractor and also area construction inspector to resolve the surfacing effluent. Drayton believes the area inspector is Misty H.</p> <p>* 1/5/17 KB called *** and no answer. No voice mail option. Site visit in afternoon with no improvements to conditions.</p> <p>*1/6/17 KB spoke with Misty Hahn COT Construction inspector who made contact with the developer who said that he may have paperwork that verifies easement agreement for the side sewer serving residence. I will work to verify this easement.</p> <p>Dave Waller and Mike Sanders located side sewer this morning and verified connection but pipe was crushed in yard of one residence so locate downstream could not be completed.</p> <p>**** 1/9/17 - Pipe fixed and back filled. Surfacing effluent has stopped. See picture # 16. I requested I&I attempt locate/smoke test now that pipe is fixed.</p>
17-0004	1/5/17	1/5/17	Mud / Muddy Water	5-500	Gallon	Broken Utilities	Unknown / Other	Thea Foss Waterway	1/5/17	<p>TPU Water crew used a vactor truck to excavate and help control turbid discharge but plenty of water made it down the gutter line and into storm CB. Check dams were in place but had little effect on turbidity. A trash pump was used with a burlap sack on discharge.</p> <p>Sanitary was near by but traffic was a problem with accessing.</p>

17-0003	1/5/17	1/5/17	Wastewater	Unknown	Unknown / Other	Public Agency	Routine / Normal Ops	Puyallup River	1/5/17	Clean up in progress when I arrived.
17-0005	1/6/17	1/2/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Thea Foss Waterway	1/2/17	1/2/17, 1145 RS; Responded to a call of a Solid Waste spill. According to report, only about a gallon or less spilled onto the roadway. Their cleanup crew was onsite dealing with the issue. There was no impact to our system and the spill was contained quickly.
17-0007	1/6/17	1/6/17	Water	Unknown	Unknown / Other	Residence	Unknown / Other	Puget Sound	1/6/17	<p>KB arrived onsite and met with multiple neighbors who approached me shortly after arriving.</p> <p>Property owner was not present and property was gated with lock so I did not knock on her door. I did try to reach her by phone two times but no answer.</p> <p>Neighbors explained during freezing weather conditions the alley freezes from sump pump water discharges in alley. They said this has been a problem for years and the City has been contacted countless times with safety concerns.</p> <p>The alley was heavily impacted with ice. There is no storm water drainage in the alley. The water travels down the alley before going down Carr St and into storm CB.</p> <p>I shared photos with Sewer Transmission.</p>
17-0008	1/7/17	1/7/17	Petroleum Product	<5	Gallon	Accident	Accident	Hosmer Holding Basin	1/7/17	<p>KB responded at sun up 8:00 am and found heavy staining in the road and trail of transmission fluid into storm CB located at NE corner of intersection.</p> <p>I spread a bag and half of throw and Go, worked in with broom until dry looking. After lifting CB grate I used skimmer pads to pull out floating layer of transmission fluid. I left a pad in front of CB with rock on it anticipating rain this evening. Current weather conditions are dry. I will return Monday morning to get absorbent pad.</p> <p>Even after rigorous sweeping the staining is still very visible.</p> <p>No transmission fluid went down stream of CB.</p>
17-0009	1/8/17	1/8/17	Mud / Muddy Water	5-500	Gallon	Broken Utilities	Unknown / Other	Flett Creek	1/8/17	<p>KB arrived onsite and talked with worker about impact to street from turbid water. Gutter line was brown and Storm CB's were impacted. CB's were covered in filter fabric and check dams were set along curb line. Sanitary MH was further away than they thought when they originally called so they improvised with BMP's. Worker will have a sweeper follow up Monday morning. KB will swing by and assure street is cleaned Monday.</p> <p>* 1/9/17 KB drive by site. Some sediment in curb line. Called Sewer Transmission and requested sweeper.</p>
17-0010	1/9/17	1/3/17	Sewage / Wastewater	<5	Gallon	Residence	Unknown / Other	Wapato Lake	1/3/17	Possible surfacing effluent from side sewer. Site visit and photos taken.

17-0017	1/11/17	1/10/17	Petroleum Product	<5	Gallon	Residence	Unknown / Other	Thea Foss Waterway	1/10/17	KB identified the oil in small container with no lid in car port behind house. The car port is covered and oil had not spilled. Container was sitting in grocery cart that had a lid over it. Although not an ideal way to store oil I did not see a threat to environment or the City right of way.
17-0021	1/11/17	1/10/17	Mud / Muddy Water	>500	Gallon	Broken Utilities	Unknown / Other	Hylebos Waterway		MDS - Sanitary main is 8 inch, I gave worker the okay to discharge into the sanitary and asked him to monitor up stream conditions to make sure he was not creating any issues for upstream users.
17-0020	1/11/17	1/10/17	Petroleum Product	<5	Gallon	Vehicle	Unknown / Other	Pond	1/10/17	KB arrived and identified a rainbow sheen in roadway along S 38th and the N I-5 on ramp. It was not recoverable and weather was dry. No impact to storm system. WSDOT pond is receiving run off from this area but there was no impact. Sheen did not leave the road way.
17-0022	1/11/17	1/11/17	Petroleum Product	<5	Gallon	Vehicle	Unknown / Other	Leach Creek		1/11/2017 bp: M Schuler arrived on site before me. Absorbent material had already been spread and cleaned up by the time I arrived. The man working on the car said he accidentally spilled some fluid on the ground and he would be careful until he was able to move his vehicle. -MDS- I was called out directly by the caller and visited the site and spoke with the vehicle owner. I explained to him that fluids could not be drained to any storm system. I informed him that the storm systems in the city of Tacoma all go untreated to the waterways. Resident assisted me in sweeping up the fluids and I floated some chemical pads in the CB to absorb what little made it in there.
17-0023	1/12/17	1/12/17	Stormwater	Unknown	Unknown / Other	Flooding	Unknown / Other	Basement	1/12/17	1/12/17-TMiller-I went out and investigated the drainage complaint. It appears that the alley needs some grading and the apron needs some gravel to fill in some large potholes. In addition the culvert going under the apron most likely needs replaced, it appears that it is separated and/or crushed in multiple locations. 10/30/2017-TMiller-Streets and Grounds has completed this work.
17-0024	1/12/17	1/11/17	Animal Waste	<5	Gallon	Broken Utilities	Accident	Commencement Bay	1/11/17	MDS - Onsite I looked at both sides of the building from underneath and did not see any pipes leaking. There was an extremely high tide this morning and possible runoff from that event.
17-0025	1/12/17	1/11/17	Debris / Garbage	<5	Gallon	Construction Site	Construction	Thea Foss Waterway	1/11/17	MDS Onsite there was construction debris that had been washed down the driveway and made it to the sidewalk and in front of the neighbors house. I spoke with worker Jacob who was working for homeowner and explained to him that nothing could be washed to the streets. I also explained to him that the current mess would need to be cleaned up. He explained that he would get right on it. I thanked him for his cooperation and left the site.
17-0026	1/13/17	1/11/17	Petroleum Product	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Thea Foss Waterway	1/11/17	MDS - Onsite I checked around the marina and found a light sheen towards the shoreline, but did not smell any fuel. I checked the Thea Foss Waterway to the north and south of the marina and did not see any sheen. I also checked several city of Tacoma municipal stormwater outfalls and did not find any sheen coming from the city's system. I called complainant back to report my findings.

17-0027	1/17/17	1/16/17	Petroleum Product	5-500	Gallon	Business	Unsafe / Improper Operation	St. Paul Waterway		<p>MDS Email from industrial client: Hello everyone:</p> <p>Here is an update on the spill. They revised their spill estimate from 100 gallons to 300-500 gallons of motor oil mixed with water. The spill occurred at their truck loading area. Usually there is a spotter on top of the truck during filling but there was none when the incident happened. ***** will be doing an investigation to figure out what had happened. The oil was from Tank. The spill spread over the truck road (under cover in the loading area) and mostly drained into a secondary containment vault. Some oil flowed onto railroad car ballast (adjacent to the truck loading area). ***** had already scraped the rock and placed it into barrels. Some sand staining and wetness was visible. The secondary containment was being pumped to send oil back into Tank T-52. The truck roadway was squeegeed into the secondary containment vault.</p> <p>Oil/water mixture flowed into a storm drain and flowed through pipe to another storm drain to the shut off valve. The isolation gate valve to the stormwater vault was shut but some oil entered the vault. ***** staff stated that this was strange and the valve may not be sealing correctly. They will investigate this further. The vault pumps were shut off. No discharge was/is possible to the stormwater bioswale.</p> <p>The facility will pump out the vault and pressure wash the inside and work their way up the stormwater system before the rains come this evening. They will continue to clean the covered roadway and secondary containment area during phase II of cleanup since this was not exposed to rain. I asked for a cleanup plan to be prepared with their schedule and submit it to me. I will upload the photos when get in tomorrow.</p>
17-0028	1/18/17	1/18/17	Stormwater	Unknown	Unknown / Other	Storm, Rainfall	Unknown / Other	Puget Sound	1/18/17	<p>Arrived onsite and found road closed by Streets. Sewer Transmission arrived and also a tow truck. There was no car to be found and after clearing CB's the water drained away.</p>
17-0029	1/18/17	1/17/17	Soap	Unknown	Unknown / Other	Business	Cleaning / Disposing	Commencement Bay	1/17/17	<p>1/17/2017 bp: I asked the employee to squeegee the degreaser back into the garage and clean it up with absorbent material or rags. I spoke to the manager, about why this practice is not allowed. manager agreed that it was wrong and said they employee would be trained to clean the floors properly.</p> <p>The stream of degreaser did not make it to the storm system.</p>
17-0030	1/19/17	1/19/17	Stormwater	Unknown	Unknown / Other	Domestic	Unknown / Other	Basement	1/19/17	<p>1/19/17-I went to the site and it appears that the majority of his issues are caused by private groundwater. There is some runoff coming from the alley and I will put in a request to have the alley graded toward the uphill side of the alley.</p>
17-0031	1/19/17	1/18/17	Debris / Garbage	5-500	Gallon	Residence	Cleaning / Disposing	Puget Sound	1/18/17	<p>MDS - Onsite there was turbid water running onto the Marine View Dr. from the property. There was sediment on the roadway as well. I diverted the runoff back to the culvert on the property side of Marine View Dr. but it is only a temporary fix. I contacted the property to have him fix the issue.</p>

17-0032	1/19/17	1/12/17	Debris / Garbage	Unknown	Unknown / Other	Business	Unknown / Other	Leach Creek	1/19/17	<p>1/12/2017 bp: I went inside the store and asked manager on duty, to clean up the garbage spilled in the alley.</p> <p>1/19/2017 bp: I returned to the store and saw the same garbage bags still in the alley. I went inside the store and talked to manager on duty about the mess outside. She said it would be cleaned up before the end of the day.</p>
17-0006	1/20/17	1/3/17	Sewage / Wastewater	5-500	Gallon	Blocked Sanitary Sewer	Sanitary Backup	Unknown / Other	1/3/17	<p>1/3/17, 0100 RS; Responded to a call from Transmission about a backup into a residence. Upon arrival I met the homeowner who rented out the basement. According to renter sewage backed up into his living quarters through a floor drain in the kitchen and the shower drain. He stated that the total depth of the water at its highest point was about 2 inches. Only a portion of his living quarters were affected, the kitchen, bathroom, storage area and half the living room was impacted with sewage. Evidence of sewage was seen in the kitchen as well as a strong sewer odor in the house. I explained the claims packet with renter and documented the backup.</p>
17-0033	1/20/17	1/20/17	Unknown / Other	<5	Gallon	Business	Routine / Normal Ops	Flett Creek	1/20/17	<p>KB arrived and met with the Service manager he explained the material was unknown and although it is assumed to be paint he said paint was not used onsite. He thinks it may have been something that was illegally dumped in their dumpster.</p> <p>I asked that the CB be cleaned either with shop vac or have a contractor respond and clean the CB. Steve M agreed and said he would reach out to a contractor and call me when work is complete.</p> <p>1/20/17 @ 1:30 pm Northern Environmental had just completed cleaning the CB.</p>
17-0034	1/20/17	1/20/17	Mud / Muddy Water	Unknown	Unknown / Other	Construction Site	Construction	Thea Foss Waterway	1/20/17	<p>1/20/2017 bp: didn't see anyone on site when we visited the construction area. Some BMPs were present around catch basins, but were inconsistent and there was a lot of room for improvement. The gravel road was now covered by a layer of mud that was being tracked by cars to paved areas.</p> <p>called Construction Inspector about the project. he would be following up with the contractor in charge. also said contractor might be asking for a suspension of the project.</p> <p>1/27/2017 bp: contractor has closed the road to through traffic until it can be paved. They also refreshed some of the stormwater BMPs around the site.</p>

17-0035	1/22/17	1/22/17	Unknown / Other	5-500	Gallon	Business	Unknown / Other	Unknown / Other	1/22/17	KB suspect food decorating manufacturer the source of color coming into treatment plant immediately went to Dock St and inspected stagnant sanitary line (history of holding color for extended time) and identified pink. I then visited company and inspected sanitary discharge MH and observed lime color low flow and pink impact to walls and bench of MH structure indicating likely recent discharge of such color. Two vehicles were parked at East end of building but front office was empty/no lights on. Phone calls were made to company but there was no answer. A sample was taken by Operations after color was observed coming into the plant. Operations did not observe any impact to final effluent.
17-0036	1/23/17	1/23/17	Petroleum Product	<5	Gallon	Vehicle	Accident	Thea Foss Waterway		KB & BP responded to spill and applied absorbent material and then swept up. No impact to the storm system.
17-0037	1/24/17	1/23/17	Petroleum Product	<5	Gallon	Vehicle	Unknown / Other	Hylebos Waterway	1/23/17	KB responded and identified the spill and cleaned up using absorbent material, broom and shovel. No impact to storm system. Dry weather.
17-0038	1/24/17	1/19/17	Debris / Garbage	<5	Cubic Yard	Residence	Cleaning / Disposing	Puget Sound	1/19/17	MDS & KP - On site there was no direct impact to the storm system yard debris was being thrown over the fence and possibly on the city right of way. I will forward information onto Code Enforcement.
17-0039	1/24/17	1/24/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other		1/24/2017 bp: DOE and WDFW were already aware of the incident. WDFW collected some bird carcasses and sent them off to be examined, but CHB did not have any information on the results.
17-0040	1/26/17	1/25/17	Mud / Muddy Water	Unknown	Unknown / Other	Natural Phenomenon	Unknown / Other	Hylebos Waterway	1/26/17	Notified sewer transmission and requested a street sweeper to sweep affected area. Sediment is being washed out onto Marine View Drive. A small stream that flows down a dirt road that would normally go to a ditch during low flows is depositing sediment onto Marine View Drive during heavy rain events. Sewer Transmission was notified and asked to run a street sweeper in the area.
17-0042	1/30/17	1/27/17	Sewage / Wastewater	5-500	Gallon	Sewage Overflow - SSO	SSO	Unknown / Other	1/30/17	1/30/17, 1300 RS; Responded to a call that I received about a private SSO caused by a damaged City sewer main. Upon arrival I met with construction supervisor who informed me that the City had a damaged riser that was causing the homeowners sewage to escape out of their cleanout and spill onto the ground and into the alley. A repair to fix the riser is scheduled for 2/1/17, I called DOE to report the SSO.
17-0041	1/30/17	1/27/17	Sewage / Wastewater	<5	Gallon	Broken Lateral	Sanitary Backup	Thea Foss Waterway	1/27/17	MDS - KF secured a hotel room for the residence, for the weekend. - 1/31/2017 MDS - Delivered claims packet this afternoon. COT Sewer Transmission repaired the riser yesterday. customer stated she was hoping the City crew new if her pipe was damaged under the sidewalk or not. I informed her that I would check.

17-0043	2/1/17	1/31/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	1/31/17	Business hired contractor to grade the end of Marc Ave because the ruts are so bad his trucks are having trouble. Marc Ave is POT right of way to the edge of the concrete at the Lincoln Loop Road improvements where it becomes COT. Part of the work ended up filling in about a 30 foot piece of ditch that is used to infiltrate water. Port stopped the grading operation until we could talk to another tenant, about what was going on. Port told tenant he could continue the grading on the POT ROW as long as he stayed within the original prism of the road and to not touch the ditch. Work did not appear to be affecting COT ROW except for track out typical from the convoluted intersection which will be getting additional attention.
17-0044	2/1/17	1/31/17	Sewage / Wastewater	Unknown	Unknown / Other	Broken Lateral	Sanitary Backup	City Right-of-Way		1/31/17	MDS - Onsite I did not see any signs of sewage. I also asked the residence if he was experiencing any sewer problems and he said no.
17-0045	2/1/17	2/1/17	Debris / Garbage	<5	Cubic Yard	Unknown / Other	Cleaning / Disposing	Thea Foss Waterway		2/1/17	MDS - I informed CHB to call and report it to NRC and I gave them the number. I also said I would go and investigate. Could not see anything from the 11th St Bridge so I went and checked the mouth of the Foss and found some plastic along the shoreline. Since the tide was coming in the plastic and sheen appeared to be coming from Commencement Bay. I headed south towards the 11th Street Bridge and found heavier concentrations of plastic and a heavier sheen. There was no evidence of it coming from any COT outfalls and I finished my investigation. On my way home I received a call WDOE informing me of the spill call. I told her I had put eyes on it and it appeared to be coming from Commencement Bay with the tide. She stated that WDOE would not be responding. I sent her some photos.
17-0047	2/2/17	2/2/17	Wastewater	Unknown	Unknown / Other	Residence	Unknown / Other	Puget Sound		2/2/17	We went to the address and did a TV investigation of the lamp hole it was fairly shallow turning and staying about 2 feet deep at 4 to 5 feet away. In addition dug up the line to confirm the pipe size it is 4 inch white pvc. Exposed lamphole, identified parts, dug the trench, connected pipe. Spread seed and installed Jute Matting. We installed a clean out cap and reinstalled MH cover on lamphole.
17-0046	2/2/17	2/2/17	Stormwater	Unknown	Unknown / Other	Storm, Rainfall	Unknown / Other	Unknown / Other		2/2/17	2/2/17- went out to the site and saw that the ditchline as well as the culvert under the road has become completely impacted with sediment. This does not allow the water to flow at all. I am forwarding this to Sewer Transmission to perform ditch and culvert maintenance. A crew was sent to this location and restored the drainage to work condition. That is working with in its capability to convey water.
17-0049	2/2/17	2/2/17	Mud / Muddy Water	Unknown	Unknown / Other	Commercial	Cleaning / Disposing	Commencement Bay		2/2/17	2/2/2017 bp: I found an employee of business, pressure washing the sidewalk in front of restaurant when I arrived. The sidewalk was clean, but some mud and debris from the sidewalk had been washed into the street. I spoke to general manager of the restaurant, about why I stopped employee from pressure washing and what BMPs he had to follow and the cleanup he had to perform. I stopped by again a couple hours later and delivered a hard copy of our Washing BMP to the manager for her reference. It appeared that the gutter had been swept after I left the first time.

17-0050	2/2/17	2/2/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Suspected Illegal Activity	Neighboring Property	2/2/17	MDS - Onsite there was no sign of leaking fluid, so this was more a banded vehicle complaint. I sent the complaint back to the city managers office to be taken care of by the proper department.
17-0048	2/2/17	2/2/17	Petroleum Product	5-500	Gallon	Vehicle	Accident	Ditch	2/2/17	MDS - Onsite I deployed 5 buckets of absorbent and placed some boom down. Diesel and oil were contained to a small area. KF, KP and myself cleaned up the spill and had a street sweeper come in and cleanup any left over absorbent.
17-0052	2/3/17	2/1/17	Mud / Muddy Water	Unknown	Unknown / Other	Commercial	Routine / Normal Ops	Thea Foss Waterway	2/1/17	2/1/17, 1245 RS; In my area a new business opened up. It is a smoke shop that has a gravel lot around the building. From the time it has opened I have seen continuous trackout leaving the site. I showed supervisor the area and requested guidance about how to approach the situation. He reached out to Planning and development services to find out what the Cities course of action will be. I will continue to monitor and document the situation.
17-0051	2/3/17	2/3/17	Sewage / Wastewater	5-500	Gallon	Public Agency	Routine / Normal Ops	Puyallup River	2/3/17	Review of the facility map that showed that the closest CB drains to sanitary sewer. Contact will wash debris into system
17-0054	2/6/17	2/6/17	Sewage / Wastewater	5-500	Gallon	Blocked Sanitary Sewer	Sanitary Backup	Commencement Bay	2/6/17	Resident called sewer transmission and asked about the large puddle in front of his house near the repaired sanitary main. Transmission transferred the call to Source Control and relayed the call to me. Resident told me he was concerned that the sanitary main might back up again and flood his basement, so I agreed to go out and take a look. I found the main was down and not surcharged, but there seemed to be drainage issues on the street after the work was performed. After checking a map back at the office, I saw a CB was covered with dirt and I had not been able to see it. This morning I went to the site and cleared off the CB.
17-0053	2/6/17	2/3/17	Petroleum Product	<5	Gallon	Business	Accident	Thea Foss Waterway		Approximately 5 gallons of diesel spilled to the covered fueling area from a leaking hose near the nozzle. Site spill cleanup kit was used to clean up fueling pad. Less than 1 gallon of diesel impacted site Oil Water Separator.
17-0055	2/7/17	2/6/17	Paint	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Titlow Park	2/6/17	2/6/2017 bp: I circled the area and didn't see any signs of paint in the gutter. I called back the person who reported the spill and asked where he saw the paint. he said it was down the street on the right side of the road, and it was a strip of white about 100 ft long. I circled the area and couldn't see any paint in the gutter. I checked the water and didn't see any signs of paint in the Titlow outfalls. After circling the area a few times I concluded that either the caller was mistaken or the 'paint' was so dilute it was already gone and left no signs where it was dumped.
17-0059	2/8/17	2/6/17	Mud / Muddy Water	Unknown	Unknown / Other	Residence	Unknown / Other	Commencement Bay	2/6/17	Construction company onsite repairing water issue under residence parking area East of carport. Crew had sawcut concrete and was digging trench to lay 6 inch pipe. New pipe had been connected to stormwater CB. -2/16/17-MS- collected a sample from water that was coming off the hill above the house. It will be tested for sewage.
17-0058	2/8/17	1/31/17	Sewage / Wastewater	>500	Gallon	Broken Lateral	Routine / Normal Ops	City Right-of-Way	2/7/17	MDS - Onsite hole has gotten bigger and I will be issuing a 18 day fix it letter to resident

17-0061	2/8/17	2/8/17	Sewage / Wastewater	<5	Gallon	Sewage Backup	Sanitary Backup	Commencement Bay	2/8/17	MDS - Onsite spoke with vector crew and the blockage was caused by grease and rags and some roots. Spoke with contact who is in charge of Facilities Maintenance at the blood bank and he stated that there was no property damage but there was a plumbing bill. I handed him a claims packet and informed him about backwater protection as well.
17-0064	2/9/17	2/9/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	2/9/17	Streets and Grounds determined there was nothing on their end that they can do to remedy. Going to have the CSS crew add some rock to the driveway.
17-0065	2/9/17	2/9/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	2/9/17	2/13/17-TMiller-forwarded my request to install a CB. and have Streets pave the wing. Completed by Transmission.
17-0062	2/9/17	2/5/17	Sewage / Wastewater	<5	Gallon	Blocked Sanitary Sewer	Routine / Normal Ops	Commencement Bay	2/5/17	2/5/2017 Id: The affected main in the alley of East I St. Sewer standby cleared rock debris from the main and contacted Source Control at 1245hr. (renter) stated there was no damage and they had service. The laundry portion of the interior house plumbing in the basement appeared to be the only plumbing affected. I took pictures of the affected basement area and went through the claims packet with resident. Resident stated she was not filling out the packet. I contacted resident several days later and learned the water had been backed up and I asked if I could stop by and look at the hole in the basement floor. Resident said anytime and I coordinated for the next day.
17-0069	2/9/17	2/9/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	2/9/17	2/13/17--The water issues on this street are due to cars parking in the ROW causing large puddles to occur. There is no runoff coming from the school contributing to this issue. I have requested that S&G re-establish the road edge helping the water flow to the North.
17-0063	2/9/17	2/9/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	2/9/17	2/13/17--This backyard has significant standing water. It appears that the alley may be contributing some of it but the house is the low spot of the neighborhood and also has the rear roof drains contributing to it. I will contact the S&G to request some rock be put down and perhaps some grading and contact the homeowner with some strategies to help alleviate some of the water. 2/13/17--Spoke to homeowner and mentioned I requested the alley to be graded, also recommended she speak to a contractor to alleviate her private property water issues.

17-0066	2/9/17	2/9/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	2/9/17	2/13/17- I visited the site and met with customer and he showed me his concern of large amounts of water coming off the the City's unimproved ROW (see attached map). He stated that this water has impacted his basement in the past and he had filed a claim. I told him that the City does not mitigate ground water and that we were not obligated to improve the unimproved ROW, but that I would look into his previous claim. Based on the past claim, legal has determined that the city was not responsible for the groundwater causing the issue. 7/10/2017-- At the request of the homeowner I came out to re-evaluate the site, there was no water present at this time. It is difficult to discern whether the water is coming from a neighboring property or from the unimproved ROW but either way it is not the City's liability. Customer said that he would be willing to perform the majority of the work to install a French drain but he would like some assistance from the City. I informed him that that scenario is not very probably but I would check into it for him. I passed his request onto the Asset Management Group who decided that the City is not liable for this water and we will not be making any repairs, and that customer will need to manage the water on his property.
17-0067	2/9/17	2/9/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	2/9/17	2/13/17--I responded to a drainage complaint at property, their complaint was that there had been some work done in the alley that wasn't completed and there were multiple issues, the sanitary manholes were partially dug up and coned which was causing people to partially drive through her yard and that the re-grading of the alley was causing significant flooding in the alley approach, her yard, and her driveway.
17-0070	2/9/17	2/9/17	Stormwater	5-500	Gallon	Construction Site	Construction	Private Property	2/9/17	MDS - Onsite I met with the property owner. He has lived at the residence for 31 years and told me the garage has never flooded. contractor has replaced the city sewer main in the alley and has affected the drainage of the property according to resident.
17-0068	2/9/17	2/9/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	2/9/17	2/13/17-- Homeowners need to watch out for and clear cbs as needed. This street is not sweeper friendly due to the amount of parked cars.
17-0072	2/13/17	2/16/17	Mud / Muddy Water	5-500	Gallon	Construction Site	Construction	Pond	2/10/17	Report of construction site runoff. Site vist and photos taken.
17-0073	2/13/17	2/13/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	2/13/17	2/13/17--went out and looked at the site and saw the water in the ROW off of East B. Unfortunately this is a low point and runoff from all of the adjacent properties ends up here. The yard is the same height as the ROW so he is getting some of this runoff as well. I notified him via email that the City has no responsibility in this case.
17-0071	2/13/17	2/13/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/13/17	2/13/17--I put in a request to S&G to install an asphalt berm on the backside of this CB to capture the stormwater that is bypassing it. 3/1/17--S&G replied that a berm would not help. This is a private CB that needs to be lowered. Complaint closed.
17-0074	2/14/17	2/14/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/14/17	2/15/17--There is no city issue here. The neighbor's pipe goes into a French drain on his own property. I passed along the 311 information as the homeowner wanted to talk to Code Enforcement about the possibility of that being an illegal connection. Case closed on our end.

17-0076	2/14/17	2/14/17	Unknown / Other	<5	Gallon	Unknown / Other	Unknown / Other	Unknown / Other	2/14/17	<p>KB met with customer and discussed the need for the pipe to be fixed to resolve wastewater impact to right of way. customer began digging up pipe and near concrete walk to house two c.o. are located side by side. One of the c.o. is removed from what looks like loose improper seal/connection.</p> <p>History of side sewer problems at this address and last repair was done last October. COT construction also stopped by and she explained she oversaw the last repair made.</p> <p>I&I video inspected City Riser from private side sewer clean out (copy of video in my folder). A soft blockage was found 3 ft East of front yard c.o. but was open the rest of the way. New plastic pipe starting at street (Cushman) and riser was free of problems. C.O. repair and pipe cleaning recommended to prevent surfacing effluent. * History of side sewer going to sump and discharging to east side of house through day lighted pipe. This was corrected last December of 2016. Permitted repair.</p> <p>*No impact to interior of home or municipal storm system.</p> <p>2/15/17 KB did drive by and confirmed surfacing effluent has stopped. *Repair has been made to broken cleanout. Expansion plug used to cap off c.o.. Line was jetted to clear soft blockage.</p>
17-0080	2/15/17	2/15/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/15/17	<p>KB arrived and found source to be spilled oil in alley way. I left absorbent pads out to soak up sheen. Downstream CB looks to be blind sump and sheen was passing over CB into nearby grass.</p> <p>2/16/17 KB did drive by and picked up absorbent pads.</p>
17-0082	2/15/17	2/15/17	Sewage / Wastewater	5-500	Gallon	Broken Lateral	Sanitary Backup	City Right-of-Way	2/15/17	<p>MDS - Onsite there was a surfacing effluent in the planter strip jut off the sidewalk. There was no body home so I left my business card.</p>
17-0084	2/15/17	2/13/17	Petroleum Product	<5	Gallon	Vehicle	Cleaning / Disposing	Puyallup River	2/13/17	<p>MDS - Onsite I talked with several gentleman that explained to me that TPD and Puyallup Tribal Police had informed them to stop working on vehicles in the street. They also explained to me that the would get absorbent and clean up the oil on the street.</p>
17-0078	2/15/17	2/14/17	Paint	Unknown	Unknown / Other	Construction Site	Construction	Leach Creek	2/14/17	<p>2/15/2017 bp: I spoke to Construction on the morning of the 15th. the general contractor said they subcontracted out the painting to another company that he couldn't remember the name of. I told contractor that it was unlawful to dispose of wastewater in the storm system, and we could enforce civil penalties against businesses that don't follow the law. contractor said he would talk to all of his subcontractors about following surfacewater laws.</p> <p>It had rained overnight and the contaminated water did not appear to still be in the catch basin.</p>

17-0077	2/15/17	2/14/17	Sewage / Wastewater	Unknown	Unknown / Other	Broken Utilities	Sanitary Backup	Unknown / Other	2/14/17	<p>2/14/2017 bp: I arrived and met vactor crew around 5:30 PM. There were some puddles in front of residence that looked and smelled like sewage. I checked both the upstream and downstream manholes and our main seemed to be flowing normally. Two neighbors down the line looked like they were having side sewer problems too, but I did not speak to them. Sewer said they would put in a request to have the main TV'd and make sure our line was in good condition. I spoke to neighbor who was daughter of the owner, who said her house didn't have any sewer problems that she knew of.</p> <p>Sewer used their vactor truck to clean up the sewage puddles in front of house.</p> <p>2/15/2017 bp: I emailed sewer lead to get the status of the TV inspection. She said they were swamped with service calls and would hopefully get it inspected before the end of the week.</p> <p>2/17/2017 bp: Neighbor was informed the problem was most likely a collapsed lateral and is being repaired by the City.</p>
17-0079	2/15/17	2/15/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/15/17	<p>JS/TM-2/15/17- responded to site to document current state of reported erosion problems. Observed heavy runoff from gravel parking lot behind property flowing down sidewalk into parking strip and making its way through parking strip which is causing significant debris to be washed out on to street and sidewalk at corner. This parking lot is utilized by the above business. City contact recalled putting in curb cuts for the downspouts at this location as well as for a sump pump. While on site we found that the curb cuts and piping were still in place however one section has been cracked and will require repair by the property owner. One possible way to alleviate the problem is to install a small parking lot drain in the low spot and route a shallow 4 inch pipe to the existing pipe that was previously installed by I&I crew some years ago. Will contact property owner bring up to speed on the issue and possible solutions.</p> <p>JS-2/16/17- No call back from property manager. Left voicemail again</p>
17-0081	2/15/17	2/15/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/15/17	<p>KB arrived onsite and identified impacted area. Heavy rain moved material and flowed to downstream CB. Material was not recoverable.</p> <p>2/16/17 KB did drive by and cleaned up absorbent booms.</p>
17-0083	2/15/17	2/15/17	Mud / Muddy Water	Unknown	Unknown / Other	Transportation	Unknown / Other	Thea Foss Waterway		<p>Dirt dropped by dump truck on HWY 705 causing muddy runoff. Investigated. No further action.</p>

17-0086	2/16/17	2/16/17	Mud / Muddy Water	Unknown	Unknown / Other	Construction Site	Construction	Flett Creek	2/16/17	<p>2/16/2017 bp: I spoke to the foreman, who said he was helping out owners was ultimately in charge but not on site. I spoke to owner about erosion and sediment controls, and the site needed both. owner agreed that sediment and rocks were being washed into the street by rain and told me he would have BMPs in place by the end of the day.</p> <p>2/23/2017 bp: The site still did not have sufficient BMPs. I referred the site to COT Construction.</p>
17-0087	2/16/17	2/16/17	Sewage / Wastewater	>500	Gallon	Sewage Overflow - SSO	SSO	Hylebos Waterway	2/16/17	<p>on site at 10:45AM. Observed SSO from COT Municipal Sanitary Sewer MH Sflowing to stomwater CB . Diverted flow from ROW to adjacent gravel ditch to cease flow to storm at 10:55 AM. Estimated flow to storm before discharge was stopped is 400 gallons. I then spoke with COT Maintenance and he let me know he would look at pump stations. After checking the pumpstations he informed me that pump station was in overflow and discharging to storm. After some troubleshooting maintenance found pump station had a stuck check valve which when fixed the pump then kicked on and flow immediately went down. This occurred at 11:45 AM. Maintenance estimates base on observed flow that approximately 1040 gallons discharged to storm. This puts total SSO at 1440 gallons. Reported SSO to Ecology at 11:42 AM, Reported SSO to TPCHD Shellfish Protection at 12:45 PM.</p>
17-0085	2/16/17	2/15/17	Sewage / Wastewater	Unknown	Unknown / Other	Blocked Sanitary Sewer	Sanitary Backup	Unknown / Other	2/16/17	<p>2/16/2017 bp: customer said that he had a similar backup last year but did not report it to the City. He said he spent about \$16,000 repairing his basement, then another backup occurred last night.</p> <p>Customer said that around 9:30 PM on 2/15/2017 sewage began to flow from his bathroom. His basement was still in the middle of repair, so the toilet was already detached from the flange. The water was about 0.25-0.5 inches deep and, from what customer told me, mostly affected the drywall in his basement.</p> <p>The main sanitary line downstream of the house was still up, so I called transmission and asked them to investigate the line to be sure it wasn't still blocked.</p>
17-0091	2/17/17	2/16/17	Sewage / Wastewater	Unknown	Unknown / Other	Sewage Backup	Sanitary Backup	Unknown / Other	2/16/17	<p>2/17/2017 bp: There was about 4 inches of water in customers basement. Customer and his wife said that the water was coming from a valve associated with their sump pump. I told the couple I could check our main lines to see how they were flowing, and they told me that a sewer crew was at the home earlier and they already looked at our mains and said they were running normally. I told them that their flooding might be the result of a blocked side sewer, but they should contact a plumber.</p> <p>2/17/2017 bp: I stopped by to check on their progress. They said they had been snaking their side sewer and the water from their basement has been pumped out. I told them to give me a call when they needed to have things documented, and not to throw anything out before I see it.</p>

17-0092	2/17/17	2/16/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/16/17	<p>2/16/2017 bp: When I arrived, the crew chief of a vactor asked permission to decant the stormwater from the creek into the street. He had wastewater in the truck he originally brought, but called in for a clean truck so he wouldn't be decanting contaminated stormwater. He preferred to drain the water directly to a storm drain, but they did not have a hose long enough to reach one.</p> <p>The vactor crew at the creek was trying to draw down the water enough so they could find the inlet CB and clear it. There was a backcutter crew down the hill working their way up the line trying to clear it and drain the flooded creek.</p> <p>The crew said they would leave a pump watch at the site overnight to keep the creek from flooding the house if they could not get it drained that day.</p> <p>CB leads to storm pond. We should consider adding the cleaning of this CB to the maintenance of our stormwater asset.</p>
17-0093	2/17/17	2/16/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/17/17	<p>2/17/2017 bp: Some foam was still visible in the primary sedimentation tanks, but I couldn't see any foam in the headworks. contact told me that no pump station crews reported seeing anything unusual. contact collected a sample of the influent, but the foam it quickly dissipated in the container. contact thought the sample had a slightly soapy smell to it.</p> <p>I transported the container to the cooler Urban Waters and will keep it there for 30 days, just in case it needs to be analyzed.</p>
17-0088	2/17/17	2/17/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	2/17/17	<p>2/17/17--We went out to this property and found that our temporary pipe is leaking and there is significant erosion along the road. We are going to make a temporary fix using gravel and cold patch. The permanent fix for that needs to be sped along.</p>
17-0089	2/17/17	2/17/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/17/17	<p>2/17/17-There is a large lake in front of this address. The homeowner has groundwater issues and his sump pump discharges to this low spot as well adding to th issue. There needs to be a grind from streets or a catchbasin added to alleviate this issue.</p> <p>10/30/2017--Streets and Grounds has completed this work.</p>

17-0090	2/17/17	2/17/17	Sewage / Wastewater	5-500	Gallon	Residence	SSO	Puget Sound	2/17/17	<p>I contacted Construction Manager to confirm the initial information. After confirmation, she referred me to Construction Inspector. I spoke with inspector by phone to confirm his presence at the site, residential sewage/wastewater impacted only the gravel shoulder of the street with sewage having been vacuumed up and disposed to the sanitary sewer.</p> <p>Construction Inspector was onsite with crew excavating the riser/sewer main. They indicated the top 45 degree elbow of the riser was responsible for the surfacing effluent and were planning on its replacement. His crew had notified the property owners of the work being conducted and requested they minimize water use for the morning.</p> <p>I met with Customers, provided identification. They had not been aware of the surfacing effluent until City representatives informed them. They had not experienced any private flow issues or backups at the house. No plumbing contractors were hired or called. No claim is necessary. I relayed that work on the sanitary line should be completed today, and if they had any questions to please call me. I left my business card.</p> <p>I confirmed with Inspector the City sewer riser had failed along with a section of private side sewer. The Construction crew is excavating with the intent to tie in a new city riser with the existing private pvc side sewer pipe.</p>
17-0094	2/21/17	2/21/17	Petroleum Product	<5	Gallon	Vehicle	Unknown / Other	Snake Lake	2/21/17	<p>2/21/2017 bp: When I arrived I saw an employee spraying the road with Dawn dishwashing liquid. I told him to stop and he continued. I walked over to supervisor and told him that he needed to tell his employee to stop spraying the road with soap. Supervisor said they didn't have any spill supplies on the truck, so they went to an auto parts store in the area and bought absorbent pads and throw and go. Driver told me that he was driving the dump truck west on S 19th St. when he could feel it having mechanical problems. I used some absorbent material to clean up one spot with a significant amount of material on the road. After I swept that up, I saw how much more oil had been lost and how much dish soap/oil had made it into the catch basin. I spoke to driver about the size of the spill and told him it would require a contractor to clean out the catch basins and wash the oil off the road. Driver called Pro Vac and they dispatched a crew to clean up the spill. I showed Provac the trail of oil through the neighborhood and he called a supervisor to come out to the scene. Driver agreed to call DOE to report the spill of motor oil.</p>
17-0095	2/21/17	2/21/17	Mud / Muddy Water	Unknown	Unknown / Other	Construction Site	Unknown / Other	Unknown / Other	2/21/17	<p>2/21/2017 bp: The site was referred to the construction inspectors.</p>
17-0097	2/22/17	2/22/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/22/17	<p>2/23/17--Forwarded to streets and grounds to re-establish street edge and get the water to flow.</p> <p>3/27/17--Streets and grounds regraded the street on 3/3. Complaint is closed.</p>

17-0096	2/22/17	2/17/17	Sewage / Wastewater	5-500	Gallon	Broken Lateral	Sanitary Backup	City Right-of-Way	2/17/17	<p>2/17/17, 1015 RS; Responded to a call of sewage in the alley. Upon arrival I did not notice sewage coming out of our sanitary main but was directed to a property with sewage coming from a possible broken lateral. It was discovered that our main was up at MH. COT transmission jetted the main and cleared the blockage that appeared to be caused by rags. I met and talked with renter who informed me that he has tried to get in contact with the owner of the property and have them fix the broken lateral. I had the transmission crew cleanup the alley as best they could to limit the amount of sewage that is collecting there. An 18 day letter has been sent to the property owner.</p> <p>2/21/17, 1415: Received an email from sewer transmission confirming that a broken lateral is the cause of the surfacing effluent.</p>
17-0098	2/23/17	2/23/17	Paint	Unknown	Unknown / Other	Residence	Unknown / Other	Commencement Bay	2/23/17	<p>2/23/2017 bp: I found some paint chips in the alley between N 8th St. and N 7th St, and it looked like there was a small amount of paint on the ground. I took a sample from a CB down the street and the water did not look like the water quality had been impacted by paint, but there were small flecks of white paint on the grate. It was difficult to follow the trail of white paint because it started hailing, but it appeared that the source of the illicit dumping was the neighbor.</p> <p>I knocked on the door of suspected property but nobody answered. I called to get more information about the incident, but I had to leave a message and asked him to call me back.</p> <p>I took samples of the liquid paint and the paint chips and I will wait to hear back from the caller.</p> <p>2/24/2017 bp: I found a voicemail message from customer on my phone this morning giving me a few more details about the spill. Customer repeated that the waste was from neighbor, though that house does not exist and would be on the other side of the street. He also told me that it was two men doing work on the house, one black and one white, and he believed they were contractors. He said he talked to them but did not get any helpful information from them.</p> <p>I drove back around the neighborhood and found the house that matched the paint and looked like it might have some more work being done to it. I will check back and try to contact the owner of the house.</p> <p>The samples have been released to the cooler at CUW and will remain on HOLD.</p>

17-0099	2/24/17	2/24/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/24/17	<p>2/24/17- dispatched to Braden Price to investigate extent of sewage discharge.</p> <p>2/24/2017 bp: The water coming out of sump pump of the church had a slight grey tint and looked like wastewater. I contacted the reverend and asked him to come down to make sure there wasn't any sewage in his basement. When he arrived he said that their basement has had recent groundwater flooding issues and there is always a little water covering the floor, so everything vulnerable to water damage should be up off the floor. When we got to the basement there was a small amount of toilet paper around an opening in the floor. He said he might make a claim for the expense of hiring someone to clean up the water. He said his church DID have a backwater valve installed and it is checked every year. (Later, I contacted the company he said did the maintenance and his church actually has a backflow valve on the landscaping that gets checked every year.)</p> <p>Some wastewater made it from the ditch into CB, and from there into MH. The Vactor crew that arrived agreed to remove all sewage from the ditch, CB, and MH.</p> <p>3/10/2017 bp: I contacted reverend and arranged to meet him one more time to document the situation in the basement. He said church management was not comfortable having staff clean up the sewer mess, so they hired a company to come in and clean it up. I noticed a small wooden plug next to the hole in the floor where the sewage came from, so I put it in and forced it down with my foot. The hole appeared to be a floor drain that had its screen removed and the wooden plug looked home made.</p>
17-0104	2/27/17	2/27/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/17/17	<p>The water is coming from the property behind this residence which is owned by Pierce County. I gave the homeowner the Pierce County SW phone number. This water is also possible the cause for pump station for reaching overflow status. Source Control is planning on investigating during the next large rain event. I provided customer with Source Control's contact info as well. As far as the drainage complaint this is a non-City issue and is closed.</p>
17-0102	2/27/17	2/27/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/27/17	<p>Subject property takes on a large amount of runoff from the alley, it runs through the yard and even into the basement. The homeowner says that the alley used to drain to the North and the drainage made it all the way to 13th St. He mentioned that the alley was regraded a different way and it has been a problem ever since.</p> <p>3/27/2017-Streets and Grounds regraded in 3/9/17.</p>
17-0109	2/27/17	2/27/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/27/17	<p>2/27/17- we may be able to alleviate this with a small drain and curb drain.</p> <p>3/4/17--CSS crew installed a curb drain. complaint closed.</p>

17-0108	2/27/17	2/27/17	Fats, Oils and Grease	Unknown	Unknown / Other	Business	Routine / Normal Ops	Thea Foss Waterway	2/27/17	<p>KB arrived onsite and indeed there was grease in MH. A private connection tied in from the East. This line was jetted and more grease came back including a lemon slice.</p> <p>Dye test was performed at restaurant in bar sink as well as sink in back room. Dye showed up in sanitary MH a short time later.</p> <p>There is a private CB behind the pub SE corner with a cooking oil recycle container not far away. Kitchen staff explained they also hose off bar mats in back near the CB. I asked that this practice stop and to either clean area as needed around cooking oil container or relocate further away from storm drain. Staff agreed to make changes. I also had a discussion with the business owner who pulled in as I was leaving.</p> <p>3/1/17 I&I smoke tested storm system and did not see any roof vents smoke in the area.</p>
17-0101	2/27/17	2/27/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other		<p>After talking to the homeowner it is a groundwater private issue. He has high amounts of groundwater and his neighbor's roof is a contributor as well. I explained to the homeowner the city's stances on groundwater and neighbor disputes and he understood our stance.</p>
17-0103	2/27/17	2/27/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other		<p>3/1/17-caller left a wrong number and nobody was home when I went out there. This is a neighbor dispute. No action by city, complaint closed.</p>
17-0107	2/27/17	2/27/17	Petroleum Product	Unknown	Unknown / Other	Business	Suspected Illegal Activity	Puget Sound		<p>I contacted University Place . UP Stormwater Maintenance will contact the customer and send a crew out to investigate immediately.</p>
17-0106	2/27/17	2/25/17	Oily Sheen	5-500	Gallon	Business	Unsafe / Improper Operation	Puget Sound	2/25/17	<p>Explained to him this was not permitted and that the drain does not go to his oil/water separator. he quickly stopped and apologized indicating he was unaware that he could not do it. He then indicated he would pump what had flowed to the CB back into the vault for a service truck to take care of it</p>
17-0110	2/27/17	2/27/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/27/17	<p>2/27/17--Hand dig the ditchline to allow the water to drain to the city ROW.</p> <p>5/1/17-- CSS crew added gravel to the pothole to alleviate the situation. Complaint closed.</p>
17-0100	2/27/17	2/27/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	2/27/17	<p>The flow coming down the alley brings with it rocks, leaves, trash, and debris and plugs the catchbasins in front of her house. She is diligent about maintenance but if heavy rains occur while she is at work the water flows through her yard.</p> <p>6/7/17-- Transmission completed this catchbasin installation on 6/1/17. Complaint closed</p>

17-0111	2/27/17	2/27/17	Sewage / Wastewater	Unknown	Unknown / Other	Residence	Sanitary Backup	Puget Sound	2/27/17	I confirmed the incident at the site. I attempted to make contact with the resident to no avail. I left my business card at the address with a note to contact me about the private failed sewer issue. This private issue has been resolved.
17-0112	2/28/17	2/28/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other		Drainage complaint. Site investigation found groundwater and neighbor's roof drainage as sources. Tech assistance. No further action required.
17-0113	2/28/17	2/25/17	Water	Unknown	Unknown / Other	Broken Utilities	Unknown / Other	Sitcum Waterway	2/25/17	2/25/2017 bp: A vactor crew had already been out to the site to identify a sanitary main and the TPU crew was discharging to it. The stormwater manhole downstream (north) of the break was surcharged from the main break, but I verified they were discharging to sanitary MH.
17-0114	3/1/17	3/1/17	Sewage / Wastewater	<5	Gallon	Residence	Construction	Flett Creek	3/1/17	3/1/2017 Id: Arrived on-site and observed two men putting a power snake for sewer pipe cleanout into bed of truck. Spoke with (renter) regarding sewer cleanout repair. He stated the cleanout had been damaged and he was replacing the damaged parts. He also stated someone from the city had knocked on his door and told him sewage from his cleanout was coming out of the cleanout. He snaked the line and completed the cleanout repair 3/1/2017. His son broomed up debris from their work area.
17-0115	3/2/17	2/23/17	Petroleum Product	5-500	Gallon	Vehicle	Unknown / Other	Thea Foss Waterway	3/23/17	2/23/17, 1015 RS; Responded to a call of an oil leak in a parking lot. Upon arrival I could see a large sheen and oil present in several parking lot stalls. The rain was allowing the product to flow from the parking lot and down a small hill. I could not determine if the petroleum product had made it into a private catch basin on the property. I was able to contact the property manager for this strip mall and inform her that she needed to conduct cleanup of the leak. She stated she was on her way as well as a maintenance person to start the cleanup. I waited until they arrived and gave them instructions on what needed to be done for cleanup. I returned later that day to inspect the cleanup and everything looked good.
17-0116	3/2/17	2/24/17	Sewage / Wastewater	<5	Gallon	Accident	Cleaning / Disposing	Flett Creek	3/1/17	Friday, 2/24/2017-1700hr, Transmission standby crew received a call for blocked sanitary sewer. Crew found main running normal. In preparation for line TV, crew jetted sanitary pipe segment, starting from downstream MH. 3/1/2017-1125 Id: Arrived onsite and met with customer, he explained what had occurred 2/24/2017. Employee was bartending when the glass cleaning station (3 small sinks) exploded with water splashing up and out of the sinks. Water landed on the bar and the bartender. Water was also forced out of the P-trap of the hand sink next to the glass cleaning station. Water also came out of P-traps in restrooms. All bar towels on-site were used in the clean-up. Bartender had to change clothes. --Completed claim packet with Customer, 3/1/2017.
17-0117	3/3/17	3/3/17	Paint	<5	Gallon	Residence	Accident	City Right-of-Way	3/3/17	3/3/2017 Id: Contacted father of property owner and was informed there had been a latex paint spill. Resident had washed the paint off the driveway and into the dirt parking strip. Ensuing rain had carried paint sediment down the road. Resident agreed to vac up cloudy water from puddles along the driveway. After watching the start of work, I departed the site. 3/4/2017-0906 Id: A follow-up check of the spill site revealed paint residue had been removed.

17-0119	3/6/17	3/6/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/6/17	KB Left voicemail for Code Enforcement explaining my findings 3/6/17 * 3/9/17 - Code Enforcement replied to email. I also spoke on the phone with he explained that he would look into what he could do.
17-0120	3/6/17	3/1/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Thea Foss Waterway	3/1/17	03/01/17, 1045 RS; Responded to a call of a pumper truck leaking fuel in the treatment plant. Upon arrival I met with operator who informed me that the pumper truck was leaking fuel through the plant. He had already assigned staff to start cleanup when I got there. It appears that the truck developed a leak from a strap that was rubbing the fuel tank. The driver of the truck had some absorbent pads under the leak and called his maintenance department to meet him offsite to fix the leak. By the time I was done talking to the driver staff was starting cleanup.
17-0118	3/6/17	3/2/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/3/17	3/3/17 I arrived at business and met Sales Manager and explained washing complaint. Manager explained they do not wash vehicles onsite but they do use a pressure washer to rinse dust off cars using just cold water. I explained that was ok as long as there is no soap involved. I Thanked him for his time and left. I have a history at this location that includes BMP's and letters highlighting Tacoma's policy on vehicle washing practices.
17-0122	3/7/17	3/6/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	3/7/17	3/27/17--Streets and Grounds completed a grind on N. Lexington which will prevent sheet flow crossing N. 50th and causing further erosion at residence. Complaint is closed.
17-0123	3/7/17	3/6/17	Sewage / Wastewater	5-500	Gallon	Residence	Sanitary Backup	City Right-of-Way	3/6/17	3/6/2017 Id: Send 18 day side sewer letter to homeowner. 4/3/2017: Main and side-sewer TV'd. Off-set joint in side-sewer is most likely the cause of blockages. Homeowner emailed result of TV inspection.
17-0121	3/7/17	3/6/17	Petroleum Product	<5	Gallon	Vehicle	Unknown / Other	Thea Foss Waterway	3/6/17	03/06/17, 1215 RS, Responded to a call of an oil spill in a parking lot. Customer who called in the spill said he got the information a couple of hours before he called the spill line. When I arrived in the area I did not see any evidence of an oil spill. I spent a few minutes trying to find the spill but could not.
17-0125	3/8/17	3/8/17	Sewage / Wastewater	<5	Gallon	Sewage Backup	Sanitary Backup	Puget Sound	3/9/17	KB and I&I visited property 3/8/17 and side sewer was tv'd with locate. Obstruction at or very near riser location over main. Camera was under water so details were not visible. I followed up with Micki F in Sewer Transmission and she put in a request for riser inspection using crawler camera and inspecting from the main. 3/13/17 Sewer Transmission had riser replaced and flow restored.
17-0124	3/8/17	3/8/17	Water	Unknown	Unknown / Other	Fire	Unknown / Other	Commencement Bay	3/8/17	3/8/2017-0645 Id: Water from TFD units fighting fire drained to CB. Water was clear when observed. Neighbor (house to West) stated the owner did not live in the house and the structure had been boarded up. He also said people had been breaking into the

17-0126	3/9/17	3/6/17	Petroleum Product	<5	Gallon	Accident	Accident	Thea Foss Waterway	3/6/17	03/06/17, 1230 RS; Responded to a call of a vehicle accident at the intersection of S 38th St and S Park Ave. Upon arrival there were two vehicles involved in an accident with one of the vehicles losing antifreeze onto the ground. Towing contractor arrived and removed the vehicle and performed cleanup of the antifreeze. No product entered the City storm system.
17-0150	3/10/17	3/10/17	Stormwater	Unknown	Unknown / Other	Construction Site	Construction	Unknown / Other	3/10/17	Report made anonymously that contractor discharging dirty stormwater into sanitary sewer. Investigation found contractor illicitly discharging water to our system. Contractor instructed to stop and was told he would be issued enforcement. Later inspection found him discharging again. He was asked to stop. City issued NOV to contractor for \$900.
17-0129	3/13/17	3/13/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/13/17	9/15/2017-- This issue was inspected and addressed by COT Source Control.
17-0128	3/13/17	3/13/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/13/17	3/13/17--This address is adjacent to a wetland, the increased rainfall is causing the wetland to back up into this and adjacent addresses. There is a ditch leaving the wetland and connects to our stormwater system. This ditch has not been maintained and is not allowing water to be conveyed away from the private property. In addition the city's storm line has failed. City crews are working to repair a stormsewer main flowing down E. 66th. Complaint closed.
17-0127	3/13/17	3/13/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/13/17	Drainage complaint. Site investigation and technical assistance.
17-0130	3/14/17	3/14/17	Mud / Muddy Water	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Commencement Bay	3/14/17	KB arrived and documented impact. The street was cleared of most debris by the time I arrived but the road was still very muddy. Streets COT was actively working on getting road conditions improved. CB had a new filter sock installed but was little help with turbidity. Outfall had obvious brown water discharging to beach. Reported incident to WDOE. * 3/15/17 KB did a drive by and there was no longer turbid discharge. Material has settled out.
17-0132	3/14/17	3/14/17	Petroleum Product	<5	Gallon	Vehicle	Unknown / Other	Thea Foss Waterway	3/14/17	KB arrived and found multiple areas of alley way that had been worked with cat litter by COT Solid Waste Crews and they were actively working in alley where a sheen impacted the backyard driveway. I spoke with homeowner who granted access to back yard to clean up material. Not all material in the alley was recoverable but the majority was cleaned up. No impact to storm system. * 3/15/17 KB did drive by and area was clean.

17-0131	3/14/17	3/14/17	Petroleum Product	<5	Gallon	Vehicle	Unknown / Other	Blair Waterway	3/14/17	<p>KB arrived onsite and identified fuel sheen that ran from Lincoln Ave and Alexander up Lincoln to Taylor Way where it ran along Taylor West Side curblin all the way to HWY 509. Material was not recoverable but since conditions were wet I placed absorbent pads at storm CB's. Intersection of Taylor Way and 509 had a more visible spread out sheen but weather conditions dried out the ground and material did not move.</p> <p>Notified the Port of Tacoma and WDOE in the event a sheen was discovered on the water way at a later time. Reported to WDOE.</p> <p>* 3/15/17 KB did a drive by and collected absorbent pads that were placed by CB's the day before. No visible sheen anymore.</p>
17-0133	3/15/17	3/15/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/15/17	<p>Drainage complaint ponding on roadway in front of house. Site investigation. Recommended installation of CBs at street corner to take care of ponding. CB's installed by Sewer Transmission.</p>
17-0136	3/17/17	3/16/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/17/17	<p>This is a private issue but I explained to the homeowner that the street will soon be replaced and it will have a storm system. This will give him a place to connect his private system to once installed.</p>
17-0137	3/17/17	3/16/17	Petroleum Product	Unknown	Unknown / Other	Transportation	Unknown / Other	Thea Foss Waterway	3/16/17	<p>KB arrived at Reed Elementary and identified the trail of diesel that was reported. I followed the trail out of the school parking lot East on S 36th St, South on Alaska, West on 38th and finally South on Cedar St where the bus stopped at bus barn located at 4002 S Cedar St.</p> <p>Employees were actively cleaning up parking lot using absorbent material. The trail of material in the street from school to the bus barn was not recoverable and was determined not to have directly impacted the municipal storm system.</p> <p>3/17/17 KB called and thanked him for his attention to the spill and effort to identify impact and report to the COT.</p> <p>* Al Aplin - Called Source Control to report spill. * Streets & Grounds David Rahwynkel also called to report the spill and offer assistance if needed. * Jason Y called to assist if needed. * Mark Stafford called and offered assistance.</p> <p>No help needed.</p>

17-0138	3/17/17	3/16/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/16/17	<p>KB was contacted by City of Ruston Operations while in route to location and I explained that the SSO reporting is the responsibility of the City of Ruston and that my role was to document and assure there is no clear impact to COT municipal storm system. I shared WDOE emergency response phone number and also TPCHD contact number so that Ray could report incident.</p> <p>* location of overflow was just off Commercial St behind address down a unimproved dirt road that was over grown with vegetation. Along the road were multiple MH lids with the lid at bottom of hill being the one that overflowed. There was a visible layer of grey waste from the sewer water spilling down the hillside. At the bottom of the hill approximately 100ft from lowest MH there was a ditch along railway that was actively moving stormwater before going under tracks through large concrete pipe. The final discharge of this stormwater ditch was not clear and will require more investigation by City of Ruston to determine receiving waters. There is a history of construction in this area with multiple ponds that may or may not be active.</p> <p>The COT sewer crew was able to get SSO to stop by using back cutter by 8:00 pm but in the process the truck was stuck at the bottom of the hill where it drove for access to perform the maintenance. Rodney Loose COT Sewer Transmission was onsite actively working on the problem.</p> <p>I inspected the storm MH that borders Ruston and COT along Ruston Way and identified multiple pipe connecting to COT storm system:</p> <ul style="list-style-type: none"> - SW 24 inch Steady flow clear water. - W 12 inch Little flow clear water. - NW 12 inch Little flow clear water. <p>Provided technical assistance.</p>
17-0135	3/17/17	3/16/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/16/17	<p>3/16/17-There is a large puddle that is several inches deep, it engulfs the entire alley approach and the majority of the north side of the road. I passed this request to streets and grounds. 6/14/17--Streets has completed, complaint closed.</p>
17-0134	3/17/17	3/17/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/16/17	<p>3/16/17--made a site visit and their driveway sits significantly lower than the street. This appears to be a private issue due to this being a low collection point. However there is an unmapped storm system in this area that we need to investigate before we make a final determination.</p> <p>7/26/17-TMiller-Private issue complaint closed.</p>

17-0139	3/18/17	3/17/17	Sewage / Wastewater	Unknown	Unknown / Other	Surfacing Effluent	Unknown / Other	Thea Foss Waterway	3/17/17	<p>3/17/17 @ 6:20 pm KB arrived onsite and met with Customer and I did identify the c.o. in question but weather consisted of heavy rain and I did not observe any obvious surfacing sewage. Customer explained on a dry day it is smelly and sewage water surfaces around c.o.</p> <p>I responded to Surfacing effluent in 2016 and side sewer blockage was cleared and sewage cleaned up.</p> <p>3/21/17 KB met with I&I crew s who attempted to inspect riser from c.o. behind 3710 and after removing cap the pipe discharged backed up sewage. Absorbent material was used to clean up the mess and area was rinsed with water. Area cleaned and c.o. not leaking when we left the property.</p> <p>While onsite I spoke with resident who explained they hired plumber to clear the line. I called neighbor that afternoon and he explained he was planning on returning to the site 3/22/17 to jet and tv the line. I will call him end of business day to see if flow was restored.</p> <p>3/22/17 I received a call from another neighbor and discussed the concerns with side sewer. I told her I would follow up with her when I knew more.</p>
17-0140	3/18/17	3/17/17	Petroleum Product	<5	Gallon	Vehicle	Accident	Thea Foss Waterway	3/17/17	<p>3/17/17 @ 3:15 pm KB met on site and I began clean up using absorbent skimmers and kitty litter. I made little progress with the heavy rain and thick concentrated areas of oil. I contacted Kurt F and Pro Vac was called out to help get the bulk of oil up using high pressure water and vacuum truck.</p> <p>Pro Vac arrived at 5:20 pm and left at 6:10 pm. Although a sheen was still present the bulk of oil had been removed. Skimmers were left in puddles to collect remaining sheen.</p> <p>* No known storm CB's were impacted by the spill.</p> <p>Further investigation required to determine what tow truck company was involved in accident and why spill wasn't reported to COT. Dry weather the days before would have made cleanup more affective.</p> <p>* KB No witnesses to the accident that can confirm the oil is related.</p>
17-0143	3/20/17	3/18/17	Sewage / Wastewater	5-500	Gallon	Broken Lateral	Unknown / Other	Unknown / Other		<p>3/18/17 2:00 pm - Sewer Transmission called me back and said that I did not need to come out. Further investigation discovered that there was a misunderstanding and that the roter service did indeed identify the side sewer as the flow problem and the source of the water was from the laundry washer trying to discharge to their clogged sewer. Sewer explained the main was clear and running but they would jet the main while onsite.</p> <p>* KB did not go to property.</p>

17-0142	3/20/17	3/6/17	Petroleum Product	<5	Gallon	Vehicle	Accident	Thea Foss Waterway	3/6/17	3/6/17, 1330 RS; While driving back to the office I stopped at a vehicle accident that required cleanup. The accident just happened as I was the first one on the scene. There was evidence of fluid loss from one of the damaged vehicles but I used some absorbent material to contain the spill. Once the tow truck arrived and the vehicle was removed from the scene I helped the driver finish cleanup. There was no impact to our storm or sanitary system.
17-0145	3/20/17	3/7/17	Mud / Muddy Water	Unknown	Unknown / Other	Construction Site	Routine / Normal Ops	Flett Creek	3/7/17	3/7/17, 1345 RS; Responded to the email about a turbid discharge into a CB. Upon arrival I met the supervisor for the site, who explained to me that a City garbage truck created the turbid discharge by driving in the mud. Supervisor called Ecology and was given an ERTS number for the discharge. After talking with Supervisor I could not give him additional support to control the turbid discharge leaving his site as he had already taken the necessary steps to stop it. He did more than expected to help protect his site from additional issues caused by the heavy rain. I requested that Supervisor continue to monitor the current BMP's in place and contact me if any new issues arose.
17-0141	3/20/17	3/19/17	Sewage / Wastewater	5-500	Gallon	Unknown / Other	Sanitary Backup	Unknown / Other	3/19/17	<p>KB 3/19/17 Met with customers who explained they identified water coming into the basement through a floor drain located next to washer and dryer at about 9pm and began bailing water until 2 am. They estimate they bailed out 200 gallons of water that they said looked and smelled like sewer water.</p> <p>The basement floor has a slope so water did not cover evenly across the entire basement. Area around the gas furnace was not impacted by water. Total depth of the impacted area was about 2 inches standing water.</p> <p>Sewer Crew - explained they first arrived with a vactor truck and jetted the line from the downstream MH and ran sewer main segment and identified what looked to be brown water possibly from dirt/broken pipe in main. They had a few other jobs to get to so they returned around 7:30 pm with a back cutter and came in from head of the line upstream of 715. T</p> <p>Camera work required to rule out City side as a source of the problem. Further investigation required.</p> <p>* 3/20/17 @ 3:15 pm - customer Called me and asked what the status of the mainline inspection is. I spoke with Transmission and they will try to get to it tomorrow 3/21/17. I told customer to go ahead and hire a contractor to asses his private side sewer since COT first response does not indicate a problem in the main. I will update after COT camera work is complete.</p> <p>3/22/17 KB called customer and he explained that contractor cleared the line yesterday and the problem was in the private side sewer</p>

17-0144	3/20/17	3/6/17	Sewage / Wastewater	Unknown	Unknown / Other	Broken Lateral	Sanitary Backup	Thea Foss Waterway	3/6/17	3/6/17, 1315 RS; Responded to an email about a possible surfacing effluent. Transmission sent a camera crew to TV the sanitary main and discovered a broken lateral and believed there to be a surfacing effluent issue. Upon arrival I could see evidence that Transmission conducted a locate and the broken lateral seemed to be around a tree that was located near the sidewalk. I did not see any sewage on the ground when I walked the property. I asked the renter of the property if they were having any issues with the plumbing in the house and he stated no there were no issues. I am sending an 18 day later to the property owner.
17-0146	3/21/17	3/20/17	Paint	<5	Gallon	Construction Site	Construction	Thea Foss Waterway	3/20/17	3/20/17 3:00 pm KB arrived and discovered leaking dumpster next to building that looks to be under construction but no construction activity during visit or anyone around. The dumpster had multiple paint cans that were partially full without lids. This dumpster was not covered and we have had heavy rains lately. Spilled paint was not impacting street and was only visible on the driveway. I put down a barrier of throw and go between paint and sidewalk and also multiple absorbent pads. I will let him know that this construction site should be monitored for activity and contact made with responsible contractor to assure proper BMP's are in place to prevent spills such as this one. 3/22/2017 bp: I found a contractor on site and stopped to speak to him. He gave me the number of his supervisor who I called and spoke to about the paint. I told them that they had to properly dispose of latex and oil based paint.
17-0148	3/21/17	3/20/17	Sewage / Wastewater	5-500	Gallon	Blocked Sanitary Sewer	SSO	Puget Sound	3/20/17	3/21/17, 0855 RS; Sewer called the spill line to inform Source Control that an SSO occurred on 3/20/17 but we did not receive a call during the actual incident. According to sewer sanitary main was blocked causing sewage to escape from MH. The crew arrived on scene and cleared the blockage about 1400 and stated that 20 gallons of sewage was on the roadway and that it made it into a storm CB. The crew cleaned the CB and the roadway before leaving the scene. Source Control was not contacted during the actual event. I called Ecology Spill Response line and relayed the information given to me. ERTS # was assigned to this SSO.
17-0147	3/21/17	3/20/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/21/17	3-21-17-r, I met with the homeowner and she is receiving runoff from the alley, unfortunately she sits in the low spot and there is no real remedy. I gave her some suggestions for remedies on her own property. I gave her Environmental programs contact info as well since she was interested in a rain garden. Closed.
17-0149	3/22/17	3/20/17	Oily Sheen	<5	Gallon	Business	Routine / Normal Ops	Puyallup River	3/20/17	Report of oily sheen in CBs in parking lot. Site investigation and photos taken. No further action.
17-0151	3/22/17	3/20/17	Petroleum Product	<5	Unknown / Other	Illegal Dumpsite	Suspected Illegal Activity	First Creek	3/20/17	MDS - Onsite I cleaned up the spilled oil and took the small barrel to COT House hold Hazardous Waste. They believed it was mixed with gas so they took it to be separated.
17-0152	3/22/17	3/20/17	Petroleum Product	5-500	Gallon	Accident	Accident	Swale	3/20/17	Diesel spill on roadway. Site investigation and photos taken. Referred to WDOE. Cleanup was required.
17-0153	3/22/17	3/22/17	Mud / Muddy Water	>500	Gallon	Broken Utilities	Construction	Unknown / Other	3/24/17	MDS - Checked on site to see if there was any sediment built up in sanitary sewer. The main looked clean.

17-0155	3/23/17	3/22/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/22/17	3/22/17--Went out to the site and there is a significant amount of water coming from the school. The water then crosses the road and impacts subject property. If the water stays in it's own gutter line it wouldn't cause a problem. I forwarded the request to Streets to either do a grind to keep the water in the gutterline or give customer a wedge curb along the parking strip. 5/8/17-Streets installed a curb and customer is extremely happy. Complaint closed
17-0154	3/23/17	3/22/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/22/17	The CSS crew installed 2 area drains and connected them to existing curb drains. This has greatly reduced the water on the sidewalk.
17-0157	3/24/17	3/24/17	Sewage / Wastewater	<5	Gallon	Residence	Cleaning / Disposing	Unknown / Other	3/24/17	Only water that was in the bowl came out of the toilet. Customer said there was no need for a claim form.
17-0156	3/24/17	3/17/17	Sewage / Wastewater	Unknown	Unknown / Other	Blocked Sanitary Sewer	Sanitary Backup	Unknown / Other	3/17/17	3/17/17, 1400 RS, responded to a sewer backup that was caused by a collapsed City sanitary main. Upon arrival we met with the Transmission crew that responded to the call and was clearing the blockage. We then met with Customer who showed us the area that was impacted with sewage. According to Customer the sewage entered the bathroom through the toilet and shower drain and impacted part of the finished basement which included the bathroom, entry and hallway and part of a bedroom. She stated about an 1 inch of sewage covered the floor in the bathroom, entryway and hallway. She stated the storage area was not impacted and a small portion of a bedroom was wet. It was obvious that the storage area was not impacted and it appeared that the bathroom and the hallway were impacted the most. There didn't appear to be damage to much property except for the cabinets that had water damage. The water that made it into the bedroom only extended into the room about a foot from the wall.
17-0158	3/27/17	3/24/17	Unknown / Other	Unknown	Unknown / Other	Residence	Cleaning / Disposing	Ditch	3/27/17	Report of black plastic pipe draining to ditch. Site investigation.
17-0159	3/27/17	3/17/17	Mud / Muddy Water	Unknown	Unknown / Other	Construction Site	Construction	Puget Sound	3/17/17	3/17/17, 1245 RS; Responded to a call of trackout from a construction site. Upon arrival I noticed a vehicle parked in a large mud puddle that was causing the trackout every time it left the site. I met with Customer who informed me he was doing demolition work on the inside of the house. I explained to customer that he needed to control the mud leaving his site and that the mud/muddy water could not enter our storm system. I gave customer a couple of suggestions he could implement in order to control the trackout leaving the site. I checked and determined that a small amount of mud entered the CB but not enough to warrant a cleaning.

17-0161	3/28/17	3/27/17	Water	5-500	Gallon	Residence	Cleaning / Disposing	Hylebos Waterway	3/27/17	MDS - Onsite I spoke with homeowner who explained to me that there was no carpet cleaning going on, that he was vacuuming up water in the house from a water leak and that was what was discharged to the storm system. Pulled sample from CB and there was no chemical odder but it was turbid. I asked customer cleanout the CB and discharge any more sucked up water to area in his yard. Customer cleaned out CB while I was still onsite. No further action.
17-0162	3/28/17	3/27/17	Unknown / Other	<5	Gallon	Fire	Suspected Illegal Activity	Puget Sound	3/27/17	Report of object set on fire near Treatment Plant and appeared to wash into the storm drain. Site investigation and photos taken.
17-0163	3/29/17	3/29/17	Water	Unknown	Unknown / Other	Spring	Unknown / Other	Flett Creek	3/29/17	3/29/2017 bp: I met Cpnttractor on site. There is construction being performed on the roads surrounding the school. The discharge from the hillside had a rotting smell to it, but it didn't smell to me like a petroleum product. There is a small sheen on the water that I think is natural, and the orange in the pipe looks like it was the product of iron bacteria. I took a sample of the bark and will hold at CUW. Contractor said that he couldn't find any record of an UST in the vicinity. My belief is this is a natural phenomenon and there is no impact to storm. 4/13/2017 bp: Contractor sent me the results from Spectra Labs. Water and soil samples were both non-detect for petroleum products, indicating the color is a result of minerals in groundwater.
17-0167	3/29/17	3/28/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Unknown / Other	Flett Creek	3/29/17	3/29/2017 bp: I didn't see any evidence of gasoline left when I arrived. caller met me outside and spoke with me about the spill. She said she saw a truck driving down her alley yesterday leaving a large trail of gasoline, perhaps something in the bed of the truck tipped over and left a trail of gas. I thanked her for reporting it, and gave her my card with the 502-2222 number and asked her to call the spill line with any more surface water emergencies.
17-0168	3/29/17	3/29/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	3/29/17	Report of muddy water in street line. Site investigation. Notified owner clean up is required. Provided technical assistance.
17-0165	3/29/17	3/29/17	Sewage / Wastewater	5-500	Gallon	Blocked Sanitary Sewer	SSO	Titlow Park	3/29/17	3/29/2017 bp: Sewage was overflowing from sanitary MH into a private CB. While waiting for the vactor crew, I found a clog in the sanitary line leading to MH. Once the vactor crew arrived and touched the blockage with their rake the pipe unclogged. They chased the mass of towels and wipes that blocked the line downstream to make sure they did not block the line again. After making sure the rag ball was clear, the vactor crew came back to the private CB and cleaned it out.

17-0164	3/29/17	3/29/17	Oily Sheen	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Thea Foss Waterway	3/29/17	<p>3/30/2017 bp: There was a slight fuel smell coming from the sheen and it came from south. I walked over to neighboring business and met with Terminal Supervisor. He said it was extremely unlikely that the sheen came from them, because they were not fueling a barge and there was no sheen coming from their outfall. I told supervisor I would call in the sheen to NRC and Ecology if he reported it through his corporate process. He agreed. I drove down to the fuel dock just south of neighbors property and I could not see any sign of a sheen, though there was heavy wind from the south and the tide was going out.</p> <p>I called the Ecology spill line and the NRC hotline to report the spill. I estimated the spill was about 200 yards long and maybe 50 ft at its widest. I said it was thickest in front of neighbors, but I didn't know if it came from them. There were high winds and the sheen was dispersing quickly, so I guessed the material was unrecoverable.</p> <p>After I reported the spills, the Coast Guard called me back for more details. She asked that I email her the pictures I took, and I sent them to her. Someone from Ecology called me back and I gave him the same details from the spill, and a few minutes later someone from the EPA called me for more information about the spill. I gave her the few details I had.</p>
17-0166	3/29/17	3/29/17	Petroleum Product	5-500	Gallon	Business	Accident	Commencement Bay	3/29/17	<p>3/29/2017-</p> <p>Notification Timeline: 0400hr A diesel spill occurred while refueling locomotive. Fueling company employee was the operator at the time of the spill and began spill response in addition to alerting his supervisor of the spill.</p> <p>0422hr Driver sends texts to manager, notifying him of spill.</p> <p>0539hr Rail yard forman notified of the spill while enroute.</p> <p>0626hr (WDOE) alerted to diesel spill in Railyard.</p> <p>0636hr (WDOE) contacted City of Tacoma Source Control standby.</p> <p>Initial site visit with rail yard contacts confirmed the spill was isolated to a defined area and no stormwater catch basins or ditches were near the spill site. Id checked surrounding stormwater structures and waters and observed no sheen. Returning to the spill site, Id photographed the spill area, gathered information and waited for the tracks to be closed and clean-up work to begin. WDOE on-site at the start of the clean-up effort byclean up contractor(arrival delayed bv NB I-5 traffic). Id</p>
17-0160	3/30/17	3/17/17	Petroleum Product	5-500	Gallon	Construction Site	Construction	Private Property	3/17/17	<p>3/17/17, 1245 RS, At the request of DOE , stormwater construction inspector, at the construction site. I explained to WDOE that the City would not conduct cleanup of the site but make the contractor responsible for all of it. WDOE required property owner to conduct a thorough cleanup of the dirt and water that was impacted with oil.</p>

17-0169	3/31/17	3/23/17	Petroleum Product	<5	Gallon	Accident	Accident	Thea Foss Waterway	3/23/17	3/23/17, 745 RS; Responded to a vehicle accident that required cleanup. 3 cars were involved in this accident with fluid loss from two of the vehicles. TFD was on scene and used some absorbent to control the fluid. Once the tow company arrived and moved the vehicles I helped with cleanup. No fluid made it into the City storm system.
17-0172	4/3/17	4/3/17	Wastewater	Unknown	Unknown / Other	Unknown / Other	Unsafe / Improper Operation	Commencement Bay		5/10/2017 located the spot to reconnect sewer from a sanitary to storm cross connection by the direction of Manager. We hand dug it and reconnected, buried, added Tagro, and grass seed. We also placed a marking stake at the CAP, by direction of the homeowner. We will return at end of week and confirm connection by dye testing. 14 FTE Hrs
17-0173	4/3/17	3/9/17	Mud / Muddy Water	5-500	Gallon	Storm, Rainfall	Routine / Normal Ops	Puget Sound	3/9/17	3/9/17, 1600 RS; Responded to a call of muddy water flowing into a CB. Upon arrival it was evident that the heavy rainfall was causing water that was flowing over a gravel walkway to create the muddy water. The walkway is part of Metro Parks so I contacted park maintenance contact to inform him of the issue that was occurring. He stated he would send a crew to asses and correct the problem.
17-0170	4/3/17	3/9/17	Paint	<5	Gallon	Unknown / Other	Unknown / Other	Flett Creek	3/9/17	3/9/17, 1345 RS; Responded to a call about paint spilled in the street. Upon arrival blue paint was running down the gutter line and into a city CB. It appears the gallon of paint fell out of a vehicle or somebody threw it out as paint was in the middle of the street. When I arrived the paint can was in the grass but due to the heavy rainfall the paint was running down the gutter line. I called Transmission and requested a vactor truck to provide cleanup of the paint. When Transmission arrived they cleaned the gutter line and the CB of all paint that was still left.
17-0171	4/3/17	3/13/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Thea Foss Waterway	3/13/17	3/13/17, 1405 RS; Responded to a call from Transmission about a vehicle oil leak. Upon arrival I noticed where the leak happened and that Transmission already put absorbent down to control the leak. The CB that was located downstream was protected and a sweeper was on the way to finish cleanup.
17-0174	4/3/17	3/13/17	Mud / Muddy Water	5-500	Gallon	Storm, Rainfall	Routine / Normal Ops	Thea Foss Waterway	3/13/17	3/13/17, 1530 RS; Responded to a complaint of muddy water flowing into a CB. Upon arrival it was evident that the heavy rainfall was causing the issue. I met with Alden Linn, owner of the property, and explained that muddy water entering the City storm system was prohibited. He stated he was in the process of converting the strip of grass that was producing the muddy water into an asphalt parking strip but needed dry weather.
17-0176	4/4/17	3/11/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Thea Foss Waterway	3/11/17	3/11/17, 1050 RS; Responded to a call about oil flowing into a CB. Upon arrival I noticed that a vehicle that was parked upstream of the CB was leaking oil and due to the heavy rainfall the oil was flowing down the alley into the CB. A grader operator who was working in the alley at the time placed absorbent pads and a boom in the alley to protect the CB. I met with the homeowner who would not give me her contact information, and explained that she needed to move the vehicle or find a way to collect the oil before it impacted the ground or the CB. She stated she understood my directions and before I left the site she was in the process of collecting the oil with a drip pan.

17-0177	4/4/17	3/31/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	4/17/17	<p>3/31/2017 Id: Contacted (construction inspector) for more information on the sanitary system. Inspector informed me a contractor hired by Property owner had exposed the side sewer pipe and emptied it of sludge. The contractor could not clear the riser, nor could a TV camera be shoved through the sludge down to the main.</p> <p>4/3/2017 Id: TV crew , I SENT THIS OVER FOR EMERGENCY REPAIR. I DO NOT KNOW THE CAUSE OF THE BLOCKAGE. I ONLY COULD SEE THAT THE WYE AND RISER WAS PACKED FULL OF ROCK.</p> <p>4/17/2017 Id: Met with customer 0900 to review claim packet (Initial meetings canceled by customers). Completed claim packet with customers and looked at work area in alley. customer had questions regarding who owned the new cleanout on the alley side of his fence. His concern was damage to the cleanout and responsibility for repair.</p> <p>4/17/2017 Id: I contacted (Supervisor, Sewer Transmission) and acted the same questions. Supervisor stated his crew would cut down the cleanout and bury it.</p>
17-0175	4/4/17	4/4/17	Water	>500	Gallon	Water Line Leak	Accident	Blair Waterway	4/3/17	<p>4/3/2017-1848hr: From office, contacted Tacoma Water and learned a semi-truck had struck fire hydrant, damaging the hydrant lateral and shut-off valve. This hydrant is connected to a 36 inch, 104 PSI water main.</p> <p>4/3/2017-1900hr: Arrived onsite and met with , Tacoma Water crew leader. His crew was in the process of throttling down the 36 inch main to the point where excavation could begin for repairs. It was expected to take over an hour, possibly several to accomplish shutting down the main.</p> <p>Fast flowing water had flooded approximately 100 yards of Alexander Avenue, surcharging two Port of Tacoma catch basins (private) and flowing overland to the ditch East of Alexander Avenue (private). Erosion at several points along the West bank of the drainage ditch was severe. This drainage ditch is the re-directed Wapato Creek.</p> <p>4/4/2017-0845hr: Pipe repair was completed during the night and a boil order is in place for several customers.</p> <p>WSDOE contacted and emailed event details</p>
17-0181	4/5/17	3/7/17	Mud / Muddy Water	5-500	Gallon	Construction Site	Construction	Flett Creek	3/7/17	<p>3/7/13, 1345 RS; I met owner , who was doing dirt work for a new house under construction and causing the turbid discharge. I explained that muddy water was prohibited from entering the City storm system and he needed to protect the CB. I had owner clean the street of all mud and debris, install a CB sock and place a straw waddle around the CB before he could continue work.</p>

17-0180	4/5/17	3/13/17	Paint	<5	Gallon	Residence	Cleaning / Disposing	Flett Creek	4/13/17	3/13/17, 1130 RS; Responded to a call of paint and debris impacting a CB. Upon arrival a large debris pile was stacked over a CB as well and a spilled paint can on the ground. It appeared that someone was cleaning out a building or residence and decided to leave everything in the right of way. I called Code Compliance and explained the situation. He stated he would start the process to have the property owner clean up the debris.
17-0182	4/5/17	4/5/17	Sewage / Wastewater	Unknown	Unknown / Other	Blocked Sanitary Sewer	Construction	Basement		Goes with claim 17-CL-0
17-0178	4/5/17	4/5/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other		4/5/17- I went out to the site and the parking strip is deteriorated allowing sheet flow to enter their yard. I advised the homeowner they could bring in more gravel and establish a higher grade. This is a private issue, complaint closed.
17-0179	4/5/17	4/5/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	4/4/17	4/5/17-r-performed site visit and this address is adjacent to 2 other drainage complaints. We found a broken storm main in the area that is most likely contributing to this issue, it is being addressed by Transmission. Additionally the home is built over and old stream/wetland. 9-15-17- Sewer Transmission has restored and repaired this pipe. Complaint closed
17-0186	4/7/17	4/4/17	Petroleum Product	5-500	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	4/4/17	4/4/17, 1105 RS; Responded to a call about a vehicle leaking fluid. Upon arrival I met supervisor who informed me that truck was leaking fluid while collecting garbage. According to route supervisor it was 30 gallons of fluid lost and the cleanup crew was already on site taking care of the fluid. There was no impact to our sanitary or storm system but a large stain in the street would be left after cleanup was completed.
17-0187	4/7/17	4/7/17	Wastewater	5-500	Gallon	Munic / Indus Discharge	Unsafe / Improper Operation	Commencement Bay		Operations was notified at 10:35 of the impending insult. Discharge occurred from 10:20-10:25AM for an approximate discharge of 26 gallons of concentrated food color. The colored insult was observed at the headworks at 11:45AM and continued till 12:20PM - sample #1 collected. CTP flow was at 33 mgd. The color passed through treatment and was observed in the final effluent at 2:50PM - sample #2 collected. Written summary from food dye manufacturer attached as photo.
17-0183	4/7/17	4/6/17	Paint	<5	Gallon	Construction Site	Construction	City Right-of-Way	4/6/17	4/6/17, 1230 RS; Responded to a call of spilled paint in the alley. According to Solid Waste a driver noticed a 5 gallon paint bucket overturned in the alley. Upon arrival I noticed about a gallon of paint on the ground next to the overturned bucket. I put as much of the paint back into the bucket by scooping the paint and dirt back into the bucket. I was able to find a responsible party inside the house that was being painted and had them finish the cleanup.
17-0184	4/7/17	3/21/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	3/21/17	3/21/17, 1415 RS; Responded to a call about a vehicle leaking fluid. Upon arrival I met with route supervisor who informed me that vehicle was leaking fluid while collecting garbage. According to him it was less than a quart of fluid lost and the cleanup crew was already on site taking care of the fluid. There was no impact to our sanitary or storm system.

17-0185	4/7/17	4/6/17	Mud / Muddy Water	5-500	Gallon	Business	Cleaning / Disposing	Flett Creek	4/6/17	MDS - Onsite I noticed several drainage ditches made on the property and most were being drained to a private swale and storm system. The drainage on the North end of the property was sheet flowing across the grass and sidewalk and into the gutter-line on Tyler and into a CB. I grabbed a turbid sample out of the gutter line and it was over 800 NTU. I stopped by business's main office on 6th Ave and asked for a manager. I left my card and later received a call from manager and I explained to him my concerns. He stated that his business space is leased the property, but he would go out and see if he could fix the issue. Manager sent me an email to let me know he diverted the flow that was sending turbid water to the city's system. I thanked him for his quick response.
17-0188	4/10/17	3/30/17	Petroleum Product	Unknown	Unknown / Other	Residence	Cleaning / Disposing	City Right-of-Way	3/30/17	3/30/17, 1150 RS; Responded to a call of a person pressure washing an engine in the driveway. Upon arrival I did not see anyone pressure washing but I met with person who called in the complaint. She stated that the owner of the shop regularly pressure washes engines in his driveway and it leaves lots of residue in front of her house which she is not happy with. She also stated that he pressure washed the day before she called. I informed her that pressure washing an engine was prohibited and that I would have a conversation with the business owner so that he was aware that he needed to pressure wash at a different location.
17-0189	4/11/17	4/6/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	4/6/17	4/11/17- , I went out and looked at this site and it appears the alley was designed to drain onto the schools property. Now that there is construction going on there is quite a bit of erosion caused from the alley's runoff. There is a catchbasin adjacent to the field but I'm not sure if that cb is supposed to catch this runoff or not. It just seems odd that the city's alley is designed to discharge to private property. The erosion and BMPs issue is something that Source Control might want to look at but I'm not sure how to handle the runoff. There is also a home's runoff is routed to this same spot. It was decided that a rock swale will be installed to take the natural runoff. Complaint Closed.
17-0190	4/11/17	4/11/17	Petroleum Product	<5	Gallon	Vehicle	Accident	Puget Creek		Lost oil on side of road. Site investigation.
17-0193	4/12/17	4/11/17	Sewage / Wastewater	<5	Gallon	Blocked Sanitary Sewer	Sanitary Backup	Thea Foss Waterway	4/14/17	I met customer at the Shop, provided City identification, then read through the Claim Packet. We reviewed the response to the backup in the storage room which included some wastewater flowing under the door and down the hallway ramp. The floors are all concrete. Manager confirmed there was no damage to the building, businesses or metal/hard surface equipment in the storage room. There was no additional cleanup needed. See Claim Report.
17-0195	4/12/17	4/10/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Puget Sound	4/11/17	Report of parked car leaking oil. Site visit to investigate.

17-0192	4/12/17	4/10/17	Water	5-500	Gallon	Water Line Leak	Routine / Normal Ops	City Right-of-Way	4/10/17	4/10/17, RS KP; Responded to a call about water bubbling out of a MH. Upon arrival it appeared that a private MH was underwater and water was bubbling out. I checked our sanitary and storm systems and they were flowing normal. I determined that the water was too clean to be sewage and it appeared that a couple of irrigation boxes were damaged and could be causing the problem. I instructed customer to determine if in fact the irrigation system was the cause of the bubbling water so we could rule out sewage was on the ground.
17-0194	4/12/17	4/11/17	Debris / Garbage	<5	Cubic Yard	Business	Cleaning / Disposing	Puget Sound	4/11/17	MDS - I stopped and spoke with the landscaper and informed him that yard debris was prohibited from being blown into the street. He stated that he wasn't done even so the blower was put away. Debris was in the middle of the road and being carried away by traffic. He stated that he was not going to talk to me grabbed a shovel and headed towards the house not the street.
17-0191	4/12/17	4/11/17	Sewage / Wastewater	>500	Gallon	Munic / Indus Discharge	Accident	Puyallup River	4/11/17	While installing conduit for a sensor workers impacted the strut brace supporting three insulated pipes on the side of the digester. The impact damaged the connection between the small 2 inch pipe and the large 12 inch pipe on the side of Digester 5. Partially treated sewage was spraying from the broken connection to the rock landscaped area adjacent to the tank. Transmission was notified and an Eductor Crew called. Maintenance installed two sets of sump pumps with hoses to pump the spilled sewage back to sewer. The Eductor Crew responded with a truck to vacuum up the sewage. Maintenance and Operations coordinated a response to monitor and contain the discharge until levels in Digester 5 are low enough to make repairs. 4/12/2017-BWB-Digester 5 leak has been temporarily plugged. The 2 inch pipe connection will be repaired. The two sump pumps are still in place. The sewage spill was contained to the area adjacent to the Digester and cleaned in place.
17-0196	4/14/17	4/11/17	Unknown / Other	Unknown	Unknown / Other	Vehicle	Routine / Normal Ops	City Right-of-Way	4/11/17	4/11/17, 1000 RS KP; Responded to a call of a jetter head stuck in a structure. Upon arrival Transmission was on site to do a confined space entry to retrieve the stuck jetter head. Transmission began by cleaning the structure then proceeded to enter. The crew needed to remove the cap that was on the T inside the structure so they used a sawzall to complete the job. The crew was able to retrieve the head.
17-0197	4/14/17	4/14/17	Water	5-500	Gallon	Construction Site	Construction	Commencement Bay	4/14/17	4/14/2017 Id: Arrived onsite and observed brown turbid water entering CB. BMP equipment had been pulled away from the CB while a track hoe was removing asphalt from a saw cut. The contractor for a complete street rebuild of S 50th St from Pac Ave to Fawcett Ave. After photo documenting the on-going turbid water discharge, I located the COT construction inspector. While briefing the inspector, the track hoe crew replaced the BMPs around the CB.

17-0198	4/17/17	4/14/17	Sewage / Wastewater	Unknown	Unknown / Other	Commercial	Unknown / Other	Thea Foss Waterway	4/14/17	Sanitary lift station two pumps have been operating excessively for 24 hours pumping a combined volume of 700-900 gallons per minute (photo 1-4). Typical operations includes 1 pump operating a few hours several days a week. 12 inch Sanitary Sewer along East D Street flowing south is surcharged a few inches above channel. 10 inch Sanitary Sewer along East D Street flowing north is surcharged to within inches of the manhole lid (Photo 5-6). 12 inch Sanitary Sewer along St. Paul Avenue flowing east is surcharged all the way to Central Treatment Plant, 2201 East D Street in 18 inch sanitary sewer and MH. Investigative deduction determined the two pumps were pumping continuously with the overflow piping from the St. Paul sanitary sewer line feeding the same sanitary wastewater back. Transmission Crews responded to remove the blockage from the municipal sanitary sewer beginning at MH. Operations was informed of the situation. Transmission and Operations coordinated information to minimize the potential for the Central Treatment Plant to be impacted by a slug load. The blockage was removed at 09:00+ pm. Additional investigation indicates the source of the blockage (Photo 9-15 debris, rags).
17-0199	4/19/17	4/19/17	Petroleum Product	<5	Gallon	Vehicle	Unsafe / Improper Operation	Unknown / Other	4/19/17	4/19/2017 Id: Arrived onsite and no sheen at S 90th & Alaska. Drove South on Alaska and discovered sheen from S 91st-96th. Contacted supervisor to arrange support from Solid Waste as the spill appeared to be from solid waste vehicle. Solid waste route supervisor arrived onsite with spill response truck. Sweeper called in to clean up.
17-0200	4/20/17	4/19/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	4/19/17	Sewer back up reported. Site investigation and photos taken.
17-0201	4/20/17	4/20/17	Stormwater	Unknown	Unknown / Other	Domestic	Unknown / Other	Unknown / Other	4/13/17	4/25/17--I went out and looked at this issue and there is no issue with the neighbor's drainage, however there is a crown in the alley that doesn't allow the alley to drain properly. I put in a requests to streets to regrade the ally and to transmission to maintain the catchbasin located in the alley. Request complete.
17-0202	4/20/17	4/20/17	Stormwater	Unknown	Unknown / Other	Domestic	Unknown / Other	Unknown / Other	4/19/17	4/19/17--I met with the homeowner and she showed me her basement issue. The complaint is caused by groundwater entering her basement. I recommended some possible solutions. This is strictly a private issue. Complaint closed.
17-0203	4/20/17	4/20/17	Stormwater	Unknown	Unknown / Other	Domestic	Unknown / Other	Unknown / Other	4/20/17	4/25/17-The issue is due to homeowners parking along the edge of the road. This is a private property issue.
17-0205	4/21/17	4/21/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	4/21/17	A small amount of diesel was spilled to the ground, less than 1/2 gallon. The towing company applied floor dry and the Port of Tacoma swept it up.

17-0204	4/21/17	4/19/17	Petroleum Product	5-500	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	4/19/17	4/19/17, 0815 RS; Responded to a call of vehicle leaking fluid. Upon arrival the cleanup crew had already spread absorbent on the spill and the mechanic was working on the broken vehicle. I was told when the vehicle was fixed absorbent would be spread around the remaining fluid on the ground. There was no impact to the City storm or sanitary systems.
17-0206	4/26/17	4/28/17	Sewage / Wastewater	5-500	Gallon	Broken Utilities	Sanitary Backup	Street	4/21/17	MDS - Onsite, Transmission crew explained that the city main was working fine. Showed me some locate marks in the street of possible side lateral issues. Transmission cleaned the street. There was no impact to the storm system. -4/24/2017 MDS- Sewer Transmission TVed the sanitary main to do a side launch at property and found the riser to be collapsed and it was put in for emergency repair.
17-0207	4/26/17	4/21/17	Unknown / Other	<5	Gallon	Vehicle	Routine / Normal Ops	Puyallup River		Called vector company and spoke to a receptionist, told her I was with City of Tacoma and they had a truck heading down River Road leaking out of the tank. She said it was probably water, I said it was not water and that I wanted to talk to a manager or dispatcher. She put me on hold but was unable to connect me to anybody. I asked someone call me back on Monday. Did not receive a call back. Will send a warning letter that equipment must be properly maintained and not leak or escalating enforcement will result.
17-0208	4/26/17	4/23/17	Mud / Muddy Water	5-500	Gallon	Construction Site	Construction	Hylebos Waterway	4/27/17	4/24/2017 MDS - Called and spoke with customer and she informed me of all the turbid water coming from the construction site up the street. She said the CBs were overwhelmed and causing flooding. I asked if she had any photos and she said she would have her husband send them tonight. I also called city inspector and informed him of the complaint and he stated that he would have contractor clean all BMPs and have them prevent this from happening again. I will follow up with a site visit.
17-0209	4/26/17	4/24/17	Petroleum Product	<5	Gallon	Construction Site	Cleaning / Disposing	Street	4/24/17	MDS - Onsite I noticed spilled oil across the gravel area and cleanup was needed. I informed KF of the spill and since it was not going to go anywhere, we decided to block it off and take care of it in the morning.
17-0215	4/27/17	4/27/17	Petroleum Product	5-500	Gallon	Vehicle	Routine / Normal Ops	Hosmer Holding Basin	4/27/17	MDS - Onsite I followed the trail for almost 2 miles and I stopped at 56th and Yakima to cleanup a lot of hydraulic oil. It went for a couple more blocks. I called streets for a sand truck, then received a call from solid waste letting me know it was one of their trucks. Solid Waste called Sewer Transmission for a sweeper.

17-0210	4/27/17	4/26/17	Sewage / Wastewater	5-500	Gallon	Blocked Sanitary Sewer	SSO	Private Property	4/26/17	4/26/17, 1420 RS; Responded to a call of sewage flowing out of a MH. Upon arrival I met with a crew from transmission that was dispatched to investigate the call. We found MH was surcharge and sewage was flowing out of it. This blockage was difficult to access and we could not get a vactor truck to the downstream MH. Another truck with a longer hose was dispatched to the scene to clear the blockage. After several attempts the crew was able to clear the blockage that appeared to be caused by heavy grease buildup. I instructed the crew to jet the sanitary main toward the blockage as that was the closet access a vactor truck could get. I estimated about 50 gallons of sewage flowed from the MH onto the course and there was no impact to our storm system. I called Ecology to report the SSO
17-0211	4/27/17	4/26/17	Stormwater	Unknown	Unknown / Other	Storm, Rainfall	Unknown / Other	Basement	4/26/17	Upon inspection I found that the driveway is the only one on Fawcett Ave without a wedge curb preventing water from flowing down the driveway. I put in a request to streets and grounds to add the wedge curb. 9/5/17-- Streets and Grounds has installed the wedge curb at this address. Complaint Closed.
17-0212	4/27/17	4/27/17	Stormwater	Unknown	Unknown / Other	Storm, Rainfall	Unknown / Other	Private Property	4/27/17	6/8/17-r- I have now been out to this site twice during rain events and I have not witnessed the water actively bypassing the cb in question. It appears that their private drive does not have any drainage to handle what rain hits it. 6/26/2017--Complaint Closed
17-0213	4/27/17	4/26/17	Paint	<5	Gallon	Unknown / Other	Unknown / Other	Thea Foss Waterway	4/26/17	I called customer and requested the spent paint cans be cleaned up and he agreed to take care of it. I will follow up in the next couple of days. 5/4/17 KB Visited site and paint cans had been removed.
17-0214	4/27/17	4/21/17	Sewage / Wastewater	Unknown	Unknown / Other	Sewage Backup	Sanitary Backup	Unknown / Other	4/21/17	4/27/17, 1420 RS, Look at claim entry 17-CL-0019
17-0216	4/28/17	4/27/17	Mud / Muddy Water	>500	Gallon	Broken Utilities	Construction	Puget Sound	4/27/17	Water main break reported with turbid water to CB. Site investigation, photos taken, tech assistance. Approved release of vactor truck water to sanitary sewer.

17-0217	4/28/17	4/25/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Routine / Normal Ops	Flett Creek	4/25/17	4/25/17, 1320 RS; Responded to a call of a vehicle leaking oil in the street. Upon arrival I noticed staining in the street but no vehicle was present. I met with customer that called in the complaint and she explained to me that a vehicle parks on the street to visit the resident of . This particular vehicle leaks lots of oil when it is parked on the street. She has offered the owner of the vehicle cardboard to collect the oil that is dripping but they have refused. I met with the resident and explained to him that leaking vehicles need to be repaired to avoid oil entering the City's storm system. I requested that he pass this information along to the owner of the vehicle and he agreed.
17-0219	4/28/17	4/28/17	Mud / Muddy Water	Unknown	Unknown / Other	Commercial	Cleaning / Disposing	Thea Foss Waterway	4/28/17	4/28/2017 bp: I spoke to the owner of the cleaning company, who said he was doing the job as a favor to a veteran friend of his. I gave him a copy of our cleaning/pressure washing BMP and told him he had to discharge the wash water to the sanitary system if he was going to wash the parking lot. He had a wet/dry vacuum with him and was able to suck up the wash water that had pooled in the parking lot and poured it down the drain inside. I explained our escalating enforcement policy to him and he assured me he would follow our BMP next time.
17-0218	4/28/17	4/22/17	Petroleum Product	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Puget Sound	4/22/17	4/22/17, 2000 RS; Responded to a call of oil on the street. Upon arrival I met employee who works for Streets who stated he did not see any oil in the street. The conditions were dark and raining so during my initial investigation I did not notice any oil in the street. I talked with employee and said I would do one more sweep of the area to confirm that no oil was present. During my second sweep is when I noticed the oil. There was enough oil to cause a significant sheen and is was travelling down the street. I used all the absorbent on my vehicle and was able to pick up most of the oil. Even with the rain there was no impact to our storm system.
17-0220	5/1/17	5/1/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	5/2/17	5/2/17--Went out and looked at the site and it is strictly a private property groundwater issue. Complaint Closed.
17-0221	5/2/17	5/2/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	5/2/17	A box was discovered upon arrival but was nothing more than that. Recent utility work in right of way created hole and private storm pipe was possibly impacting flow from private storm drainage. A solid lid CB was backed up and drain pipe looks to flow in direction of CB located on 72nd. Inspector checked with COT permit counter and will notifying property owner that it is a private issue and permit will need to be puled for any repair work.
17-0222	5/2/17	5/2/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Thea Foss Waterway	5/2/17	KB arrived and inspected from the 11th St bridge, West side of Foss and eventually 3rd floor of Urban Waters and did not find any sign of a sheen. I spoke with Merita who explained she could no longer see it either.
17-0223	5/3/17	4/27/17	Wastewater	5-500	Gallon	Business	Routine / Normal Ops	Puyallup River	4/27/17	MDS - On site I helped contact dewater the back of the truck. We slowly dumped the bed a pushed the water to the drains that led back to the sewer.

17-0224	5/4/17	5/3/17	Sewage / Wastewater	<5	Gallon	Vehicle	Suspected Illegal Activity	Thea Foss Waterway	5/3/17	MDS - Onsite I found a small pile of septic sewage but did not see a trail as I drove the reported route. I cleaned up the mess and left the site. RV was nowhere to be found.
17-0231	5/8/17	5/8/17	Mud / Muddy Water	Unknown	Unknown / Other	Unknown / Other	Cleaning / Disposing	Thea Foss Waterway	5/8/17	I spoke with the gentlemen doing the pressure washing and discussed proper BMP's such as check dams and filter sock in CB when needed. I used a couple old sump skimmers for check dams and asked him to sweep the street when done. No CB's down stream of activity. I will follow up tomorrow and check conditions.
17-0232	5/8/17	5/8/17	Petroleum Product	<5	Gallon	Vehicle	Accident	Thea Foss Waterway	5/8/17	KB arrived and helped employees clean up the mess. Kitty litter had already been used to contain the spill so we swept up and used a bag of throw and go to finish off the spill. The responsible vehicle left the site shortly after the spill and there was no oil trail to follow. No impact to storm system.
17-0227	5/8/17	5/4/17	Stormwater	5-500	Gallon	Flooding	Unknown / Other	Private Property	5/5/17	Report of flooding from SW manhole. Site investigation and photos taken.
17-0228	5/8/17	5/4/17	Stormwater	5-500	Gallon	Flooding	Accident	Private Property	5/5/17	Report of yard flooding from street. Site visit and photos taken.
17-0230	5/8/17	5/4/17	Stormwater	>500	Gallon	Flooding	Unknown / Other	Basement	5/6/17	Flooding in basement from street. Site visit and photos taken.
17-0225	5/8/17	5/4/17	Stormwater	>500	Gallon	Flooding	Accident	Private Property	5/5/17	Flooding complaint. Site visit and photos taken.
17-0226	5/8/17	5/4/17	Stormwater	5-500	Gallon	Flooding	Unknown / Other	Private Property	5/5/17	Flooding complaint. Site visit.
17-0229	5/8/17	5/4/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	5/5/17	MDS - I met with homeowner and she showed me the basement. I handed her a claims packet. This was a hundred year storm event almost 3/4 inch in fifteen minutes.
17-0233	5/9/17	4/28/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	4/28/17	4/28/17, 1120 RS; Responded to a call of a solid waste vehicle leaking fluid. Upon arrival I noticed heavy staining in the street but cleanup was completed by the Solid Waste cleanup crew. According to route supervisor the vehicle lost about 2 quarts of fluid but there was no impact to our storm or sanitary system.
17-0234	5/10/17	5/2/17	Petroleum Product	<5	Gallon	Vehicle	Suspected Illegal Activity	City Right-of-Way	5/2/17	5/2/17, 1125 RS; Responded to a call of oil on the street. Upon arrival I called the homeowner who called in the complaint. According to him a vehicle was stolen and it broke down in front of his house. The police towed the vehicle away but some oil had pooled in the street. When I arrived some I used absorbent to cleanup the residual oil that was left in the street. There was no impact to our storm or sanitary system.
17-0236	5/10/17	5/10/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Unknown / Other	Unknown / Other	5/10/17	Source of spill not found.

17-0235	5/10/17	5/1/17	Petroleum Product	<5	Gallon	Accident	Construction	City Right-of-Way	5/1/17	1300, 5/1/17 RS; Responded to a call of fuel being poured into a CB. Upon arrival I met the foreman for Construction Co, who informed me that a piece of machinery ran over a gas can which caused the fuel to spill onto the roadway. A cleanup was attempted with cat litter but I instructed the Foreman to apply more absorbent and work it into the street before sweeping up the excess. I did not see any impact to our sanitary or storm system but I received the call a few hours after the incident so I cannot be certain nothing made it into our system.
17-0237	5/11/17	5/1/17	Chemical	5-500	Gallon	Business	Construction	City Right-of-Way	5/1/17	5/1/17, 1245 RS; Responded to a call of a chemical spill at a construction site. Upon arrival I met assistant superintendent who informed me of the accident that occurred. According to him a delivery of a waterproofing material arrived on site and in the process of being moved by forklift a 5 gallon bucket fell off the pallet and ruptured spilling the chemical on the ground. Cleanup had already begun when I arrived so I informed super that none of the waterproofing material should enter the City storm system. He understood my directions and stated he would contact me when cleanup was complete. I received pictures showing the area after cleanup and there was no impact to our sanitary or storm system.
17-0238	5/11/17	5/11/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Thea Foss Waterway	5/11/17	I spoke with the building maintenance person who explained the tar roof creates the bubbles when it rains and bubbles reduce after time.
17-0239	5/11/17	5/11/17	Oily Sheen	5-500	Gallon	Unknown / Other	Unknown / Other	Thea Foss Waterway	5/11/17	5/11/2017- SSW went and looked from the 11th street bridge to determine the first place to go. It appeared the sheen was on the east side of the Foss. NRC contacted. The spill number received a call back from the Coast guard and the Department of Ecology. There was no source found. The sheen was visible and photos taken. The twin 96ers were also checked and there was no material from them. SSW also spoke to some dragon boat team and asked them to call and report if they saw any specific boat leaking or a source.
17-0244	5/12/17	5/12/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	5/11/17	8/1/17-Streets and Grounds and Sewer Transmission have made all necessary repairs. Closed.
17-0245	5/13/17	5/12/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	5/13/17	5/13/2017- Cleaned up all the material put down for the Spill. It appears that the Catch basin was not impacted that clean up material captured all spilled product. I spoke to the homeowner per the message I received that contact believed the home owners vehicle was responsible. There were no vehicle in the front of the property, the curb line coming down to the CB did not appear to be stained. Just up in the alley west of Tacoma Avenue. I did see staining in the covered Carport. The owner will talk to her husband. I left my card and explained that it looks like the material may or may not have been from the vehicle. Regardless, they just moved from Hawaii, I told her about the Catch basins and only rain water can enter the system. I explained BMPs for the vehicle, but it is stored under cover.

17-0246	5/15/17	5/15/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	5/15/17	When I arrived at the site, no one was there. The house that once occupied the lot had been demolished and removed. I photo documented the property and observed areas of bare soil. There was not any storm water runoff from the property observed during this visit.
17-0249	5/16/17	5/8/17	Petroleum Product	<5	Gallon	Residence	Unknown / Other	City Right-of-Way	5/8/17	5/8/17, 1135 RS; Responded to a call of oil poured into vegetation. Upon arrival I met the homeowner and the person who called CHB. According to Homeowner someone at some point during the night poured oil on multiple plants and shrubs in the right of way next to his house. He stated he was being targeted and this was done intentionally. There was evidence of oil on the plants but there was no impact to our sanitary or storm system.
17-0247	5/16/17	5/4/17	Petroleum Product	<5	Gallon	Vehicle	Accident	Private Property	5/4/17	0950, 5/4/17 RS; Responded to a call of a fuel spill at a gas station. I received a call from LD who received the call from COT Streets and Grounds about potential track out from a fuel spill. Upon arrival there was evidence of a spill around one of the hoses. The business closed the pump and attempted cleanup with absorbent pads. I made contact with cashier who informed me that the manager was in the process of getting some absorbent material to finish cleanup. According to cashier about 2-3 gallons of diesel spilled onto the ground due to an inattentive driver. I requested the business finish cleanup and call me when complete.
17-0248	5/16/17	5/11/17	Sewage / Wastewater	Unknown	Unknown / Other	Broken Lateral	Sanitary Backup	Unknown / Other	5/12/17	5/12/17, 1240 RS; Responded to a call of a potential backup into a private residence. I called Transmission to gather details about the complaint and I was informed that a crew responded to the call but our main was not up and it was flowing. The TV crew was sent out and their report stated that our main and riser looked good and that it the lateral was plugged with rock and dirt making it a private matter. The vactor crew talked with the homeowner and informed them of the situation.
17-0250	5/17/17	5/17/17	Paint	Unknown	Unknown / Other	Residence	Cleaning / Disposing	Wapato Lake	5/17/17	5/17/2017 bp: BP and NR tried to speak to the resident but nobody answered the door. The puddle in the driveway was still wet when we arrived, and we saw some painting equipment on the porch that looked like it had recently been used. I left a pamphlet about proper paint disposal BMPs and my card. I believe the dry weather will allow the paint to dry before it leaves this resident's property.

17-0251	5/17/17	5/8/17	Water	Unknown	Unknown / Other	Business	Routine / Normal Ops	City Right-of-Way	5/8/17	5/8/17, 1300 RS; Responded to a call of rusty colored water being discharged into the street. Upon arrival it was clear that water had been discharged into the street. The site was under construction and after talking with the superintendent, we determined that the fire sprinkler company was draining the sprinkler system. When I arrived the water was clear when leaving the discharge pipe but became dirty once it mixed with dirt and debris from the construction site. I requested that Source Control be called when the sprinkler system was going to be tested and drained again.
17-0252	5/17/17	5/17/17	Unknown / Other	Unknown	Unknown / Other	Vehicle	Unknown / Other	Unknown / Other	5/17/17	Delivery truck hit fence while making delivery. Site visit and photos taken.
17-0253	5/19/17	5/18/17	Petroleum Product	5-500	Gallon	Vehicle	Routine / Normal Ops	Flett Creek	5/18/17	Kevin B arrived to photo document impact from oil spill at 2:30 pm. I met Lisa who was actively cleaning up spill using kitty litter and sweeping up. Staining was left after clean up but the majority of material was recovered. Verified there was no impact to storm system. Weather was dry and sunny with no rain in the forecast.
17-0254	5/22/17	5/22/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Unsafe / Improper Operation	Thea Foss Waterway	5/22/17	Report of car repair business at residence. Site investigation and verified no discharges to storm. Referred to code compliance.
17-0255	5/23/17	5/23/17	Petroleum Product	5-500	Gallon	Vehicle	Accident	Flett Creek	5/23/17	05/23/2017 0850 (RS, NR) Responded to a call about a vehicle fire from Fire Dispatch near Middle School. Upon arrival, the fire department was on scene and the vehicle fire was extinguished. TFD informed us that a mixture of the firefighting foam (Novacool) and gas/fuel entered our storm system. They had placed booms around the catch basin to protect against further impact. TFD (Engine 10) requested assistance in cleanup. Contacted Transmission to dispatch a vactor truck to help with cleanup. Vactor and fire worked in conjunction to clean up the debris and residual foam on street and inside catch basin. Coordinated with street sweeper to finish cleanup of gutter line. Informed DOE of impact to our storm system. Received ERTS#.
17-0256	5/24/17	5/23/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Commencement Bay	5/23/17	5/23/2017 bp 17:45: Walking along the shore, I could see some small spots visible among the rocks, but they appeared to just be algae. High tide was at 16:24, so not much was visible. I called WDOE back and told her what I observed, and I emailed her the pictures I took. I will check back during low tide and see if I find anything that concerns me. 5/24/2016 10:00 bp: I arrived at the park around low tide and I still didn't see anything that might indicate a spill or illicit discharge into the water.
17-0257	5/24/17	5/24/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Accident	Swale	5/24/17	JS, KB arrived and found vehicle already removed from ditch/swale by towing contractor. TPD was onsite and impact to swale from vehicle fluids was not identified. No visible sheen in standing water and according to the tow truck driver there was no driver onsite and the vehicle looks to have been there for some time partially submerged.

17-0258	5/25/17	5/4/17	Stormwater	Unknown	Unknown / Other	Flooding	Unknown / Other	City Right-of-Way	5/5/17	5/25/17, 0945 RS; See claim 17-CL-0022
17-0260	5/30/17	5/4/17	Water	Unknown	Unknown / Other	Storm, Rainfall	Routine / Normal Ops	Puget Sound	5/5/17	5/5/17, 1210 RS; Responded to a call of roadway washout after a rain event. Upon arrival an area around a bridge on W 19th showed heavy washout. Other city departments already cautioned off the area so I just took some pictures for documentation.
17-0261	5/30/17	5/30/17	Soap	Unknown	Unknown / Other	Unknown / Other	Cleaning / Disposing	Flett Creek	5/30/17	I met with - Operations manager for company and explained that vehicle washing must discharge generated wash water to the sanitary system and through an oil water separator if there is engine or under carriage washing. manager agreed and said they are currently using the wash pad over at a neighboring business where there is a designated wash pad with CP OWS. He explained that this is not routine and he will educate employees.
17-0259	5/30/17	5/10/17	Concrete	<5	Cubic Yard	Vehicle	Routine / Normal Ops	City Right-of-Way	5/10/17	5/10/17, 1105 RS; Responded to a call of concrete spilled on the street. Upon arrival I met with city inspector. who informed me that he noticed trucks were coming through his construction area and one of the vehicles apparently was spilling concrete. There was evidence of a concrete trail down multiple streets with piles at different intersections. According to inspector he stopped in at the concrete plant and talked to the dispatcher but nothing had been done since his initial visit and the time he called me. I went to the dispatch office and was able to get the contact information of the project manager. After having a discussion with manager he stated that sweeper company was the contractor hired for cleanup.
17-0262	5/31/17	5/30/17	Oily Sheen	<5	Gallon	Accident	Accident	Flett Creek	5/30/17	I swept up the vehicle debris and applied throw and go on road way and swept into the oil to reduce slippery environment.
17-0264	6/2/17	6/2/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	6/2/17	6/2/2017 bp: JS and BP drove back to the lot and took a sample. The product on the ground was viscous and black, but it didn't smell or feel like motor oil. We drove to office and spoke to manager . He provided the invoice for the dust control product, Lignin Sulfonate, and said it had been spread on the lot Wednesday and Thursday. Lignin Sulfonate is an acceptable method of dust control when applied properly. There is no evidence of an impact to surface water at this time.
17-0263	6/2/17	6/2/17	Concrete	5-500	Gallon	Construction Site	Construction	Commencement Bay	6/2/17	MDS & NR - Onsite we spoke with plumbing company who informed us that asphalt contractor was hired to do the cutting. Slurry came from concrete cutting in alley and went onto to S Lawrence and was tracked in several directions. I phoned Construction Inspector and he informed me that he would contact Asphalt contractor and have them clean it up.

17-0265	6/5/17	6/2/17	Concrete	5-500	Gallon	Residence	Construction	Commencement Bay	6/2/17	MDS & NR - Onsite we spoke with homeowner who stated that he and his son had did the concrete cutting. I explained to him that all cutting slurry needs to be vacuumed up as cutting is going on. I informed him that only stormwater is allowed to go to the storm system and that all of the concrete would need to be cleaned up. We checked the downstream storm system and found concrete in the CB and a few pipe segments as well. I explained to him that those would need to be cleaned and he might have to call a contractor to come out and clean them. I called sewer transmission and spoke with manager and explained the impact to the municipal storm sewer and asked if they wanted to clean it or have resident hire a private contractor to clean the system. manager said he had a truck in the area and would have it cleaned. I explained to homeowner that the city crew was going to clean it because it is our system and that he could be billed for the cleanup.
17-0266	6/6/17	6/4/17	Petroleum Product	5-500	Gallon	Accident	Accident	Wapato Lake	6/4/17	Semi-truck carrying 40 tons of oranges experienced a direct collision with the road construction barriers causing the vehicle to overturn. Estimated 200 gallons of diesel from the semi-truck saddle tanks leaked to the ground. No diesel entered the stormwater system or catch basins. Diesel was contained to the pavement and dirt ditch. Semi-truck company and insurance company are in talks with WSDOE and WSDOT to implement cleanup. Semi-truck driver was transported to the hospital.
17-0267	6/6/17	6/5/17	Sewage / Wastewater	<5	Gallon	Blocked Sanitary Sewer	Sanitary Backup	Thea Foss Waterway	6/5/17	I met at the site to confirm the location, City sanitary sewer main, sanitary manhole and tissue around the outside of the manhole rim. The grass area, sanitary manhole and grass area had been cordoned off with four tall orange cones and caution tape. City Transmission will send an educator truck crew to investigate and clear the line.
17-0268	6/6/17	6/6/17	Sewage / Wastewater	<5	Gallon	Vehicle	Unknown / Other	Wheeler Osgood Waterway	6/6/17	I knocked on the door of the RV and a in identified man answered. I asked him to stop discharging grey water to the street and he explained he did not know that grey water could not drain to the street. He also explained he routinely visits a rest stop along I-5 and discharges his black tanks. He said he will also discharge grey water there in the future. I will visit the RV in the coming days and assure discharge has stopped.

17-0270	6/7/17	6/1/17	Wastewater	Unknown	Gallon	Residence	Unsafe / Improper Operation	City Right-of-Way	6/1/17	<p>06/01/2017 12:15 (RS, NR): Responded to a call regarding discharge of gray water from a residence to the street. Arrived on scene at complaint address and located point of discharge. Upon arrival, there was no visual evidence of food particles or build up; pictures were taken for documentation.</p> <p>6/15/17 KB spoke with home owner and discussed the washing machine discharge to the street. she explained she plans on fixing problem by directing the wash water to sanitary. I told her that a warning letter will be prepared Tuesday if we do not here back confirming repair has been made by end of business Monday. She agreed to complete work this weekend and call when complete.</p> <p>7/11/17 KB spoke with homeowner and she explained that washing machine discharge has been corrected (connected to wastewater) and no longer discharges to the street.</p> <p>7/11/17 NR, RS Did site visit to observe curb drain to assure there is no longer wastewater discharge. No discharge.</p>
17-0269	6/7/17	6/1/17	Mud / Muddy Water	5-500	Gallon	Public Agency	Routine / Normal Ops	Private Property	6/1/17	<p>06/01/2017 11:45 (RS, NR): Responded to a call regarding a potential backup. Arrived on scene and talked with contact who informed us of flooding. contact discovered that TPU was conducting main flushing on the street behind the theater on 05/31/2017. According to contact, the stage is located underneath the street and sidewalk level. After discussion with contact, it was apparent that this was a TPU issue and not a Source Control matter. Referred claim to TPU so that they could process the claim. While on scene we took pictures for documentation purposes.</p>

17-0271	6/8/17	6/7/17	Chemical	5-500	Gallon	Business	Cleaning / Disposing	Thea Foss Waterway	6/7/17	<p>6/6/2017 11 AM: Maintenance supervisor found a leaking ammonia valve inside refrigerated meat warehouse. To repair the valve, he first had to empty about 60 feet of 3 inch pipe containing about 20 gallons of anhydrous ammonia. mixed the anhydrous ammonia with water using a garden hose and a sparging unit and discharged the waste into the parking lot where it drained to storm system. Later that Day: A contractor came in and repaired the leaking valve.</p> <p>6/7/2017 1:30 PM: neighboring business called COT Transmission and reported an ammonia smell coming from the sewer. Source Control arrived at the same time as Tacoma Fire. Site investigation. I had lead contact call Ecology to report their discharge to NRC 10:00 PM - 12:30 AM: Crews from NRC took pH readings from catch basins and manholes along E 19th St. and used these readings to verify the contaminated water was being removed. NRC brought a Baker Tank to the parking lot to hold the waste removed from the storm system. By the time I left the scene at 12:30 AM, business staff and Ecology staff had both left the scene.</p> <p>6/8/2017 NRC reported that over 9000 gallons were pumped from our storm system and three 55 gallon drums were filled with solids removed from our pipes. He told me that his crew confirmed that all catch basins and manholes were close to neutral after they were cleaned. I took a sample of MH , which contains the sampler for Outfall 245 and is the last sample point before the Thea Foss Waterway, and drove it to the lab at CUW for pH analysis. The pH was 9.0 and I felt the contamination had been removed to the point where it no longer posed a threat to health and safety or the environment.</p>
17-0272	6/8/17	6/7/17	Petroleum Product	5-500	Gallon	Vehicle	Routine / Normal Ops	Unknown / Other	6/7/17	<p>6/7/2017 bp: When I arrived the crew was just finishing up. The road still had significant staining, but all recoverable material had been removed. After the cleanup crew left, I followed the trail of hydraulic fluid and found another large puddle a few blocks away at 70th and G. I called back and asked him to send someone back out to clean it up. Someone else arrived and we cleaned up the puddle. There was no impact to storm.</p> <p>6/19/17 bp: I am sending a crew out this morning to go over the area one more time with absorbent. I don't think it will do much good.... it's more for neighborhood goodwill than anything. Thanks for checking it out</p>

17-0273	6/9/17	6/7/17	Sewage / Wastewater	5-500	Gallon	Accident	Routine / Normal Ops	Thea Foss Waterway	6/7/17	6/7/17, 0930 RS; Responded to a call of sewage entering City catch basins. Upon arrival I met with sewer trans who informed me that a contractor broke a sanitary main on 6/6/17 and Transmission was out to conduct a repair. While setting up a pump around the pump had a mechanical failure which allowed sewage to surcharge out of the upstream manhole and enter 2 City catch basins as well as impact the street and gutterline. According to sewer lead about 150-200 gallons of sewage escaped our sanitary main and about 50 gallons entered the CB's. Transmission dispatched multiple vector trucks to clean the CB's and street. I called DOE and informed them of the impact to our storm system. Received ERTS #.
17-0274	6/9/17	6/9/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	6/9/17	6/9/2017-wdoe is responding to the Diesel spill. It doesn't appear anything left the roadway. Fire had placed a blue tarp under the drain (lid). No signs of any spillage inside drain. Ecology was able to visually inspect under the bridge from I-5. They did not observe any additional spillage. ERTS # was assigned.
17-0276	6/9/17	6/9/17	Unknown / Other	<5	Gallon	Unknown / Other	Accident	Unknown / Other	6/9/17	6/9/2017- Went on site . The manager stated that they moved in about a month ago and the trash was left from previous owner. She thought she would clean up the trash, but the oil container knocked over and the drain is plugged. I told her the material needs to be cleaned up and the plug will need to be cleared but not before the oil is sucked up. There is possibly a gallon or two of liquid, much of which is water. The drain appears to connect to the storm although at this time it is not impacted due to a blockage. The knocked over container is up right and the lid is on it. The trash will be disposed of in bags. The liquid will be shopped vactored up and put in waste container. When the plug is cleared they will have to plug the catch basin and suck material. The property management and restaurant will determine who is responsible to unplug drain. In the mean time the spille doily liquid will be sucked up and trash cleared. Follow up with plan for the drain will be communicated on Monday. 6/13/2017 Went on site and met with contractors. they were working to snake the line and made some traction. There was a question as to where the two drains in the garbage area drain too. The parking area is private system. The lid was concreted in place. They were working to clear clog.
17-0277	6/12/17	6/10/17	Unknown / Other	<5	Gallon	Unknown / Other	Accident	Unknown / Other	6/10/17	6/10/2017- Streets and Ground found a quart of oil that was run over and being tracked up and down the street. Material did not get in the storm system. They cleaned up and called back that it was not as big as reported.

17-0278	6/12/17	6/9/17	Soap	Unknown	Unknown / Other	Business	Cleaning / Disposing	Thea Foss Waterway	6/9/17	<p>I met with business owner and asked him to no longer wash vehicles unless water is contained or discharged to waste water through a proper connection. he asked if he could wash over a drain located in NW corner of the property. he had spoken with COT permit counter and was told it was a sewer drain. I asked that washing activity stop until the drain could be verified sewer.</p> <p>6/12/17 KB, NR, smoke tested the drain and found it to be going towards storm (discharge pipe) and is either a storm connection or dry well. Smoke test did not indicate sewer or storm. Sewer drawing for the property indicate a sewer pipe does exist on the property but it is buried and capped. There looks to be no connection between sewer drawing and drain in question.</p> <p>business owner wants to have a bathroom installed at the property and plans to get a permit for such work. I will follow up if connection is made.</p>
17-0279	6/13/17	6/13/17	Unknown / Other	<5	Gallon	Unknown / Other	Accident	Unknown / Other	6/13/17	<p>6/13/2017- RS went to clean up material spilled and operations came out to assist. I provided information to Operations and SES, JY about the hauler to determine what the next steps for the hauler would be. JY requested that RS contact the hauler and notify that further actions or dumping oil will result in enforcement actions. RS cleaned up all material. Customer was notified.</p>
17-0281	6/16/17	5/4/17	Fats, Oils and Grease	5-500	Gallon	Business	Cleaning / Disposing	Thea Foss Waterway	5/4/17	<p>5/4/17, 1145 RS; Upon arrival I could see grease flowing out of a curb drain down the gutter line. I walked around the building to try and determine the cause of the flowing grease and I initially thought it was the grease collection bin. I talked with the manager and explained that grease was not allowed to enter the street or the City stormwater system. I also informed her that she needed to conduct cleanup of the gutter line. She stated she would have cleanup completed by 1600. MS was on call so I requested that he stop by and determine if cleanup was done.</p> <p>5/5/17, 0700 RS; informed me that business had their exhaust hood cleaned on 3/5/17 and that was the cause of the grease. He also stated that cleanup was finished when he arrived at the restaurant.</p>
17-0280	6/16/17	6/16/17	Petroleum Product	5-500	Gallon	Vehicle	Accident	Thea Foss Waterway	6/16/17	<p>Truck Crash with diesel to the ground. Site visit.</p>
17-0282	6/16/17	6/7/17	Concrete	Unknown	Unknown / Other	Commercial	Cleaning / Disposing	Unknown / Other	6/7/17	<p>6/7/2017 bp: There was a significant amount of waste concrete in the driveway under a truck. A trail of dried concrete waste led from the home to CB.</p> <p>1/5/2018 bp: During a follow-up inspection at the site I saw waste concrete has been removed from the driveway. Runoff to the catch basin on the corner is clear and there appeared to be no surface water issues during my visit to the site.</p>

17-0283	6/18/17	6/18/17	Petroleum Product	Unknown	Drum	Vehicle	Accident	Thea Foss Waterway	6/18/17	MDS - Onsite scene had been cleared. Floor sweep had been cleaned up. Small amount of antifreeze was in the CB, I was able to pickup with chemical pad. I placed a sump skimmer for any residual runoff and no fluids left the CB and made it to the storm sewer main. I returned to the scene again this morning under daylight to make sure no more absorbent was needed on the street. Scene was clear of excess fluids, I will request a street sweeper for Monday morning to pick up residual floor sweep.
17-0284	6/19/17	6/18/17	Petroleum Product	<5	Gallon	Business	Cleaning / Disposing	Snake Lake	6/18/17	MDS - I stopped and spoke with property owner and explained to him that BMPs needed to be put in place to prevent runoff from entering the city's municipal storm system. The trench drain at the bottom of the driveway was impacted by sediment and pressure washing runoff was going over the drain and heading to the street, bypassing the treatment system.
17-0286	6/19/17	6/15/17	Concrete	<5	Gallon	Construction Site	Construction	Commencement Bay	6/15/17	Educated the owner of the importance to not discharge concrete wash water to the storm system. Business had made some attempt to divert the water to landscaping but their dirt dam failed allowing waste water to enter the CB at the SE corner of the intersection. I requested that they get a wet/vac and clean out the CB as it was not raining and all material discharged was contained in the sump. contact notified me later in the day informing me that they had cleaned the street and the CB. He also sent photos documenting the cleanup.
17-0285	6/19/17	6/18/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Thea Foss Waterway	6/18/17	MDS - Onsite I found some transmission fluid on the ground. Placed throw and go on spill and cleaned it up. I went to the neighbors and spoke with and explained to him that leaking fluids needed to be cleaned up.
17-0287	6/20/17	4/19/17	Water	Unknown	Unknown / Other	Business	Routine / Normal Ops	Private Property	4/19/17	4/19/17, 0720 RS; Responded to a call of water flowing from a Baker tank. Upon arrival water was gushing from what looked to be an overflow. The tank was on private property and there was no impact to our storm system. It appeared the water that was leaving the tank was flowing into a ditch that was also on private property. I was able to contact the Environmental Officer for business and he stated that this was a treatment system that needed cleaning and that is why it was in bypass. He also stated that it was a closed loop system and the water leaving the tank and flowing into the ditch would return back to the tank. Due to the device being in bypass a contractor was in route to conduct cleaning.

17-0288	6/20/17	4/19/17	Wastewater	5-500	Gallon	Broken Lateral	Sanitary Backup	Private Property	4/19/17	4/19/17, 1215 RS; Responded to a call of a backup. Upon arrival I met maintenance supervisor who was in the process of conducting cleanup of the lobby area. I discussed the claims process with manager and documented the damage. When I left the site I called transmission and requested a TV crew inspect the line to determine if the issue was a City matter. 4/20/17, Received a call transmission informing me that a crew was onsite conducting a TV launch of the sanitary main in question. During the investigation the TV crew determined that the private lateral from the site was collapsed and that it was not a City issue. Supervisor was onsite and I informed him that the backup was a private matter and if he wished to continue with the claims process he could but the City system was in working order and that information would be relayed to the legal department. He stated he would not continue the claims process.
17-0289	6/23/17	6/23/17	Petroleum Product	<5	Gallon	Accident	Accident	Thea Foss Waterway	6/23/17	KB, NR arrived onsite and took some photos and attempted to clean up staining on roadway that looked to be motor oil but was sticky no slippery and material was sticking to road. We were unable to recover any product. Not exactly sure what the material is.
17-0290	6/23/17	6/22/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	6/22/17	investigated the complaint 6/22 and found a sump pump kicking ground water out on the street (see photos below). The ground water appears to be rich in nutrients like we see on the Western Slopes area and algae is growing very healthily in the gutter line with the warmer temperatures and long hours of daylight. The property owner was home to show us the sump pump in the garage and we confirmed there are no connections to laundry/gray water etc. He stated this sump pump was installed when the home was built in 2013-14 and purchased in late 2014. The water is visible on the aerial photos on our AccessES map(see map below). We responded to this address in 2014 due to concerned citizens seeing the ground water during construction of the home. This site is also likely one of the ice sheet calls street operations gets during the winter months in old town. No fix is easy to resolve the problem as the storm system is 272 feet from the property.
17-0291	6/24/17	6/22/17	Petroleum Product	5-500	Gallon	Construction Site	Construction	Leach Creek	6/23/17	6/23/2017 bp: Ramiro received the call from wdoe and passed it along to me. I arrived at the construction site and spoke to the CESCL and Superintendent, , about the incident. He sent me a picture he took of the spill and gave me his account: at about 5:30 PM on 6/22, a boom lift blew a hydraulic line and lost about 15-20 gallons of hydraulic fluid onto the dirt. called NRC and arranged for NRC to clean up the spill. NRC arrived and removed a patch of dirt approximately 20ft X 20ft X 1ft. There was no impact to stormwater.
17-0292	6/29/17	6/24/17	Concrete	5-500	Gallon	Construction Site	Construction	Thea Foss Waterway	6/26/17	Report of washed concrete into storm system. Site visit.

17-0293	6/29/17	4/24/17	Petroleum Product	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Flett Creek	4/24/17	4/24/17, 1115 RS; Responded to a call of oil in the street. Upon arrival found large areas of the street covered in oil. There was no evidence of a vehicle accident or crash but it appeared like a vehicle lost oil as it was driving. Used absorbent to conduct cleanup and requested a sweeper be dispatched to the area.
17-0294	6/30/17	5/31/17	Petroleum Product	<5	Gallon	Accident	Accident	Flett Creek	5/31/17	5/31/17, 0920 RS, KP; Responded to a call from TPD Dispatch about a vehicle accident at the intersection of South Tacoma Way and S 56th St. Upon arrival the accident was cleaned up but there was oil staining in the street and sidewalk. There was absorbent on the ground and I requested a sweeper to help with the absorbent, glass and car parts still on the ground. There was no impact to the sanitary or storm system.
17-0295	6/30/17	6/1/17	Petroleum Product	<5	Gallon	Accident	Accident	Flett Creek	6/1/17	6/1/17, 1430 RS; Received a call from TPD Dispatch about a vehicle accident at the intersection of S 19th and S Lawrence. Upon arrival the accident was cleared from the street but there was still fluids on the street. I located the tow truck driver who informed me that he was out of absorbent but another truck was on the way with more to finish the job. There was no impact to the sanitary or storm system.
17-0297	7/3/17	7/1/17	Debris / Garbage	5-500	Gallon	Construction Site	Construction	Thea Foss Waterway	7/1/17	Report of wasing construction debris into street. Were cleaning up when I arrived for site investigation.
17-0296	7/3/17	6/6/17	Unknown / Other	<5	Gallon	Unknown / Other	Accident	Unknown / Other	6/6/17	6/6/17, 1155 RS, KP; Responded to a call about a vehicle accident with fluid loss. Upon arrival one vehicle was still on scene waiting for a tow truck. Fluid had leaked onto the ground and the vehicle was over a catch basin. Fluid appeared to have entered the catch basin but could not confirm until vehicle was towed. Once vehicle was moved I lifted the grate off the catch basin and noticed minimal fluid had entered the catch basin but not enough to warrant a call to Ecology. In order to open the road I helped driver of the towing company cleanup the fluid on the ground.
17-0298	7/3/17	7/3/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Private Property		Drainage complaint of water running from street onto private property. Investigated and referred to Asset Management.
17-0299	7/3/17	6/8/17	Petroleum Product	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	City Right-of-Way	6/8/17	6/8/17, 1050 RS; Responded to a call of oil in the street. Upon arrival I noticed oil streaking from N Proctor and N 26th down to N 34th. It was hard to determine how much oil was on the ground due to the rain. I used absorbent on the large areas of oil as well as sump skimmers in the catch basins. I was unable to determine where the oil originated from but I assume from a vehicle that had an oil leak.

17-0300	7/5/17	7/3/17	Concrete	5-500	Gallon	Business	Cleaning / Disposing	Thea Foss Waterway	7/3/17	MDS - I checked the COT CB, where the private storm system is connected to, and there was debris in the city's system. I checked all three private CBs and they were all impacted. I met with the operations manager and explained to him that concrete or anything else could be washed to the storm system. I informed him that the whole storm system needed to be cleaned and prevent more impact to the city system.
17-0301	7/6/17	6/9/17	Petroleum Product	5-500	Gallon	Vehicle	Routine / Normal Ops	City Right-of- Way	6/9/17	6/9/17, 1100 RS, NR; Responded to a call of a vehicle leaking fluid. Upon arrival I met with route supervisor, who informed me that vehicle lost about 5 gallons of fluid. A cleanup crew had already used absorbent on the spill and a sweeper had been called. There was no impact to the sanitary or storm system and the vehicle was being repaired on site.
17-0302	7/7/17	7/7/17	Petroleum Product	<5	Gallon	Vehicle	Unknown / Other	Unknown / Other	7/7/17	07/07/2017 0840 NR/BP: Arrived on scene to respond to an oil spill from in front of business that extended down the street and around the corner. Spoke with contact of business who was aware of the leak when confronted about it upon arrival. contact informed us that he would clean up the spill with kitty litter and we stated that we would return to confirm cleanup. While on scene, photos were taken for documentation of the reported oil leak. 0938 NR: Phone call to complainant informing him of the response to the spill call and clean up activity required with follow up planned to verify status of cleanup. 1143 NR: Received call from complainant stating that at this point the cleanup had only been in front of business and not the other half of the spill that continued around the corner. 1325 NR/SM: Returned to scene to witness business actively working in and sweeping up kitty litter on affected areas. Photos were taken to document cleanup activity. Their plan is to place oil booms around the catch basins and power wash the areas that were worked in with kitty litter with clean water and use shop vacuums to suck up the liquid.
17-0303	7/8/17	7/7/17	Sewage / Wastewater	Unknown	Unknown / Other	Sewage Overflow - SSO	SSO	Flett Creek	7/7/17	Estimated discharge 1-500 gallons. Transmission standby supervisor contacted me reference SSO on S 66th and Monroe St. Arrived onsite and observed a narrow wet area around sanitary MH and a wet path to stormwater CB. No flow observed. Located (COT Senior Sewer Worker) and his crew on S Monroe St. his crew was working from MH to clear the blockage in sanitary line. A grease, rag and baby wipe blockage was broken up 118 feet upstream from the working MH. another employee was checking downstream for any potential issues while the trapped waters drained. Once normal flow was restored, a second jetting of the line would ensure everything was clear. Before leaving the area, the crew would vac out the affected stormwater CB. SSO reported to Ecology Spill Reporting.

17-0304	7/10/17	6/9/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	6/9/17	6/9/17, 1105 RS,NR; During our response to a vehicle leaking fluid, Will Knouff, route supervisor, informed us that another vehicle was leaking fluid. We responded to that call but the cleanup crew had not yet arrived. He assured us that cleanup would be completed. There was no impact to the sanitary or storm system. See attached map
17-0305	7/11/17	6/12/17	Petroleum Product	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	City Right-of-Way	6/12/17	6/12/17, 1030 RS, KP; Responded to a call of oil in the street. Upon arrival there was a large area that was stained with residual oil that needed to be cleaned up. I met with site rep who stated he did some initial cleanup but decided to call the City for assistance. Was unable to determine the source of the oil and there was no impact to the sanitary or storm system. Used absorbent to cleanup the spill.
17-0307	7/12/17	7/12/17	Mud / Muddy Water	5-500	Cubic Yard	Business	Routine / Normal Ops	City Right-of-Way	7/12/17	7/12/17, 0825 RS, NR; Responded to an issue in NE Tacoma, about piles of mud and dirt on a vacant lot producing an odor. Before heading out on the call I was informed that Supervisor for the I & I crew were dredging ponds on the North Shore Golf Course and this vacant lot is where the spoils were being staged for pickup. According to supervisor he talked with the surrounding neighbors and explained the time frame and type of work that would be conducted prior to his crew beginning the dredging. Upon arrival the spoils from the dredging were well contained inside a silt fence with a least a 20' spacing between the silt fence and the nearest home. There was no impact to any storm or sanitary mains and overall the site was well maintained. Once I returned to the office I was informed that supervisor facilitated pickup of the dredging material.
17-0306	7/12/17	6/13/17	Debris / Garbage	Unknown	Unknown / Other	Fire	Accident	Private Property	6/13/17	6/13/17, 1240 RS; Responded to a call of a dumpster fire. Upon arrival TFD was leaving the scene but evidence of the fire and fire fighting foam running into a private catch basin was still present. I met with general manager of the site, and requested that he have the catch basin cleaned by the end of the day to ensure any excess fire fighting foam would not leave the private collection system.
17-0309	7/13/17	6/15/17	Paint	<5	Gallon	Residence	Cleaning / Disposing	City Right-of-Way	6/15/17	6/15/17, 0915 RS; Responded to a call of paint dripping into the street. Upon arrival a paint can was in the garbage can dripping into the street. I met with the homeowner who stated she did not know wet paint could not go into the garbage. A few drips made it to the ground but due to the rainfall the paint was running down the gutter line. There was very little impact to the catch basin and most of the paint was still in the gutter line.
17-0310	7/13/17	7/12/17	Paint	<5	Gallon	Abandoned Container	Unsafe / Improper Operation	City Right-of-Way	7/12/17	MDS- Onsite most of the paint was dry. I placed throw and go down and absorbed as much paint as I could. Only a small portion came up because the rest had dried up.

17-0308	7/13/17	7/11/17	Concrete	Unknown	Unknown / Other	Vehicle	Unknown / Other	Thea Foss Waterway	7/11/17	KB, NR arrived onsite and identified the material in question but did not feel sweeping would recover much if any of the concrete dust. There was no gravel in the mix.
17-0311	7/13/17	7/13/17	Soap	Unknown	Unknown / Other	Business	Cleaning / Disposing	Thea Foss Waterway	7/13/17	KB, NR arrived onsite and identified soapy water coming from bay door that had potting soil and suds present. We knocked on the business door for a while until eventually we were met by employee who explained that the dirty water came from the marijuana grow room that was being scrubbed down. With the bay door open the cleaning activity was visible. I made a verbal request that wash water not leave the building and impact the storm system. I asked employee to please sweep up mess in the street. There was a tube coming from entrance door and it was also draining to the storm CB. employee explained this water is condensate from a humidifier. I left my card with him and asked that he give it to the business owner and have him contact me. I will follow up in the coming days to assure street is free of debris (potting soil) and wash water.
17-0312	7/14/17	7/13/17	Water	Unknown	Unknown / Other	Business	Unknown / Other	Flett Creek	7/13/17	07/13/2017 1135 NR, KB: NR and KB responded to potential spill call and arrived approximately at 1135. Potential contaminant leading to the CB was discovered to be water trailing from business. Spoke with owner, who informed us that the liquid leaving his lot and heading to the CB was water used to wash/spray down a sign. Photos taken for documentation. Per owner: This business is retail only; cars are taken off site to be washed at Brown Bear and mechanic work is also performed off site.
17-0313	7/14/17	6/15/17	Mud / Muddy Water	5-500	Gallon	Construction Site	Construction	City Right-of-Way	6/15/17	06/15/17, 1345 RS, Responded to a call about a turbid discharge into a city catch basin. Upon arrival I noticed turbid water flowing into a catch basin as the contractor was actively working in the street. I met with the owner of the company and explained that he needed to control the turbid water and keep it from entering the City system. I instructed owner to channel the water into his ditch which eventually stopped the flow of water into the catch basin. While discussing ways to control the flow of water, road enforcement arrived and inspected the site. Road enforcement shut down the site due to road use violations.
17-0314	7/17/17	7/16/17	Sewage / Wastewater	<5	Gallon	Sewage Overflow -	SSO	Street		See SSO finalized Report.
17-0315	7/18/17	7/17/17	Petroleum Product	<5	Gallon	Vehicle	Cleaning / Disposing	Wards Lake	7/18/17	MDS - On site I met with customer who lives at the residence and asked him what had leaked. Customer stated that his roommate's boyfriend had moved out and a car was moved and transmission fluid had leaked. I informed him that the fluid needed to be cleaned up. I threw down some absorbent and he swept it up. I explained to him that spilled fluids needed to be cleaned up so they did not make it to the storm system. I informed him that the city's system went to the waterway untreated so no pollutants can go in there. I thanked customer for cooperation and left the site

17-0316	7/20/17	7/19/17	Petroleum Product	<5	Gallon	Accident	Accident	Thea Foss Waterway	7/19/17	7/19/2017 Id: Arrived onsite and identified the initial accident site and where two vehicles had been moved to the North and South side of S C St. Oil absorbent had been put down in several areas. I spread additional absorbent in different areas to aid in collecting what appeared to be red transmission oil. Broomed and shoveled absorbent into tote for disposal at haz waste.
17-0317	7/21/17	7/19/17	Unknown / Other	5-500	Gallon	Unknown / Other	Sanitary Backup	Unknown / Other	7/19/17	7/19/2017 Id: Arrived onsite and located the sewage overflow point, broken side sewer cleanout. Documented the condition of the broken pipe and followed the flow path to CB. 7/20/2017-0900 Id: Met with business owner. Covered what had occurred the prior night, who owned what pipes and who had responsibilities for overflows. owner asked me to list out the parts he needed for the repair and approximately 1330 he called me stating the repairs were complete and ready for inspection. My follow-up check confirmed the repairs were complete.
17-0318	7/21/17	7/21/17	Petroleum Product	5-500	Unknown / Other	Vehicle	Accident	Thea Foss Waterway	7/21/17	07/21/2017 1400: NR, SSW arrived on scene responding to a call about a private vehicle that blew its transmission creating a spill of transmission fluid (approximately 5 quarts) at S 11th and Yakima; vehicle with blown transmission was not on scene upon arrival. private tow truck arrived to pick up vehicle prior to Source Control arrival. Two bags of Greasweep were applied to the spill and worked in by NR, SSW with assistance from construction inspector from site nearby, who called in the spill. There was no impact to nearby catch basins. 1422: A call was made to Streets & Grounds requesting a sand truck due to the slick nature of the fluid and location of the spill on the hill. 1430: Call to Sewer Transmission to request sweeper. 1450: Sand Truck arrived on scene and ran from the top of the hill (S 11th and Yakima) down the hill following the staining on the road. 1455: Sweeper arrived on scene and swept the sand path from the Sand Truck and Greasweep that was thrown down and worked into the initial/heavily impacted area. 1515: Cleanup complete; traffic control cones moved from streets and photos taken to document cleanup. Photos taken for documentation upon arrival as well as during and after cleanup.
17-0319	7/24/17	7/24/17	Chemical	5-500	Gallon	Fire	Cleaning / Disposing	Puyallup River	7/24/17	MDS - Onsite TFD had been out and put foam on a smoldering brush fire just off of Portland Ave. Some foam was still in the street so I called transmission and asked for a sweeper. Sweeper came out and cleaned up rest of foam.
17-0320	7/25/17	7/24/17	Mud / Muddy Water	Unknown	Unknown / Other	Unknown / Other	Cleaning / Disposing	Thea Foss Waterway	7/24/17	7/24/2017 bp: I drove to the site and found a pressure washer, but no workers. A few minutes later someone drove into the parking lot and identified as related to the activity. he said that he wasn't the one who used the pressure washer, but he thought it might have been his boss. He grabbed a broom and a wheelbarrow and headed out to the street to clean up the mess. He said that he would tell the rest of his crew to just sweep the parking lot next time and use BMPs.

17-0321	7/25/17	7/25/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	7/27/17	07/27/2017 @ 1205 NR, SM: Arrived on scene to investigate the business identified in the spill/complaint call The perimeter of the business was walked and photos were taken for documentation. There was no staining identified in the street/gutter line to verify a 'steady flow of black water' as mentioned in the initial call. A couple of stains with kitty litter were observed in the contained/gated gravel lot of the business. Petroleum was not identified leaving this address. Vegetation was thriving in the back of the lot along the fence as an indication of no dumping of oil/contaminated product out the back of the property. There was an observed vehicle parked next to this business, off site, that had potentially leaked with dry sweep material applied; however no impact was observed in the downstream catch basin from a 'flowing' source of contamination. 08/07/2017: Business inspection conducted; no compliance/spill concerns documented.
17-0322	7/26/17	5/2/17	Chemical	5-500	Pound	Business	Cleaning / Disposing	Commencement Bay	5/3/17	5/3/2017 Id: inspected business. Business President was not on-site and gave us permission to inspect via telephone. Restroom and toilet was inspected with no indications of chemical dumping noted. Processing area inspected and as with prior inspections, we were told by manager that all waste is incorporated in next batch of similar product. Coordinated with Property Management Service to install a camera and sampler in private sanitary lift station servicing the building housing production. Owners of the property declined to allow Source Control equipment to be installed in their lift station. Investigation closed at this time.
17-0323	7/28/17	7/28/17	Petroleum Product	5-500	Gallon	Vehicle	Accident	Wapato Lake		Report of truck accident on I-5 with estimated 300 gallons fuel onto roadway. No direct discharge to storm. Investigated. Photos taken. Tech assistance. Required cleanup and referred to Ecology.
17-0324	7/30/17	7/30/17	Sewage / Wastewater	<5	Gallon	Sewage Overflow - SSO	SSO	Street	7/30/17	MDS 18:50 - Onsite COT transmission was finishing cleaning effected segment and then went and cleaned downstream. I spoke with kitchen manager, and had him show me his grease traps, he thought they were cleaned about a month ago. I will be following up with both restaurants and will ask sewer transmission to TV and look for grease in side sewers.
17-0325	7/31/17	6/19/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	6/19/17	6/19/17, 1420 RS; Responded to a call of oil in the street. Upon arrival there was evidence of fresh oil in the gutter line. I knocked on the door and introduced myself to owner of the house, who informed me that the owner of the vehicle in question was doing repair work and that is the reason for the oil in the street. I informed homeowner that repair work in the City street was prohibited and vehicle owner should perform all additional work at a different location. She understood my instructions and stated she would have him stop the repair work. I used absorbent to cleanup the oil that was still in the street. There was no impact to the City sanitary or storm system.
17-0327	8/1/17	7/28/17	Wastewater	5-500	Gallon	Vehicle	Cleaning / Disposing	Street	7/31/17	Noticed food truck discharging to parking lot. Site visit and photos taken. Owner notified to stop discharge.

17-0328	8/2/17	6/20/17	Sewage / Wastewater	5-500	Gallon	Broken Lateral	Sanitary Backup	Unknown / Other	6/20/17	6/20/17, 1410 RS, KP; Responded to a call of a possible sewer backup. Upon arrival I met with the transmission crew who were dispatched to clear the blockage. After talking with the crew they informed me that our sanitary main was not elevated and there did not appear to be any type of blockage. I then met with the customer who stated that sewage started entering the house a week before she called in the complaint. She informed me that this was her moms house and she was on the way. . I informed resident that if the blockage on her property was causing sewage to enter her house the City had no responsibility in the matter. I also informed her that a TV crew would be dispatched to check the sanitary main to see if there are any issues.
17-0329	8/3/17	6/22/17	Paint	<5	Gallon	Residence	Routine / Normal Ops	Pond	6/22/17	6/22/17, 1050 RS, NR; While conducting inspections we discovered paint residue in a catch basin. Photos taken and tech assistance provided. They agreed to clean it up.
17-0330	8/3/17	8/3/17	Mud / Muddy Water	Unknown	Unknown / Other	Business	Cleaning / Disposing	Flett Creek	8/3/17	I stopped and spoke about proper BMP's for pressure washing activity that include CB filter sock and check dams. I suggested he visit a supplier for such supplies. contractor is not from the Tacoma area and was not familiar with where to get such supplies. Water was going to private CB and also to a City CB located on the corner of S 38th St.
17-0331	8/3/17	8/2/17	Unknown / Other	>500	Gallon	Unknown / Other	Accident	Unknown / Other	8/3/17	8/3/2017- RS/NR- went to make sure our system 5 blocks away was not impacted. The Pierce County system was not impacted according to the WDOE update on 8/3/2017. The closest system that could have taken material were Pierce county systems that head south and did not tie into the S96th storm system. Updates will be sent by ecology and those updates will be shared with the field team supervisor. No impact to our system from the pipeline.
17-0332	8/4/17	8/4/17	Fats, Oils and Grease	5-500	Gallon	Blocked Sanitary Sewer	SSO	Unknown / Other	8/4/17	8/4/2017- NR & SSW went to location of SSO, we calculated that from the start 10:30 to the stopping of overflow at 11:50am that roughly 35 to 50 gallons of raw sewage spilled on the ground. No material went to the storm system. Sewer transmission crew, were able to clear the blockage of grease and rags from MH , using the grease nozzle working back up to MH (where SSO was occurring) and continuing to the next and end of line MH. When the line was clear, Sewer transmission team and SC team went to down stream manhole MH to check flow and make sure there were no other grease issues. Upon opening there were big chunks of grease. Sewer Transmission and SC will work to get a cutting plan for this area, due to the high volumes of grease from the surrounding Apartments.
17-0333	8/7/17	8/7/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Accident	Unknown / Other	8/7/17	8/7/2017- I called Sewer Transmission and they, dispatched a crew to fix or replace missing/damaged lid. There is a storm and sanitary system near this intersection so talked to lead and confirmed that is was the storm line MH that had lid replaced.

17-0334	8/7/17	8/7/17	Water	Unknown	Unknown / Other	Business	Routine / Normal Ops	Unknown / Other	8/7/17	8/7/2017 bp: I collected the roof runoff in a clean glass jar and found it had no odor or color and its pH was between 6 and 7. I believe it is condensate from an air conditioner on the roof. I emailed caller and thanked him for calling Source Control, but the water did not pose a threat to water quality.
17-0335	8/8/17	6/23/17	Paint	<5	Gallon	Accident	Construction	City Right-of-Way	6/23/17	6/23/17, 1127 RS; Responded to a call of paint entering a catch basin. Upon arrival there was evidence of a paint spill but there was no impact to the City system. I met with owner of painting business, who informed me that one of his employees spilled 2 gallons of paint, panicked and tried to wash it off the concrete. The paint was washed into a landscaped area and some material made it into an area drain. When I inspected the surrounding catch basins there was no paint residue that entered the catch basins. I informed owner that in the event it happens again to use absorbent or clean the spill with towels and not wash the paint into any catch basins.
17-0336	8/8/17	6/23/17	Oily Sheen	Unknown	Unknown / Other	Domestic	Routine / Normal Ops	City Right-of-Way	6/23/17	6/23/17, 1245 RS; Responded to a call of oil being washed into a catch basin. Upon arrival there was evidence of washing activity and it appeared that oil was poured into the cut grass loaded into the back of the truck. It appeared that the oil that was poured into the grass leaked through and dripped onto the street, the oil that was on the street was then washed down the gutter line into a catch basin. While investigating the call, owner of the vehicle arrived to explain the situation. He stated that he was unaware of how the oil dripped onto the ground, he also stated he did not wash any product down the gutter line. Based on the evidence I was observing I instructed owner to clean up any product on the ground and around his vehicle. I also instructed owner to clean out the catch basin that was impacted as well. I informed owner that another SCR would follow up over the weekend. 6/24/17- BP checked the cleanup of the street and the catch basin and was satisfied with owners effort
17-0337	8/9/17	8/9/17	Sewage / Wastewater	Unknown	Unknown / Other	Residence	Unknown / Other	Puyallup River	8/8/17	8/21/2017-Sewer Transmission has completed the repair as of 8/18/2017. The repair was confirmed via smoke test on 8/21/2017. Complaint closed.
17-0338	8/9/17	8/8/17	Chemical	<5	Gallon	Abandoned Container	Unknown / Other	Commencement Bay		8/8/2017 bp: I spread Grease Sweep on the adhesive and swept up as much material as I could. Some material had dried already and was permanently attached to the pavement.
17-0339	8/10/17	6/23/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	City Right-of-Way	6/23/17	6/23/17, 1215 RS; Responded to a call of an unknown substance spilled into the street. Upon arrival the substance was in the street but there was no evidence of where it came from, what was spilled or who may have left the substance on the ground. I applied absorbent on the product worked it in with my broom and called a sweeper to collect the absorbent. There was no impact to the City sanitary or storm system.

17-0340	8/10/17	6/26/17	Water	Unknown	Unknown / Other	Commercial	Cleaning / Disposing	City Right-of-Way	6/26/17	6/26/17, 1300 RS, NR; Responded to a call of a business pressure washing. Upon arrival an employee was pressure washing the sidewalk allowing dirt and sediment to flow down the sidewalk and into the street. I instructed the employee to stop and contact his supervisor so I could discuss proper methods for pressure washing. I met with Facility Manager and provided ways to conduct pressure washing which would limit the impact to the City storm system. After our conversation manager stated he understood my instructions and would use BMP's for the rest of the time allotted for cleaning the sidewalk.
17-0341	8/10/17	6/26/17	Concrete	Unknown	Unknown / Other	Vehicle	Routine / Normal Ops	City Right-of-Way	6/26/17	6/26/17, 1400 RS; Responded to a call of possible concrete slurry in the street. Upon arrival I saw evidence of concrete slurry but it had already hardened. I met with the homeowner who stated a city crew was working in the vicinity and when the crew left for the day the concrete fell out of one of their pieces of equipment. The homeowner also stated that someone from the city arrived in the evening to look at it but did not perform any type of cleanup. There was no impact to the City sanitary or storm system.
17-0343	8/10/17	6/27/17	Concrete	Unknown	Unknown / Other	Construction Site	Construction	Thea Foss Waterway	6/27/17	6/27/17, 1410 RS; Responded to a call of concrete slurry being washed into a catch basin. Upon arrival no contractor was onsite but there was evidence of concrete being washed down the gutter line. I met with employee for the business and instructed him that the gutter line needed to be cleaned and to keep any material from reaching the catch basin. He stated he understood my instructions and would begin the cleanup.
17-0342	8/10/17	6/27/17	Petroleum Product	5-500	Gallon	Vehicle	Accident	City Right-of-Way	6/27/17	6/27/17, 1215 RS; Responded to a call of a semi-truck losing hydraulic fluid. Upon arrival fluid was observed dripping from the truck and flowing across the roadway. It was being tracked down Port of Tacoma Rd and the driver had no way to control the fluid. I instructed the driver to find absorbent to help with cleanup as I had already used all absorbent on my vehicle. With the addition of extra absorbent I built a berm and was able to keep the fluid contained within that area. Towing arrived and towed the vehicle and I was able to finish cleanup. Although the vehicle lost about 12 gallons of transmission fluid there was no impact to the City sanitary or storm system.

17-0344	8/10/17	6/29/17	Sewage / Wastewater	5-500	Gallon	Broken Lateral	Sanitary Backup	Unknown / Other	6/29/17	6/29/17, 1110 RS NR; Responded to a call of a potential sewer backup. Upon arrival we met with person renting the property and stated sewage was coming out of the downstairs toilet. I informed renter that we would document the damage and he had the ability to submit a claims packet is he so desired. I also informed renter that our Transmission crew were in the process of checking the sanitary main to try and determine if this was a city or private matter. I discussed the claims packet with renter and documented the affected area. Before leaving the residence I met with transmission who believed that this was a private matter as there was no evidence that the backup was from a blocked main. 6/30/17, RS; Met with transmission the following day and the crew informed me that the resident told them they had service again.
17-0345	8/11/17	6/30/17	Petroleum Product	5-500	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	6/30/17	6/30/17, 1250 RS NR; Responded to a call of a hydraulic leak from truck. Upon arrival I met with supervisors. They informed me that one of their vehicles had a hydraulic leak over 3 miles long due to a rupture in the main hydraulic hose. The driver was unaware of the leak and that is the main reason for the long distance. He had quick response and was cleaning up as much of the spill as possible. As a group we decide to leave the sand for the day and a sweeper would be dispatched in the morning. A copy of the incident report is included. There was no impact to the City sanitary or storm system.
17-0348	8/11/17	7/3/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	7/3/17	7/3/17, Responded to a call about a hydraulic leak. Upon arrival you could determine the extent of the leak based on the multiple areas of absorbent used to cleanup the leak. The spill covered from 6th Ave to N 11th St. They performed cleanup before our arrival and there was no impact to the City sanitary or storm system.
17-0346	8/11/17	8/9/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Thea Foss Waterway		Report of truck hydraulic spill. Owner cleaned up with no impact to storm system. Investigated. No further action needed.
17-0349	8/11/17	8/11/17	Petroleum Product	<5	Gallon	Vehicle	Cleaning / Disposing	Thea Foss Waterway	8/11/17	MDS - Onsite there was a container of oil that had been ran over and tracked across the intersection. I applied three buckets of throw and go and swept up the spill. There was no impact to the storm system. No further action needed.
17-0347	8/11/17	8/9/17	Sewage / Wastewater	Unknown	Unknown / Other	Broken Utilities	Cleaning / Disposing	Private Property	8/9/17	MDS - I drove by and did not see any impact to city street or right of way below the property. I will send to TPCHD.
17-0350	8/11/17	8/11/17	Chemical	Unknown	Unknown / Other	Vehicle	Unknown / Other	Street	8/11/17	MDS - Onsite there was antifreeze spilled for about 70 yards. Car was abandoned and State Patrol was impounding vehicle. I deployed three bags of throw and go, worked it into the fluid and called for a sweeper. No impact to the storm system.
17-0351	8/14/17	7/5/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	7/5/17	7/5/17, 0815 RS NR; Responded to a call of a vehicle leaking fluid at the septage receiving station. Upon arrival there was evidence of fluid on the ground. Operations sent an operator to conduct cleanup of the site.

17-0353	8/14/17	7/12/17	Pesticide	Unknown	Unknown / Other	Residence	Routine / Normal Ops	City Right-of-Way	7/12/17	7/12/17, 1245 RS; Responded to a call of fertilizer impacting a catch basin. Upon arrival there was evidence that fertilizer was spread on the lawn and over spray made it into the street. The homeowner was not home but my contact information was left at the house. 7/13/17, 0900 RS; Received a call from the homeowner who informed me that he did spread fertilizer over the weekend. I explained to the homeowner that residual fertilizer was left on the ground and needed to be cleaned off the street. He understood my instructions and stated he would sweep the street.
17-0355	8/14/17	7/31/17	Pesticide	Unknown	Unknown / Other	Residence	Routine / Normal Ops	Detention Pond	7/31/17	7/31/17, 0840 RS; Responded to a call of a neglected storm water pond. Upon arrival I met with the homeowner who called in the complaint. She explained the situation and stated this is not the first time she has complained about the issue. After listening to her explanation of the issue I informed her I would see if there was any actin the city could take. I talked with other staff and they stated this is an ongoing issue that has yet to be resolved. Area inspector SSW is monitoring the situation.
17-0356	8/14/17	7/31/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Routine / Normal Ops	City Right-of-Way	7/31/17	7/31/17,1000 RS; Responded to a call of a resident working on a vehicle in the street. Upon arrival there was evidence of staining due to oil on the ground. I met the homeowner who stated his friend was working on a vehicle over the weekend but he couldn't get it working so it was towed away. I informed the homeowner that working on vehicles in the street was not allowed. I requested that any future work if any be done offsite. There was no impact to the City sanitary or storm system.
17-0354	8/14/17	7/12/17	Petroleum Product	5-500	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	7/12/17	7/12/17, 1320 RS; Responded to a call of a vehicle leaking hydraulic fluid. Upon arrival I noticed cleanup had already been completed. According to them 15-20 gallons of fluid was lost but there was no impact to the City sanitary or storm system.
17-0352	8/14/17	7/10/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	7/10/17	7/10/17, 1330 RS NR; Responded to a call of a vehicle leaking fluid. Upon arrival, he was already conducting cleanup and repairing the vehicle. According to them a couple of gallons of transmission fluid was lost from N Verde to N Stevens along N 41st St. There was no impact to the City sanitary or storm system.
17-0357	8/16/17	6/16/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Cleaning / Disposing	Unknown / Other	6/16/17	Report of rags and petroleum in wastewater system. Offered technical assistance to surrounding businesses not to dispose rags to sanitary sewer.
17-0358	8/16/17	8/2/17	Petroleum Product	5-500	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	8/2/17	8/2/17, 1100 RS; Responded to a call of a vehicle leaking hydraulic fluid. Upon arrival, it was evident that cleanup of the spill had already been completed. According to them a couple of quarts of fluid was lost and there was no impact to the City sanitary or storm system.

17-0359	8/16/17	8/16/17	Petroleum Product	5-500	Gallon	Vehicle	Accident	City Right-of-Way	8/16/17	08/16/2017 @ 1115: Arrived on scene to meet caller and went over details of cleanup. Traced the hydraulic leak. Caller stated that absorbant material (throw and go) had already been applied to all areas affected by the spilled hydraulic fluid and was swept in; no storm drains were impacted by this incident. A sweeper truck was on scene upon arrival following the route of the incident to take care of all recoverable material. Route Supervisor to perform drive by follow up in the morning. Photos were taken for documentation of clean up.
17-0363	8/17/17	8/8/17	Petroleum Product	5-500	Gallon	Fire	Routine / Normal Ops	City Right-of-Way	8/8/17	8/8/17, 1800 RS; Responded to a call of a backhoe catching fire. Upon arrival I met with site superintendent who gave me a brief timeline of the events that happened. The superintendent received a call about 1620 informing him of the fire, he arrived on scene about 1700 and witnessed TFD battling the fire. Once area cooled down TFD left the scene and contractor began cleanup. contractor placed a vactor truck downstream of the fire and collected fluid and fire debris as the area was cleaned up. I instructed the contractor to clean at least 2 downstream catch basins as well as the gutter line. I called DOE to report an impact to our storm system and spoke with the after hours spill responder. I informed the spill responder of the events that took place as well as the cleanup being conducted by the contractor. I received ERTS #.
17-0364	8/17/17	8/10/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	City Right-of-Way	8/11/17	8/9/17, 1510 RS; Responded to a call of possible metal shavings in the gutterline. Upon arrival I noticed shiny material in the street. It appeared to have originated from business but after taking with staff they denied any material leaving their site. I could not determine where the material originated from so I will continue to monitor.
17-0362	8/17/17	8/7/17	Soap	Unknown	Unknown / Other	Residence	Cleaning / Disposing	City Right-of-Way	8/8/17	8/8/17/, 0900 RS; Responded to a call of a neighbor washing vehicles in the street. According to the homeowner who called in the complaint, the neighbor was not only washing vehicles but was applying a cleaner to oil stains and washing down the gutter line. Upon arrival I did not notice any evidence of vehicle washing or oil entering the catch basin. I met with the neighbor who stated, vehicles were washed over the weekend and cleaner was placed on the oily spots. I informed the neighbor that no chemical or anything for that matter should enter a City catch basin. I requested that next time a vehicle needs to be washed to take it to a car wash or wash it along the grass strip in front of the house. The neighbor agreed to follow my instructions.
17-0360	8/17/17	8/7/17	Petroleum Product	5-500	Gallon	Accident	Accident	City Right-of-Way	8/7/17	8/7/17, 1015 RS KP; Responded to a call of a semi-truck flipped on its side. Upon arrival towing was in the process of standing the truck upright. Absorbent was applied around the fuel tanks and the cab of the truck. I would estimate that 20 gallons of fuel was on the ground as well as some oil. The fluid was contained by the absorbent and it was not traveling. There was no impact to the City sanitary or storm system and according to State Patrol the accident occurred due to excessive speed. Once the truck was upright Fife towing handled the remainder of the cleanup.

17-0361	8/17/17	8/8/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Routine / Normal Ops	City Right-of-Way	8/8/17	8/8/17, 1505 RS; Responded to a call of a vehicle leaking fluid. Upon arrival cleanup had already been conducted by the cleanup crew but there was still heavy staining in the street. According to them a couple of quarts of fluid was lost but there was no impact to the City sanitary or storm system. Due to heavy staining in the street there could be additional calls regarding this spill.
17-0365	8/21/17	8/21/17	Petroleum Product	<5	Gallon	Vehicle	Accident	City Right-of-Way	8/21/17	08/21/2017 @ 1049 NR: Arrived on scene at the intersection of S 12th and Orchard Street to a vehicle accident. The vehicle had lost its entire oil pan with a mixture of coolant in the middle of the intersection underneath the vehicle. Tacoma Fire and Police were on scene upon arrival as well as tow truck who was in the process of hooking up the car to tow away. Towing company already treated the entire oil/fluid spill (approximately 5-7 quarts of fluids) with kitty litter. 1055: Car was towed off scene and towing company applied and swept in additional dry sweep material in the spot where the vehicle was stopped. 1100: Towing company in process of sweeping up remaining material. Photos taken for documentation. No catch basins were impacted from this vehicle accident.
17-0366	8/21/17	8/21/17	Wastewater	Unknown	Unknown / Other	Vehicle	Suspected Illegal Activity	City Right-of-Way	8/21/17	08/21/2017 @ 1400 NR: Site visit to investigate complaint of illicit discharge of wastewater down the street originating from a parked trailer at a residence. A wastewater hose was identified as connected to the parked trailer on the property and directed to the City Alley behind the residence. An attempt was made to contact the family member living in the trailer after speaking with one of the household residents. Responsible person living in trailer was unable to be contacted at time of visit. Contact information was received from homeowner and a non-warning letter will follow to residential address. Photos taken for documentation.
17-0367	8/22/17	8/22/17	Unknown / Other	Unknown	Unknown / Other	Residence	Unknown / Other	Private Property	8/22/17	8/22/2017 Id: Spoke with pool owner reference discharging chlorinated pool water to ground. Resident understands the de-chlor process and releases the water very slowly. Did not observe any discharge from pipe at residence.
17-0369	8/24/17	8/24/17	Paint	5-500	Gallon	Abandoned Container	Unknown / Other	Unknown / Other	8/24/17	08/24/2017 @ 1150 NR, SSW: Arrived on scene to discover collection of hazardous waste materials per caller's description. At this time all hazardous material was contained. An effort was made to speak with resident's of nearest address to verify waste did not belong to them. Resident let us know that the waste in the street popped up a few days ago; we informed resident about the household hazardous waste disposal center at the landfill available to residents within the City of Tacoma. 1202: Call made to Household Hazardous Waste Center to have someone respond to pick up the material. 1222: Confirmation call received from Household Hazardous Waste Center that personnel on their way out to the site. 1242: Household Hazardous Waste Personnel arrived and documented materials in question before cleanup/pickup. 1310: Drive-by confirmation confirmed cleanup complete. Photos taken for documentation.

17-0368	8/24/17	8/24/17	Petroleum Product	<5	Gallon	Accident	Accident	City Right-of-Way	8/24/17	8/24/17, 0930 RS; Responded to a call of a vehicle accident with fluid loss. Upon arrival fluid was on the ground and also entered the city catch basin. Someone had applied absorbent and I worked it in to collect more fluid. towing contractor arrived and removed the car and swept up the remaining absorbent. I called Transmission so a vactor truck could be dispatched to clean the catch basin. I sweeper was in the vicinity so I directed him to sweep the area. The vactor arrived and cleaned the catch basin. I called DOE to report an impact to our storm system, I informed DOE that less than a quart flowed into the catch basin and received ERTS#.
17-0370	8/28/17	8/26/17	Soap	5-500	Gallon	Business	Cleaning / Disposing	Flett Creek	8/26/17	MDS - Onsite there was no sump-pump present. I informed the washer that he needed to get a sump-pump to send it to sanitary. Washer thought he just needed a CB sock and two oil absorbent boom. I said no that the soaps would get through and into the storm. He went and got a sump and blocked up the CB so the soapy water could be sent to storm. Sump was in place and hose connected to sanitary cleanout before I left
17-0371	8/28/17	8/28/17	Petroleum Product	Unknown	Unknown / Other	Construction Site	Construction	Thea Foss Waterway	8/28/17	Report of roofing company improperly moving liquid asphalt with forklift. Site investigation and tech assistance provided. Requiring storm drains be covered during operations.
17-0374	8/30/17	8/30/17	Chemical	5-500	Gallon	Business	Accident	Unknown / Other	8/30/17	8/30/2017 bp: The staff of business acted quickly to contain the spill with absorbent material and booms, but some acid still made it into a catch basin. Staff had bags of sodium bicarbonate in their spill kits they used to neutralize the spilled acid. Upon arrival I took a pH reading at the catch basin and found it was between 1 and 2. We went directly to the detention pond where the storm system leads and found the pH was neutral. We traced the storm line back and found the pH was low in only one catch basin, with a pH of 4-5. Clean up contractor was contacted for a cleanup and I left the scene when they arrived around 9:30 PM.

17-0372	8/30/17	8/30/17	Sewage / Wastewater	Unknown	Unknown / Other	Broken Utilities	Sanitary Backup	Leach Creek	8/29/17	<p>bp: I contacted COT Transmission and requested an inspection of the line and lateral to determine the cause of the surfacing effluent.</p> <p>8/30/2017 bp: I spoke to COT transmission, who said they could not visually identify the line coming into the main. Tomorrow they would get a TV truck out to the scene to do a launch and examine the riser.</p> <p>9/5/2017 bp: COT Transmission sent a TV truck to examine the riser. I was told that our riser was in good condition, but in examining 40ft of the line the crew knocked a root ball free and might have restored flow to the side sewer. I will send an 18 day letter to the owner of the house because the root ball might have been a symptom of a larger problem. I asked Transmission to send a vactor truck to clean the catch basin and patch of road affected by the surfacing effluent.</p> <p>9/7/2017 bp: I confirmed that COT Transmission cleaned out the catch basin and washed any residual sewage off the road. A transmission crew was on site when I arrived to apply a lining to the riser. The crew said they were able to TV 40' up the line and the pipe looked like it was in good condition, so they suspected the root ball was debris that made it into the pipe from earlier sewer work. The County website confirms the house was improved and sold in December 2016. Because this was most likely a one time problem, I will not send an 18 day letter to the property owner.</p>
17-0373	8/30/17	8/29/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	8/29/17	<p>8/29/2017 bp: I knocked on the door house and nobody answered. I could see signs of oil/coolant on the road beneath the truck so I spread a couple of spill pads to absorb the oil. I put in a written complaint to code compliance about the vehicle and told the caller I couldn't do anything else that night.</p> <p>8/30/2017 bp: I returned and found the owner in the back of the pickup truck. I told him that the truck could not be parked in the street while it was being worked on, and asked him to move it into his driveway. He said it was out of gas, but as soon as he could put some fuel in it he would move it out of the road and clean up the oil.</p>

17-0375	9/5/17	9/5/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	9/5/17	<p>9-5-17 SM, KB met with business owners that operate in this complex and discussed concerns with housekeeping specifically vehicle fluid spills, uncovered engine blocks and radiators etc.</p> <p>- Import City business owner was not onsite so I shared a field sheet and BMP hand out with employee onsite.</p> <p>- business owner was onsite and we discussed vehicle fluid management such as spill cleanup, catch pans under vehicles leaking fluids and engine block protection from weather.</p> <p>This property is shared by multiple tenants and they appear to collectively have a relaxed concern with housekeeping and overall approach to BMP's.</p>
17-0376	9/5/17	9/5/17	Paint	Unknown	Unknown / Other	Construction Site	Cleaning / Disposing	Thea Foss Waterway	9/5/17	<p>9/5/2017 bp: When I arrived the work crew was already sweeping up debris that had fallen in the street. I spoke to the owner, who said his crew stops periodically to sweep up their mess. He said they had a leaf blower in their truck they would use that the end of the day to help clear off the street. When asked if they would do any washing with water, the owner said no. I still explained some basic washing BMPs to him just in case he changed his mind.</p>
17-0377	9/5/17	9/3/17	Sewage / Wastewater	5-500	Gallon	Blocked Sanitary Sewer	Sanitary Backup	Private Property	9/5/17	Report of sewage in yard. Site visit and photos taken. Cleanup required.
17-0378	9/6/17	8/30/17	Paint	5-500	Gallon	Business	Routine / Normal Ops	City Right-of-Way	8/30/17	<p>8/30/17, 1330 RS; While responding to a call I noticed paint cans along the sidewalk of a business. I called the number and talked with the business owner who informed me the paint was free to anyone who would take it. I explained to him that the paint was a spill hazard and if it did spill he would be responsible for any clean up. I informed him that all paint needed to be removed by end of the business day to avoid any issues with the City. He understood my directions and stated the paint would be removed.</p>
17-0379	9/7/17	8/3/17	Sewage / Wastewater	5-500	Gallon	Broken Lateral	Sanitary Backup	Private Property		MDS - 8/8/2017 18 Day repair letter mailed out.
17-0380	9/7/17	9/5/17	Sewage / Wastewater	Unknown	Unknown / Other	Business	Routine / Normal Ops	Commencement Bay	9/7/17	<p>MDs - Made a site visit during low tide so I had access to underneath the pier. Drain pipe from kitchen was broken off. I went inside and informed assistant manager. I informed him that discharge needed to be stopped and I would be notifying TPCHD and WDOE as well. I took assistant manager under the pier and showed him the broken pipe. He then called his general manager to inform him and</p>
17-0381	9/8/17	9/8/17	Unknown / Other	Unknown	Unknown / Other	Abandoned Container	Unknown / Other	Wheeler Osgood Waterway	9/8/17	Discovered two 5-gal empty cans of lacquer/thinner sitting on side of road. No sign of spilled material. Picked up and disposed.

17-0382	9/11/17	9/7/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	9/7/17	9/7/17, 0805 RS; Responded to a call of oil in the street. Upon arrival a small oil stain was noticed in the street but no responsible party could be found. I applied some absorbent to the spill and recovered as much as possible.
17-0383	9/11/17	9/8/17	Soap	5-500	Gallon	Business	Cleaning / Disposing	Private Property	9/8/17	Report of carpet cleaner dumping soapy water on ground at apartment complex. Site investigation and tech assistance.
17-0384	9/12/17	9/11/17	Petroleum Product	<5	Gallon	Vehicle	Unsafe / Improper Operation	Thea Foss Waterway	9/11/17	Report of oil spill on Pacific Ave. Site investigation and photos taken. Cleanup required. Sewer and street maintenance notified.
17-0386	9/14/17	9/14/17	Fats, Oils and Grease	<5	Gallon	Accident	Cleaning / Disposing	Puget Sound	9/14/17	On site with contact of the City of Ruston. Spoke with the restaurant owner. Explained the grease bin needed to be emptied and the spilled oil cleaned up. 3 bags of floor sweep was provided by Ruston to absorb spill.
17-0389	9/14/17	9/13/17	Odor	Unknown	Unknown / Other	Residence	Unknown / Other	Unknown / Other	9/14/17	9/15/17-> I arrived on-site and instantly smelled the issue at hand and identified it as your neighbor the Church using TAGRO in the flower garden and revitalizing the lawn. I have attached the photos, if you look close there is multiple garbage cans full of TAGRO and one spilt over. > While I was there I also pushed a TV camera in all the corresponding storm pipes in case there was additional contributors to the smell. I also opened every catch basin and inspected with negative findings. > > I apologize for the smell. I'm hoping to call this case closed, but if there is any additional questions definitely feel free to give me a call. Recommendation to contact church owner and have them place a lid on the containers full of TAGRO which might cut down the smell during high-noon.
17-0387	9/14/17	9/12/17	Animal Waste	Unknown	Unknown / Other	Residence	Unknown / Other	Unknown / Other	9/13/17	9/13/2017-0930 Id: Arrived at residence and contacted property owner by phone. Received permission to enter property and walked to rear of building to meet with owner. A description of issue was related to me and I walked to the heat pump on the East side of the building. At that point I smelled animal waste and found a foundation vent screen 3/4 cut and pushed back into the crawl space. The animal waste smell was strong. A hose from the heat pump entered the crawl space where the screen was cut. I advised the property owner of what I had found and recommended a pest exterminator be contacted to address the animals entering the crawl space and deal with the waste generating the strong smell. Complaint closed.
17-0388	9/14/17	9/12/17	Sewage / Wastewater	5-500	Gallon	Residence	Sanitary Backup	Unknown / Other	9/13/17	9/13/2017-1300 Id: Met property owner on-site and surveyed the issue. Parallel to the driveway is a green strip with a one foot wide open pool of water. The owner described how the side sewer runs South under his house before it joins the COT sanitary main in S 42nd St. Property owner described how there had been a side sewer repair at that location in the past with a city inspector on-site. I spoke with the construction inspector and am waiting for word from the contractor doing the original work as to his plan, if any, to address this issue. Follow-up: Side sewer owner, needs to secure a loan for additional work on her side sewer. Loan program has asked for a second bid to ensure all work is taken care of.

17-0390	9/15/17	9/15/17	Mud / Muddy Water	Unknown	Gallon	Public Agency	Unknown / Other	Puyallup River	9/15/17	09/15/2017 @ 1300 NR, KB: At time of arrival, found that Tacoma Water was no longer on site but that the cause of the turbid water was due to line flushing. The water was observed to be clean at time of investigation and running along the curb of E Portland Ave. Catch basins along E Portland, the corner at E 26th and along E 27th were inspected and showed no significant evidence of impact. Photos taken for documentation.
17-0394	9/20/17	9/20/17	Oily Sheen	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Thea Foss Waterway	9/20/17	09/20/2017 @ 1130 NR: Upon arrival, oily sheen on the street was identified on the north half of S Ainsworth near S 21st Street (continuing around the corner of S 21st). A sump skimmer was placed in the CB on the corner of S 21st and S Ainsworth (east sid) to prevent potential impact. Throw and Go was worked in to the areas affected by the oil and any recoverable material was swept up and collected. Photos taken for documentation.
17-0392	9/20/17	9/11/17	Debris / Garbage	Unknown	Unknown / Other	Construction Site	Construction	City Right-of-Way	9/11/17	9/11/17, 0900 RS; Responded to a call of a catch basin covered with construction debris. Upon arrival there did not appear to be much construction debris around the site. The catch basin in question was a private CB but was not heavily impacted. I informed the workers on site to protect the CB and ensure the site maintains good housekeeping.
17-0393	9/20/17	9/20/17	Petroleum Product	<5	Unknown / Other	Unknown / Other	Unknown / Other	Puyallup River	9/20/17	09/20/2017 @ 1035 NR, RS: Arrived on scene and identified the oil slick along the west side of E L Street originating at the E 34 Street cross section continuing down the hill of E L Street to approximately the cross street of Wiley. Due to the large span of the oil slick and the nature of E L Street (steep inclined road), a call was put into Streets and Grounds for a sand truck (~1040). To mitigate potential impact to storm, sump skimmers were placed in the three catch basins along the west side of E L Street. Sand Truck arrived at 1055 and applied sand along the span of the affected area. Photos taken for documentation.
17-0396	9/21/17	9/19/17	Water	5-500	Gallon	Unknown / Other	Unknown / Other	Basement	9/21/17	MDS - I met with customer and looked at the basement. Backwater valve was in place and seemed to be working properly. She informed me that the water came up from the cracks in her floor. I stated that sounds more like groundwater, and that she might have her perimeter drain looked at. Walked property and sump pump discharges over 50 feet from house. Downspouts are directed away from house.
17-0400	9/21/17	9/21/17	Petroleum Product	<5	Unknown / Other	Vehicle	Unknown / Other	Thea Foss Waterway		09/21/2017 @ 1350 NR, SSW: Arrived on scene to discover the described spill/complaint of hydraulic fluid on Pacific Avenue with majority of impact starting from S 10th Street and continuing to S 9th Street (non-recoverable amounts of staining from the hydraulic fluid continued to S 8th Street). Source Control team evaluated the situation and set up traffic control in order to treat the fluid on Pacific Avenue. Both Throw & Go as well as Grease Sweep was applied to the major sites of hydraulic fluid/staining. At 1430 a call was put in to Sewer Transmission requesting a Sweeper truck. Sweeper truck arrived ~1440 and recovered dry sweep material worked into the spill sites on the street. Photos taken for documentation.

17-0398	9/21/17	9/21/17	Chemical	Unknown	Gallon	Business	Routine / Normal Ops	Thea Foss Waterway	9/21/17	On site , introduced ourselves to the owner and explained the purpose of our visit. Contact gave us a tour of the site showing us the grow rooms, processing rooms, extraction room and the nutrient store room. Complaint suggested they were discharging hydrogen peroxide and heavy nutrients to the sanitary. Discharge water from the grow rooms pH'd at 6.5, no peroxide on site and Spencer indicated that its been over 3 years since they used peroxide. He also indicated and showed us logs of the pH as they track that as part of their QA/QC Chemicals were stored in a center room in 5 gallon jugs. The building is acting as secondary containment. Explained if they move to 55 gallon drums a spill pallet will be necessary. Provided him with a copy of the user survey, relevant code section 12.08.020 and I-502 BMPs. We asked for a copy of his SPP for our files, he indicated he would email it to us.
17-0395	9/21/17	9/13/17	Sewage / Wastewater	Unknown	Unknown / Other	Vehicle	Routine / Normal Ops	City Right-of-Way	9/13/17	Area cleaned up.
17-0403	9/22/17	9/22/17	Petroleum Product	<5	Gallon	Illegal Dumpsite	Unknown / Other	Puyallup River	9/22/17	I retrieved the gas cans as disposed of them properly.
17-0402	9/22/17	9/19/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	9/19/17	9/19/17, 0920 RS; Responded to a call of puddling issues to determine what department to forward the complaint too. After talking with Code Enforcement, it was agreed that they would handle the issue from this point forward.
17-0404	9/25/17	9/21/17	Mud / Muddy Water	Unknown	Unknown / Other	Construction Site	Construction	City Right-of-Way	9/21/17	9/21/17, 1245 RS; the contractor assigned to complete the construction of the Elementary school. On this day they were removing dirt from the sight to bring it to grade. There was no wheel wash or a designated employee on site to rinse the wheels of the vehicles leaving the site. After observing this track out I immediately talked with the superintendent on site and required him to dispatch a sweeper to control the mud and dirt leaving the site. I informed the superintendent this was a blatant disregard to my instructions I discussed with him two days prior regarding the requirements to control track out. I also informed the superintendent he will now be inspected on a more frequent basis and if this issue continues escalating enforcement will be recommended.
17-0405	9/25/17	9/25/17	Petroleum Product	<5	Gallon	Vehicle	Unknown / Other	Wapato Lake	9/25/17	MDS - Onsite I did not see any evidence of fluids leaking from the car. Knocked on door and know answered.

17-0406	9/27/17	9/27/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Private Property	9/26/17	<p>9/27/17- There is a high possibility that this is a water leak, I am looking into sampling it for chlorine and fluoride to confirm 9/28/2017--I obtained a sample and analyzed it for chlorine, the water contained negligible amounts of chlorine 0.01.</p> <p>10-18-2017 Crew and I went to the site during a rain event and saw the ground water in question. We took photos and will add our findings</p> <p>11/9/17--Went out and investigated this again and it appears if they move their asphalt berm it will force the water to the east along the road and not into the parking lot.</p> <p>11/13/17--After sampling, and conferring with TPU this appears to be a groundwater issue and the city is not liable for a repair. Builder is going to continue to manage the water on their property. Complaint closed.</p>
17-0409	9/28/17	9/27/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	9/27/17	Report of RV dumping sewage in alley. Site investigation. No signs of sewage from RV.
17-0407	9/28/17	9/26/17	Concrete	5-500	Gallon	Business	Cleaning / Disposing	Leach Creek	9/27/17	<p>MDS - Onsite there was a worker boring concrete in a kiddie pool with the runoff going into a nearby CB. I asked the employee to stop his process and showed him my credentials and explained the nature of my visit. I asked for a POC onsite and was introduced to lab manager. I informed the manager that this runoff could not go to the stormwater system because it goes untreated straight to the waterways. I explained that only rain water should be going to the storm drains. I also informed him that the driveway needed to be cleaned and the effected storm system cleaned out. I gave company a map of what needed to be cleaned and a contractor list. I also stressed the need to get it cleaned before the rain came and the polluted water traveled. Manager called in the afternoon and stated a contractor was coming, I thanked him for taking care of the matter.</p> <p>9/28/17 - MDS Received a call from the manager that system was cleaned.</p>
17-0408	9/28/17	9/27/17	Paint	<5	Gallon	Transportation	Unsafe / Improper Operation	Street		Spilled paint in intersection. Site investigation and photos taken.
17-0410	9/29/17	9/28/17	Unknown / Other	<5	Cubic Yard	Residence	Unknown / Other	Unknown / Other	9/28/17	Report of pile of bark next to storm CB and rain forcasted. Site investigation and technical assistance provided. Requested cover or remove pile. Pile of bark has been removed.
17-0411	9/30/17	9/30/17	Sewage / Wastewater	>500	Gallon	Sewage Backup	Sanitary Backup	Unknown / Other	9/30/17	Report of sewer backup into building. Site investigation. Provided claims packet. Sewer transmission cleared the mainline and backup drained out.
17-0412	10/5/17	4/14/17	Stormwater	Unknown	Unknown / Other	Flooding	Routine / Normal Ops	Unknown / Other	8/31/17	<p>MAR 10/5/17 Added to mapping system as Drywell and added note that it was reviewed for ownership. Spoke to contact and informed him this system is private based on the information available to me and he understood and plans to deal with it. I let him know that if the alley was ever formally improved through LID or WO that this would likely change.</p>

17-0413	10/5/17	10/2/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other		Report of truck lost hydraulic fluid on route. 5-10 gallons. Voluntary cleanup.
17-0414	10/6/17	10/2/17	Sewage / Wastewater	<5	Gallon	Sewage Backup	Unknown / Other	Unknown / Other	10/2/17	Report of sewer backup into building. Site visit and documentation it was a private side sewer problem. Photos taken.
17-0416	10/6/17	10/6/17	Debris / Garbage	Unknown	Unknown / Other	Vehicle	Accident	Thea Foss Waterway	10/6/17	<p>10/06/2017 @ 0923 NR: Arrived on scene at the intersection of S 19th and Market Street and discovered that a gravel truck had flipped on its side spilling the load of crushed gravel onto the sidewalk along Market Street, on the road and into the landscaped area on the other side of the sidewalk; the truck was upright upon arrival. Towing Contractor, Tacoma Police, COT Road Enforcement, and Transit personnel were on scene. A small amount of oil was on the road from the accident but the tank was not ruptured; Clean up contractor cleaned up the oil with Throw n Go, worked it into the road and swept up any recoverable material from the minor oil spill. Photos were taken for documentation. Source Control employees contacted the truck company (responsible party) to have them arrange for cleanup of the load of crushed gravel. There was no impact to CBs; affected stretch of sidewalk was taped off. PW Streets Maintenance Supervisor arrived on scene after all parties had left and helped push any loose gravel on street to curb line and assisted Source Control Rep. with coning off the gravel pile to leave road/street access available to passing cars/traffic.</p> <p>1115: SCR received call from responsible party, stating that a vactor truck was dispatched to the scene for cleaning up gravel.</p> <p>1325: SCR received call from Responsible Party. reporting that cleanup was complete per vactor truck notification.</p> <p>1345: SCR arrived back on scene to verify cleanup efforts, retrieve cones and document with photos. Clean up complete and PW Streets Maintenance Supervisor was notified about status of event and that cones supplied for assistance were available for pick up.</p>
17-0415	10/6/17	9/21/17	Unknown / Other	Unknown	Unknown / Other	Accident	Accident	City Right-of-Way	9/21/17	Vehicle accident. Stopped to investigate. No fluid lost. No impact to storm.
17-0417	10/6/17	10/6/17	Petroleum Product	<5	Gallon	Commercial	Cleaning / Disposing	Unknown / Other	10/6/17	<p>10/6/2017 bp: After we swept up the spilled fuel, manager provided me with written spill response plan kept behind the counter. I also confirmed there were pads and absorbent material available for employees to use to clean spills.</p>
17-0418	10/9/17	10/9/17	Wastewater	Unknown	Unknown / Other	Unknown / Other	Unsafe / Improper Operation	Unknown / Other	10/9/17	<p>10/9/2017- Two RV on site. The 5 filterra's were all dry there is no indication that RV waste was dumped. There is a large amount of trash all along S 69th s street from Proctor to Durango. This is a location is an illegal dump area. I did speak to the owners of the RVs and provided with a list of RV dump sites to use. I asked if they had dumped and if so where. They stated that they haven't dumped yet. I did not see any sign of sewage or any liquid dumped into the filterra's. These filterra's and catch basins near them are not marked. Will request that these be marked. In addition, will provide the two license plate numbers I got for the RVs. There may be some code compliance with these two RVs. I did call for a road use officer they are off at 3;30 so took a second inspector. I will refer this to Solid waste Blight and to Road compliance. In addition, I left a message for a sector 4 CLO.</p>

17-0419	10/11/17	9/22/17	Debris / Garbage	<5	Cubic Yard	Construction Site	Construction	City Right-of-Way	9/22/17	9/22/17, 0805 RS; Stopped at the construction site and talked with the foreman about track out leaving the site. I informed the foreman that he needed to control the track out by dispatching a sweeper or having an employee use a broom to sweep the street.
17-0421	10/11/17	10/11/17	Petroleum Product	<5	Gallon	Vehicle	Accident	Hylebos Waterway		10/11/2017 @ 1440 NR, SSW: Arrived on scene to a broken down dump truck across the road belonging to a private contractor. The owner of the truck was actively working on the vehicle and had already spread kitty litter on the small amount of diesel fuel that leaked to the street. There was no impact to catch basins. Source Control Reps informed the truck owner about the cleanup process for the spill and that the concern is impact to CBs; absorbent pads were given to the truck owner to assist with cleanup. SCR business card offered with explanation about the Spill line and a request to call with verification that cleanup is complete. Photos were taken for documentation.
17-0422	10/12/17	10/11/17	Paint	Unknown	Unknown / Other	Business	Unknown / Other	Thea Foss Waterway	10/12/17	Pierce County Public Services.** 10/16/17 KB did a drive by and conditions were improved.
17-0423	10/12/17	10/12/17	Petroleum Product	<5	Gallon	Accident	Accident	Thea Foss Waterway	10/12/17	Witnessed auto accident. Minor oil sheen on ground, but not recoverable. No impact to SW CB.
17-0424	10/16/17	10/12/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Routine / Normal Ops	Private Property		10/16/17 Spoke to resident on the phone in great length. She expressed concerns that her lot was difficult to build on because of easements and wanted the city to extend ROW from 85th to remove the need for easements and the need to access her property. I explained the easements were not there to just access the structures but also represent the area which the pipes underneath need for maintenance. I stated I was unable to tell her why the row to the northeast of her property was converted to private property but that if she had questions about ROW or easements that the City's Real Property Services department would be willing to provide what they had in regards to agreements or ROW. I mentioned that I was concerned that ownership of the culvert pipe was not established and that I believe the pipe is likely the property owners responsibility but that I wanted to work with our Real Property services group to establish ownership, update the agreements with clearer language, and have the culvert pipe referenced mapped so we can document expectations from both groups. I stated I would call in a couple weeks to setup a time to have a crew GPS the end point of the culvert. I also stated if she had developmental questions to contact PDS or stop in on the 3rd floor of the municipal building, she stated she was really looking for more generic information and did not plan to construct anything at this time. I provided my contact information and mentioned that I would be the contact for anything further and she may contact me with questions in the future. I notified transmission of the intent to cleanup responsibility in the area and that they should remove all PM's on this property and should only enter with notice for emergencies.
17-0427	10/17/17	10/17/17	Stormwater	Unknown	Unknown / Other	Storm, Rainfall	Unknown / Other	Unknown / Other	10/17/17	Flood complaint of sheet flow from alley onto property. Standing water around driveway and foundations. Provided tech assistance.

17-0425	10/17/17	10/16/17	Petroleum Product	Unknown	Unknown / Other	Commercial	Routine / Normal Ops	Hylebos Waterway	10/16/17	10/16 bp: When I arrived at site I found the gates closed and nobody was at the guard shack. I was able to get onto the dock at another location and see the barge Capella. No sheen was visible on the water. I emailed my photos to ECY and told them what I found at the site.
17-0426	10/17/17	10/16/17	Oily Sheen	Unknown	Unknown / Other	Vehicle	Unknown / Other	Unknown / Other	10/17/17	10/17/2017 bp: When I arrived at the caller's neighbor's house, I could see an oil stain in the road but it didn't look like there was any recoverable material. I left some absorbent pads to capture what oil I could, then I knocked on the neighbor's door. There was no answer, so I left a copy of a Car Maintenance BMP for the resident to read.
17-0428	10/18/17	9/26/17	Unknown / Other	Unknown	Unknown / Other	Residence	Unknown / Other	City Right-of-Way	9/26/17	9/26/17, 1330 RS; Responded to a call of food debris entering a catch basin. Upon arrival there was evidence of food being dumped in the street next to a catch basin but nothing inside the catch basin. I could not find a responsible party to conduct cleanup. There was no impact to the sanitary or storm system.
17-0429	10/18/17	10/18/17	Water	Unknown	Unknown / Other	Storm, Rainfall	Unknown / Other	Unknown / Other		11/1/2017-- I made a site visit and there are no issues with the street. The homeowner needs to clean her private system to help convey the water away from her garage. I left the homeowner a voicemail and have yet to hear back. Complaint closed.
17-0430	10/19/17	10/17/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Thea Foss Waterway	10/17/17	MDS - Onsite saw very little fluid on the ground. Before I left complaint caller approached me and said she called it in because she was tired of the leaky car on the street. She also stated that the driver of the car had backed into her yard waste container and in turn knocked it into hers. She also stated that owner and brother worked on cars in the street. Car owner was not home. 10/17/2017 MDS - Returned and car in question was there and it was raining, I did not see a sheen coming from under the Volvo or any in the gutter line. Knocked on residence, no answer and left a business card. 10/20/2017 MDS - Car owner called and left me a message. Before I was able to get back to him he called RS and spoke to him about the car.
17-0431	10/19/17	10/19/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Wards Lake	10/19/17	Report of oil spill on roadway. Site investigation and photos taken. Street ops notified.
17-0432	10/19/17	10/19/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Puget Creek	10/19/17	EB & MDS - Investigated and did not find car or any evidence of spilled oil/fluids.

17-0434	10/20/17	10/20/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Accident	Puget Sound	10/20/17	10/20/2017 @ 1200 NR, EB: Arrived on scene to investigate a citizen concern regarding HAZMAT and vector trucks in the area. Upon arrival, NRC Environmental Services and Railway vehicles and employees were present and wrapping up response to fluids release (diesel and hydraulic fluid) from an excavator accident out near the railroad tracks along the water. The Railway Environmental Remediation Manager was managing the spill; boom deployed, area diked and dammed, NRC & Coast Guard notified, and Ecology issued ERTZ #. Access was not available to the railroad tracks at time of investigation.
17-0433	10/20/17	10/20/17	Petroleum Product	<5	Gallon	Vehicle	Suspected Illegal Activity	Thea Foss Waterway	10/20/17	10/20/2017 @ 0835 NR, EB: Arrived at caller described intersection of E G St and E Morton St; drove streets/alley within a few block radius in order to visually locate the leaking vehicle. Gasoline/diesel odor observed to be strong between E G St and E McKinley along E Harrison. Nearby SW Manhole was opened and ruled out contamination/odor within storm system. Due to strong odor in the outside environment, COT Fire Dispatch was called in (0900). Fire arrived on scene and tracked the odor passing through 708 and 710 E Harrison Street to the parking lot behind the Library on G St. Fire identified a truck belonging to the library with a hole punched in the gas tank (attempted siphoning of fuel from vehicle) leaking fuel into a 10 ounce can. The can was removed by Fire and the hole was plugged; Fire applied absorbent sweep material around the origin of the leak. The fuel from the leak traveled out of the parking lot (~ > 1 pint), down the alley toward E McKinley Ave (no impact to storm CB at cross of the alley and E McKinley) and around the corner along E McKinley toward E Harrison St. A sump skimmer was placed in the CB at the corner of E Harrison St and E McKinley as a precaution to absorb impact. Source Control Reps applied dri-sweep material to all visual signs of flow from leaking tank including placement of dikes (absorbent socks) from origin in parking lot, down the alley and around to gutter line of E McKinley. Absorbent material applied and worked in; area swept up and re-visited @ 1330 to pick up absorbent pads and socks used as dikes. (~ @ 1015 staff from library were informed of the leak from siphoning of one of their vehicles and contacted their maintenance staff to have the vehicle removed and taken to be repaired; truck was not present when SCRs returned to clean up materials left on scene). Impact was not observed at the end of flow CB. Photos taken for documentation.
17-0435	10/24/17	9/27/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	9/26/17	9/27/17, 1135 RS; Responded to an email from another city employee who informed me that a neighbor spilled a petroleum product in the gutter line and it flowed into a catch basin. Upon arrival there was evidence of staining in the street but no visual product in the street. There was no evidence of product in the catch basin at the time I was present. The homeowner was upset and I was advised to bring police escort with me but he was receptive to what I had to say. I informed the homeowner that all spills need to be cleaned up to keep any product from traveling to a catch basin.

17-0436	10/25/17	10/24/17	Petroleum Product	<5	Gallon	Abandoned Container	Unknown / Other	Thea Foss Waterway	10/24/17	10/24/2017 @ 1530 NR: Arrived at described location (street in front of 4621 South K Street) to find a plastic tub full to the brim with oil and an oil filter within. Previous staining was identified/observed on the street at this same location. Other than the previous staining, cardboard and a few small spots on the street were impacted with product; the majority of the oil was contained within the small tub at time of site visit. A catch basin is located nearby, along the curb line, but was not impacted. Caller on site at time of visit and explained that a car was parked over the oil pan and cardboard for a while but when vehicle was moved, the oil/supplies were left unattended in the street. Oil collection container and related cardboard material on street were removed from the site and disposed of properly. Throw N' Go material applied to any visible staining or fresh liquid and worked in. Area was swept up to collect absorbent material. Photos taken for documentation.
17-0437	10/26/17	9/28/17	Petroleum Product	<5	Gallon	Vehicle	Unknown / Other	City Right-of-Way	9/28/17	9/28/17, 0905 RS; Responded to a call of a broken down vehicle leaking fluid. Upon arrival it was evident that the vehicle had lost oil and had been there from the previous day. I could not find any driver information or who owned the vehicle. I conducted cleanup of the fluid and called road enforcement to have the vehicle towed. There was no impact to the city sanitary or storm system.
17-0438	10/26/17	9/28/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Unknown / Other	City Right-of-Way	9/28/17	9/28/17, 1210 RS; Responded to a call of a vehicle leaking oil in the street. Upon arrival there was no evidence of oil in the street. Staining could be seen but it was not fresh. I met with the vehicle owner who stated no work on vehicles is done in the street. The vehicle owner also stated that the neighbor across the street has repeatedly called in complaints when they park their vehicles on her side of the street. It appears to be a neighbor issue. MS responded to the same complaint a couple of weeks later.
17-0439	10/26/17	9/29/17	Debris / Garbage	Unknown	Unknown / Other	Construction Site	Construction	City Right-of-Way	9/29/17	9/29/17, 1300 RS; Responded to a call of construction debris entering catch basins. Upon arrival it was evident that a house was being demolished but all debris was contained to the site. When talking to the contractor he informed me that the neighbors were not happy that the house was being torn down and he believed they were calling in the complaints. I walked the site and did not notice any issues that would concern EC.
17-0440	10/26/17	9/28/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Accident	City Right-of-Way	9/28/17	9/28/17, 1225 RS; Responded to a call of a wrecked vehicle leaking oil into the street. Upon arrival there was no evidence of leaking fluid but the vehicle was no drivable or functioning. I informed the vehicle owner that there was the potential for the vehicle to leak fluids into our storm system and the vehicle needed to move. The vehicle owner was not receptive and became angry with me so I left my card and thanked her for her time.

17-0444	10/30/17	10/27/17	Petroleum Product	<5	Gallon	Vehicle	Accident	Puget Sound	10/27/17	10/27/2017 @ 1240 NR: Arrived on scene and drove South Monroe Street from the 700 - 900 block to discover a few minor spots, from leaking hydraulic fluid, that were covered with floor-dri material. The absorbent sweep material was worked in with a broom by SCR and swept up. During this time, crew arrived back on scene to recover the material applied to hydraulic fluid spots on road as they were finishing cleanup on a spot located at South Mason and South 8th. Caller was on scene at this time and informed the cleanup was complete. No catch basins were impacted. SCR assisted with sweeping and photos taken for documentation.
17-0450	10/30/17	10/30/17	Stormwater	Unknown	Unknown / Other	Storm, Rainfall	Unknown / Other	Basement	10/26/17	11/1/2017-- Streets and Grounds performed some alley grading to help convey the water away from the garage that is being impacted. Complaint closed.
17-0452	10/30/17	10/27/17	Fats, Oils and Grease	Unknown	Unknown / Other	Sewage Backup	Sanitary Backup	Unknown / Other	10/27/17	10/27/2017 @ 1150 NR, BP: Arrived on scene as COT Transmission Crew finished clearing line; the grease nozzle was used to open up the line plugged with grease - Transmission back cut the segment behind the building then came back and jetted the line. The caller is the maintenance contact for the building; damage mitigation, backwater protection and the claims process was discussed while onsite. Maintenance Coordinator led SCR's to basement of the apartment building where the wastewater burst from a hole in the pipe that had been previously plugged; a cleanout was drilled into the pipe - not to code. Maintenance Coordinator mentioned that a backflow valve is not currently installed as he just recently received a quote to have one installed; backflow not installed at time of incident. Basement floor is wood plank flooring with dirt subfloor; sections of floor are covered with loose sheets of carpet. Photos taken for documentation of affected area (4ft by 38ft section along wall where the hole was found in the pipe). A sketch was drawn up of the scene and affected area and signed by onsite Maintenance Coordinator.
17-0441	10/30/17	10/4/17	Debris / Garbage	Unknown	Unknown / Other	Residence	Construction	City Right-of-Way	10/4/17	10/4/17, 1030 RS; Responded to a call of track out from private property. Upon arrival it was evident that dirt was in the street and the contractor needed to have better housekeeping. There were no socks in the catch basins but no dirt appeared to have entered them. I left my card and received a phone call from the homeowner. I informed the homeowner that BMP's needed to be implemented and the contractor needed to sweep if dirt of debris makes it into the street. The homeowner acknowledged my instructions and said the issue would be taken care of.
17-0443	10/30/17	10/5/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	10/5/17	10/5/17, 1150 RS; Responded to a call of a vehicle leaking fluid. Upon arrival the leak covered a large area but the cleanup crew had already used absorbent on the fluid. A sweeper was dispatched to cover the large spill area.
17-0445	10/30/17	10/30/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Puget Sound		Investigated truck lost hydraulic fluid. Crews spot cleaned the street and called street sweeper. No further action required.

17-0448	10/30/17	10/27/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	10/27/17	<p>10/27/2017 @ 1515 NR, BP: Arrived on Court C behind at the described location behind condo buildings and identified a sinkhole located on private property, in parking stalls. A stormfilter catch basin device is located next to the described location however, from observation, was not impacted or damaged. SCR called and left a message with property management company that this issue would be reported to Code Compliance.</p> <p>1550: Code Enforcement department called and notified about the sinkhole in parking stalls located on private property. Pictures taken for documentation and forwarded to Code Enforcement as this issue has been referred to them and left in their control.</p> <p>10/31/2017 @ 1520: Site visit confirms action is being taken for this Code Enforcement issue. Photo captured of taped/coned off area surrounding sinkhole.</p>
17-0449	10/30/17	10/27/17	Wastewater	5-500	Gallon	Sewage Overflow - SSO	SSO	Leach Creek	10/27/17	<p>10/27/2017 @ 1545 NR, BP: Arrived at reported location and identified a SSO from manhole overflowing to parking lot at ~ 5 gpm with wastewater directed toward a private CB along N 26th side on the property</p> <p>1555: City main was up and Transmission notified.</p> <p>1615: Ecology notified about the impact to our storm system as wastewater overflow made it to a CB; ERTS # received - ~ 5 gpm with impact to CB directing water to Leach Creek Watershed.</p> <p>1700: Transmission crew arrived started to clear the line.</p> <p>1715: Line cleared; blockage was a caused by a build up of grease and rags in the sewer main. Transmission crew sprayed down parking lot impacted by wastewater and cleaned storm CB.</p> <p>Photos taken for documentation; estimated ~450 gallons (@ ~ 5 gpm for 90 minutes).</p>
17-0442	10/30/17	10/5/17	Concrete	Unknown	Unknown / Other	Commercial	Construction	City Right-of-Way	10/5/17	<p>10/5/17, 1010 RS; Responded to a call of concrete slurry impacting a catch basin. Upon arrival it was evident that slurry had been washed down the gutter line and into a catch basin. I met with the homeowner who stated that a new driveway was poured the day before and gave me the name of the contractor used. I called the contractor and stated washing concrete slurry into catch basin was prohibited. I relayed to the contractor that the gutter line and catch basin needed to be cleaned and I would be out to re-inspect.</p> <p>10/6/17- Received a call from the contractor informing me that cleaned was conducted. I drove to the site and could see that effort was put into cleanup.</p>
17-0447	10/30/17	10/27/17	Sewage / Wastewater	5-500	Gallon	Unknown / Other	Routine / Normal Ops	Puyallup River		Report of sludge spill at plant. Crews were cleaning up and no impact to storm. No further action required.
17-0451	10/30/17	10/12/17	Petroleum Product	Unknown	Unknown / Other	Unknown / Other	Routine / Normal Ops	City Right-of-Way	10/12/17	<p>10/12/17, 1220, RS; Responded to a call of oil in the street. Upon arrival there was a large sheen in the street which was made worse by the heavy rain event. There was no evidence of a responsible party or what caused the sheen so I covered the area with absorbent and called Transmission to dispatch a sweeper.</p>
17-0446	10/30/17	10/27/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Commencement Bay	10/30/17	Report of leaky car. Site investigation.

17-0455	11/3/17	11/3/17	Petroleum Product	Unknown	Unknown / Other	Residence	Unknown / Other	Unknown / Other	11/3/17	11/03/2017 @ 1115 NR, BP: Arrived on scene and surveyed the street and nearby storm catch basins. At time of site visit, there was no identifiable contamination entering a catch basin or within the surrounding area of the location called in. It has been noted per Code Enforcement, to keep an eye on the area; the area inspector for this region has been notified - caller notified regarding the response and findings. Photos taken for documentation.
17-0454	11/3/17	11/1/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Routine / Normal Ops	City Right-of-Way	11/1/17	11/1/17, 1300 RS KP; Scheduled a meeting with the vehicle owner who was reported to City by a neighbor across the street for leaking vehicles. The neighbor in question has called the spill line on numerous occasions reporting large oil stains and vehicles leaking fluid in the street. Myself and MSr have responded to these calls but have not seen significant fluid loss that the caller is stating. I met with the vehicle owner and informed him to park on his side of the street when at all possible and not to work on vehicles in the street. He stated he understood my requests but because of limited parking it is not always possible to stay on his side. I took a picture of another nearby red car which has a flat tire and expired tabs and is located about 30 yards away from the house of the caller but has never been mentioned in conversations. Supervisor spoke with original complainant to explain that during the recent site visits there has not been any discharges of oil that were deemed significant or recoverable from an environmental standpoint.
17-0456	11/3/17	10/6/17	Unknown / Other	Unknown	Unknown / Other	Business	Suspected Illegal Activity	City Right-of-Way	10/9/17	10/9/17, 2140 RS; Responded to a call of illegal dumping into a catch basin. According to the caller she witnessed employees of Company dumping some sort of chemical into a catch basin. She witnessed this action while walking her dog but was too far to see exactly what type of chemical it was. She called the spill line the day after the incident and when I responded there was no evidence of any chemical in the catch basin.
17-0457	11/3/17	10/13/17	Debris / Garbage	<5	Cubic Yard	Construction Site	Construction	City Right-of-Way	10/13/17	Report of sediment and debris washed into street. Site visit, photos taken and cleanup required.
17-0458	11/7/17	11/6/17	Soap	5-500	Gallon	Residence	Cleaning / Disposing	Leach Creek	11/6/17	MDS - On site I spoke with resident about not washing cars to the street. I explained to him that the city's municipal storm sewer goes untreated straight to the waterways. I asked him to please take vehicles to a carwash or wash in the grass to keep detergent from going to the street.
17-0461	11/7/17	11/7/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Basement	11/8/17	11/7/17--Meeting with resident at 3 pm 11/8/17 11/13/17--I asked Streets and Grounds to take a look at the alley to see if there was anything they could do. Here is their response: Confirmed; I did not see what more could be done. The ditch looks really good like someone is maintaining it. It looks like they have made it so no water can escape their yard. I was there as it was raining and there was no standing water anywhere.

17-0460	11/7/17	11/7/17	Sewage / Wastewater	5-500	Gallon	Blocked Sanitary Sewer	SSO	Thea Foss Waterway	11/7/17	KB arrived and discovered Sewer Transmission crew actively working to clear clogged sewer main. Sewer MH that was surcharged and overflowing was WW MH. No solids left the MH and wastewater that did escape sewer was non recoverable. There was no storm system impact. After Sewer Transmission cleared the blockage they collected a significant amount of rag type material in the flow.
17-0465	11/8/17	10/31/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	City Right-of-Way	10/31/17	10/31/17, 1120 RS; Responded to a call from Operations about hydraulic fluid in the street. Upon arrival the trucking company was repairing the broken line and Construction Co was providing clean up. Hydraulic fluid impacted a storm catch basin and I informed the trucking company that a contractor needed to be hired to clean the catch basin. I also instructed the trucking company to call DOE and report the spill. I received ERTS # from the trucking company. Fluid was contained to one catch basin.
17-0464	11/8/17	10/25/17	Wastewater	Unknown	Unknown / Other	Business	Routine / Normal Ops	City Right-of-Way	10/25/17	10/25/17, 1045 RS EB; Responded to a call of a red color entering the plant. It was determined to be an scheduled release from Food Dye company with no impact to the plant.
17-0462	11/8/17	10/21/17	Sewage / Wastewater	Unknown	Unknown / Other	Sewage Backup	Sanitary Backup	Unknown / Other	10/21/17	10/21/17, RS 1230; Responded to a call of a sewer backup into a private residence. Upon arrival I met with the homeowner who showed me the affected area. The homeowner has already conducted cleanup of the basement bathroom where the sewage entered the house. It was clear that the bathroom was installed with no permits based on the exposed plumbing and the homeowner stated there was no backwater valve. The homeowner stated there was no damage to the bathroom and decided to not file a claim. I left my information and advised the homeowner to contact me if they changed their minds.
17-0463	11/8/17	10/20/17	Sewage / Wastewater	Unknown	Unknown / Other	Public Agency	Routine / Normal Ops	City Right-of-Way	10/20/17	10/20/17, 0600 RS; Responded to a call of sludge on the ground by the screw filter press. Upon arrival sludge was leaking out of a Tagro truck onto the ground. The sludge was being contained inside the bay and Tagro was preparing to move the truck and dump the contents. A sweeper was set up to follow the truck as it made its way to the Tagro area. There was no impact to the storm system.
17-0467	11/9/17	11/7/17	Water	5-500	Gallon	Fire	Accident	City Right-of-Way	11/7/17	11/07/17, 0845 RS; Responded to a call of a dumpster fire. Upon arrival TFD Engine 9 was soaking the trash pile to extinguish any ambers from the original fire. Two private catch basins were directly impacted from the fire. I met with the facilities operation manager and instructed the manager to contact a contractor to clean the catch basin and the connecting pipes as well as remove all debris from the parking lot. I was informed that contractor had been hired to conduct cleanup of the catch basins and a crew was dispatched to remove the debris left from the fire.

17-0466	11/9/17	11/2/17	Petroleum Product	<5	Gallon	Accident	Accident	City Right-of-Way	11/2/17	11/02/17, 0945 RS; Responded to a call of mineral lost from power pole transformer. I met onsite and they informed me that a vehicle hit the pole and knocked it down. Less than 5 gallons of fluid was lost and had started cleanup. There was no impact to the sanitary or storm system.
17-0468	11/9/17	11/7/17	Mud / Muddy Water	Unknown	Unknown / Other	Construction Site	Construction	City Right-of-Way	11/7/17	11/10/17, 1230 RS; Responded to a call of track out from a construction site. Upon arrival there was a small amount of track out leaving the site. I met with the superintendent of the site and the trucking sub-contractor and explained that mud leaving the site is prohibited. A sweeper was onsite and arrived before I left the site. Catch basin socks were in all downstream basins and there was no impact to the storm system.
17-0469	11/9/17	10/23/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other		See SSO Report Sheet.
17-0470	11/10/17	11/10/17	Petroleum Product	<5	Gallon	Business	Accident	Leach Creek	11/10/17	11/10/2017 bp: I met with business contact when I arrived and found out he does all of his clients spill clean up work. He said that he suspected the auto-shutoff malfunctioned on the pump, and the pump would be serviced ASAP. He called another cleanup contractor, who was already on site cleaning when I arrived. Additional contractor wasn't keeping their wash water on site and I saw it was running into the street. I directed them to collect all wash water from the clean up activity. They complied with requests.
17-0472	11/12/17	11/12/17	Oily Sheen	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	11/12/17	11/12/2017 bp: It was difficult to see any oil in the street due to the rain and darkness, but I did find some recoverable oil in the gutter. I put down several absorbent pads to capture the oil and confirmed it did not reach the catch basin on the corner of 23rd and N Winnifred. I will return tomorrow to look at the street and recover the absorbent pads. 11/13/2017 bp: COT Streets and Grounds received a call from customer and reported they didn't see any oil coming out of the street. I returned to N Winnifred and didn't see any more oil in the street. I picked up about half the absorbent pads, the other pads couldn't be retrieved because there was a car parked on them. I check the CB on the corner again and confirmed no oil reached the storm system. 11/15/2017 bp: I picked up the pads from the site and confirmed there is no oil coming through cracks in the street.

17-0471	11/12/17	11/12/17	Sewage / Wastewater	Unknown	Unknown / Other	Broken Utilities	Construction	Unknown / Other	11/12/17	<p>11/12/2017 bp: I met with a guard for the construction company. He said that a employee, had been on site manning the pumps, but he went down the street to another project on Puyallup Ave when the pump failed. When employee got back on site and found out about the backup, he turned on a second pump. He said he didn't know what the cause of the pump failure was.</p> <p>The lead of the transmission crew, told me that when the second pump went on the City's main started to go down.</p> <p>I walked to neighboring business and introduced myself to the, production manager. He said that he called in the sewer backup. He could see on a graph of the company's flow meter that there were abnormal readings starting at 2 AM the morning of the 12th (the same day). He said that water flowed backward through the weir into the plant, but it looked like clean water, almost like storm water, and he didn't think it caused an upset of their process. No water escaped containment. He said that the sewer has backed up into the plant 4-6 times in the past year, but this is the most significant even so far.</p> <p>7/14/2017 bp: . I talked to Transmission about billing this contractor for the call on Sunday. they would like a message relayed that future any calls to this site because their pump issues causing the system to surcharge, that they will be charged for time and equipment when our crews respond. I know our crew have been out at least 3 times now. Can your group speak with them or send a letter letting them know this.'</p> <p>From MSchu: 'Thank you. I have constructuion inspector on this so he can relay the message to contractor, because it is up to them to monitor the pump around. Part of the problem is affected business is sending cardboard into the sanitary sewer and it is clogging up the pumps. We have been in contact with said business about their discharge and are also meeting with them tomorrow. We will work with both companies to resolve this issue and let them both know of the possible penalties and/or cost recovery for causing problems to our conveyance system.'</p>
---------	----------	----------	---------------------	---------	-----------------	------------------	--------------	-----------------	----------	---

17-0473	11/14/17	11/13/17	Stormwater	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	11/13/17	<p>11/13/2017 bp: Transmission crew was on site when I arrived at 8:15 PM. owner of the establishment, said he noticed signs of flooding at approximately 6 PM that evening. The water seeped under the kitchen and flowed into the dining room where it was absorbed by the carpet. Water could be heard flowing behind the drywall in the kitchen, and another employee said it sounded more intense when the rain was coming down harder.</p> <p>The transmission crew checked the sanitary and storm mains and confirmed neither were surcharged. The crew also said they checked the roof drain and didn't hear any water running through it. We checked the 3 water meters in front of the restaurant for signs of a broken water pipe but didn't see anything abnormal.</p> <p>Business contact took a hammer and broke open the sheetrock to expose the wall behind the kitchen. Water could be seen flowing down the foundation in the void between the building and the kitchen.</p> <p>I told contact that because the water wasn't coming from the storm or sanitary sewers, the City couldn't help him and it was a private matter, but I gave contact a claims packet and told him about the claims process.</p> <p>11/15/2017 bp Business is still experiencing flooding, and the volume of water has not decreased even though the rain has stopped. Carpet has been removed from the flooded area and kerosene heaters have been brought in to dry the restaurant. Staff from Tacoma Water have come out and verified that the water is not coming from City Water pipes. As of now, the owners of the restaurant are going to rely on the owner of the building to address the problem.</p>
17-0474	11/14/17	11/14/17	Fats, Oils and Grease	Unknown	Unknown / Other	Accident	Cleaning / Disposing	Unknown / Other	11/14/17	<p>11/14/2017- NR/SCR went out to the site and spoke to the manager about BMPS and good practices. Manager stated that the contractor spilled material when they came to pick up grease. There was kitty litter that was applied by the grease vendor, but they did not sweep it up. So customer will sweep up and NR/SCR discussed that the old appliance may leak or have storm contact water appliance parts and that should not drain to the system. The customer immediately covered the appliance. Business owner mentioned that they might look into using a different contractor to handle their grease.</p> <p>11/15/2017 - Site re-visit confirms business cleaned up the affected area. Spoke with business owner again to reiterate the importance of maintaining a standard of cleanliness with grease collection area.</p>
17-0475	11/15/17	11/14/17	Paint	<5	Gallon	Abandoned Container	Unknown / Other	Unknown / Other	11/14/17	<p>11/14/2017 NR: Arrived at described location (S 59th and Yakima Ave), abandoned bucket/container with paint was not present. From visual observation, it appeared that an attempt was made to clean up the spill of paint (as stated earlier, the container was not present upon arrival). The blue paint spilled and was tracked along S 59th around the corner onto Yakima Ave heading north. Paint was dry and non-recoverable upon arrival; there was no impact to storm CB. Photos taken for documentation.</p>

17-0476	11/16/17	11/14/17	Paint	<5	Gallon	Unknown / Other	Unknown / Other	Unknown / Other	11/14/17	11/14/2017 @ 1720 NR: White paint was identified on the street with tracking west along S 59th out onto S Park Avenue. Paint was dry and non-recoverable at time of observation and did not reach/make impact to storm CB. Source was unidentifiable; photos taken for documentation.
17-0477	11/16/17	11/13/17	Sewage / Wastewater	Unknown	Unknown / Other	Blocked Sanitary Sewer	Sanitary Backup	Unknown / Other		11/15/2017 @ 1205 NR, RS: Arrived on scene as Transmission crew cleared the downstream MH. Upstream MH was up when Transmission crew arrived packed with solids; per crew, it was unclear as to the exact cause of the backup. It is noted that the MH that was elevated is the start of the line. As indicated by the owner, the backup started around 8pm on 11/13/2017 with sewage coming up from the basement shower drain and after flushing the upstairs toilet the problem persisted. A plumber was called on Tuesday 11/14/2017 after owners tried to snake the toilet themselves. The bathroom where the backup occurred was an addition to the space with work performed by a contractor. Affected area documented as an elevated square with toilet and standing shower; approximately two inches of wastewater estimated as contained within the shower stall. Damage mitigation, backwater protection, and documentation process discussed with the complainant.
17-0478	11/17/17	11/17/17	Concrete	5-500	Pound	Vehicle	Unknown / Other	Thea Foss Waterway	11/17/17	11/17/2017 bp: I drove to the scene of the spill and found a small trail of spilled concrete from E 26th St. to Puyallup Ave, but I didn't see any wet concrete on the road beyond that. I drove to the company office where I talked to contact. He told me that a sweeper had been dispatched and would be sweeping the area soon. A few minutes later, I saw a sweeper pick up the spilled concrete.
17-0480	11/20/17	11/20/17	Stormwater	Unknown	Unknown / Other	Storm, Rainfall	Unknown / Other	Unknown / Other	11/20/17	11/30/17--Spoke with engineering who is now aware that there is a large area void of any sanitary or storm mains, the homes here are on septic. This will probably become a future project but not anytime soon. The homeowner will need to contact transmission to clean the dry well when not functioning properly. 12/4/17--Asset Mgt. has approved replacing the drywell with a normal CB and running it to the East to the existing storm system. I am attempting to work with legal and property services to determine if this is doable and creating an easement through the homeowners' property.
17-0482	11/20/17	11/16/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	11/16/17	MDS - Onsite operators were cleaning up the spill. No fluids made it to the storm system. No further action needed.
17-0479	11/20/17	11/20/17	Stormwater	Unknown	Unknown / Other	Storm, Rainfall	Unknown / Other	Unknown / Other	11/20/17	11/21/17--Reply from S&G-The home owner should fill in the planting strip and I will see if there may be some patching to do. 95% of the puddle is on the planting strip. A grind may not be necessary as there is some flow there.
17-0483	11/20/17	11/16/17	Chemical	5-500	Gallon	Business	Accident	Blair Waterway		Report of spill of 60 Gallons of recycled paint thinner. Spill went into the storm system (that can be closed and contained), and it was closed. Storm system was being cleaned out and no product left the site. Notified DOE. ERTS# assigned.

17-0484	11/22/17	11/21/17	Sewage / Wastewater	Unknown	Unknown / Other	Blocked Sanitary Sewer	Sanitary Backup	Private Property		Sewer Back up- Claim form given to customer
17-0485	11/27/17	11/27/17	Petroleum Product	Unknown	Gallon	Vehicle	Suspected Illegal Activity	Thea Foss Waterway	11/27/17	11/27/2017 NR, KB: Initial caller indicated that approximately 1/2 tank of gas leaked out onto the parking lot area and down the alley of Court F; caller notified the Fire Dept when spill was first identified in the morning and the Fire Dept responded and performed cleanup. While on scene, SCRs used CB sump skimmers to absorb any potential gasoline as the sock left in the CB acted as a filter. The CB sock was removed and discarded in the trash along with the sump skimmers used to absorb remaining recoverable material. Met with nearby church building superintendent, discussed the situation and provided him with the Ecology Spill Line phone number.
17-0486	11/28/17	11/28/17	Water	>500	Gallon	Residence	Routine / Normal Ops	Commencement Bay	11/28/17	11/28/2017 Id: Arrived on site and met with caller. Identified location where orange material entered gutterline from curb cut. Collected sample and then knocked on front door of residence NE: No answer. Drove to CUW and spoke with lab supervisor regarding the sample. Material is a naturally occurring bacteria with an affinity for dissolved iron in ground water. The iron causes the bacteria to change to an orange color. Google Earth photos show this had been happening at that site since at least 2015. Closing case.
17-0487	11/29/17	11/29/17	Animal Waste	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	11/29/17	11/29/2017 @ 1335 NR: Site visit confirms complaint regarding 5 plastic bags of potential fecal waste stapled to a stop sign and electrical pole at the corner of S 76th and S Sheridan; photos taken for documentation. This complaint was forwarded to the Environmental Services Solid Waste Onsite Operations department. ES SW Onsite Operations department contacted an abatement contractor to visit the site and take care of the disposal.
17-0488	11/30/17	11/30/17	Oily Sheen	<5	Gallon	Accident	Accident	Hosmer Holding Basin	11/30/17	EB & LD - TPD and Public Works on site. Vehicle hit tree knocking branch into road and spilling oil. Tow truck put down absorbent and swept up. No oil sheen or residual absorbent identified.
17-0489	12/1/17	11/30/17	Sewage / Wastewater	Unknown	Unknown / Other	Residence	Cleaning / Disposing	Wapato Lake	11/30/17	EB & LD - Received anonymous call regarding bagged sewage being thrown in the backyard for the last 4 months. Caller reported urine and fecal smell and potential health impacts. We arrived on site and did not identify any bags of fecal matter nor smell. We did not identify any impacts to stormwater. Forwarding the complaint to TPCHD. 12/4/17 - Sent complaint to TPCHD.

17-0490	12/1/17	12/1/17	Sewage / Wastewater	Unknown	Unknown / Other	Surfacing Effluent	Unknown / Other	Flett Creek	12/1/17	<p>12/01/2017: Source Control Representatives arrived on scene and identified the location of the surfacing effluent at the curblin . Upstream and downstream manholes from this address were opened and observed to be good (down) and flowing. An attempt to contact the home owner was made by knocking on door of the residence with no response; SCR left business card with a note to make contact. Health department will be notified and a Surfacing Effluent 18-day letter will be mailed to the home owner. Photos taken for documentation.</p> <p>-12/6/17-MS- I responded to a repeat call of this complaint. I met with a neighbor who called sewer transmission to report surfacing effluent. Neighbor reported that in the spring of 2017 Tacoma Ave. S. was scheduled to be repaved and that in preparing for the work a bore hole was punched between the paved street and green belt. That hole was reportedly producing surfacing effluent. The main line and side sewer were TV'd on 12/6/2017 and found to be intact with no compromises in integrity. The residential side sewer was located 5 feet to the south of the bore hole. It is believed that the bore hole was bubling up ground water and bentonite, not sewage. The resident and the TPCHD were notified that a surfacing effluent was sent out by mistake. No further action by the home owner is required at this time.</p>
17-0492	12/1/17	12/1/17	Oily Sheen	<5	Gallon	Vehicle	Unsafe / Improper Operation	Puget Sound	12/1/17	<p>Multiple Vehicles parked along the street. Unconfirmed Source. Floor dry type material was observed on the ground in front of the reported address. No petroleum in evidence. Lots of tree leaves line the gutter line along the street. No oil evident in catch basin 6516416 at North 23rd Street corner. Current storm event in progress.</p> <p>December 4, 2017 - KB and I return to the site for further investigation during daylight hours while vehicles may be offsite. Better viewability. We sweep and remove leaves from gutter line up past part. Locate and remove an unidentified two gallon lump of floor dry/grease/bentenite like material suspected of being the source of the sheen. We placed an absorbent sump skimmer in stormwater catch basin to catch residual material. I will monitor the sump for a week. I spoke with complainant to share our follow up response.</p> <p>RECOMMENDED TWO PERSON RESPONSE IN THE FUTURE.</p>
17-0493	12/1/17	12/1/17	Petroleum Product	<5	Gallon	Unknown / Other	Unsafe / Improper Operation	Thea Foss Waterway	12/1/17	<p>Physical inspection of the area did not indicate a present sheen. Stormwater Outfall did not appear to be discharging a petroleum product. Investigation of the Stormwater System along East 3rd Street to East F Street did not indicate the presence of a petroleum product or a source. Investigation of the Stormwater System along East D Street to East 7th Street did not indicate the presence of a petroleum product or a source.</p> <p>During a telephone conversation with neighboring business operations manager, he reported there had not been any spills at the site this day.</p>

17-0491	12/1/17	11/29/17	Debris / Garbage	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	11/29/17	11/29/2017: Source Control Representative responded to site and was unable to identify the described broken furniture in an alley at or near this address. The surrounding streets located near this address including alley ways were also investigated with no trace of broken furniture or debris causing obstruction in the streets or alleys.
17-0494	12/2/17	12/2/17	Petroleum Product	<5	Gallon	Unknown / Other	Suspected Illegal Activity	Thea Foss Waterway		12/2/17	<p>Telephone contact was made with all involved parties. The previous sheen incident from December 1st, 2017 was shared with all parties. Ecology discussion indicated a non-urgent situation with a requested day or two response. Complaint came in through the Washington State Emergency Management System.</p> <p>Minimal information available: rainbow sheen 20 meters by 100 meters on Thea Foss Waterway, no known source, potential Stormwater Outfall.</p> <p>Onsite investigation at Stormwater Outfall - no present sheen. Investigation of upstream area along East D Street did not reveal a source of petroleum on the street or in the stormwater system. Investigation of upstream area along East 7th Street, East E Street did not reveal a source of petroleum or evidence of petroleum on the street or in the stormwater system.</p> <p>I met with contact from petroleum tank farm, provided identification, gained access to the site, and inspected Stormwater Outfall. No petroleum or sheen was present. Reported sheen was described as covering area south of site to neighboring dock and north along the property line/Thea Foss Waterway.</p> <p>We held discussion regarding today's reported petroleum sheen and the reported sheen from December 1st in the vicinity</p> <p>The petroleum sheen may be locked in the rocks along the Thea Foss banks and revealed during high tide. The water level was 2-3 feet below the Outfall. Source Control will share photographs he took earlier with his supervisor. It will be the supervisors decision whether to share those photographs with Environmental Compliance.</p>
17-0495	12/3/17	12/3/17	Soap	5-500	Gallon	Fire	Accident	Puyallup River		12/3/17	<p>Visual confirmation of fire response on Portland Avenue at the entrance to business. GovMe search indicates area to the North and Northwest discharge to the Lower Puyallup River.</p> <p>Catch Basin is located in unincorporated Pierce County. Confirmed by the presence of a Pierce County Catch Basin Drains to Stormwater button applied adjacent to catch basin.</p> <p>I placed a telephone call to Pierce County Stormwater Response with the details: Vehicle Fire, Suppression Applied, Debris on Street requires additional clean-up, Discharge to Pierce County Stormwater System.</p> <p>City of Tacoma Outfall located at 40th Street E off of Portland Avenue inspection indicated no concern, no chemical discharge, no petroleum, no foam.</p>

17-0496	12/5/17	12/5/17	Water	>500	Gallon	Fire	Accident	Puget Sound	12/5/17	No Physical Response needed. Foggy Day with minimal visibility. Ice on vehicles and roadway.
17-0497	12/5/17	12/5/17	Oily Sheen	>500	Gallon	Fire	Construction	Commencement Bay	12/5/17	MDS and JS onsite. Met with sewer transmission crew and they showed us the alley. TFD was still on scene and had tarped the CB to keep oily runoff from going into the storm sewer. Once CB was boomed we partially removed the tarp to help drain alley. Oily sheen covered the alley and partially affected several driveways. JS called in contractor to come and clean the alley way to prevent further oily runoff to the storm system. contractor came out with a vactor and a spill van and cleaned the oil from the alley and several driveways and cleaned out part of the storm system. Boom was left on property of where spill occurred to capture residual runoff. A sump skimmer was also placed in the CB to capture any residual runoff during next rain event.
17-0498	12/6/17	12/6/17	Petroleum Product	<5	Gallon	Accident	Accident	Flett Creek	12/6/17	12/6/2017 bp: I coned off the street and used Grease Sweep to clean up the spilled oil.
17-0499	12/7/17	12/7/17	Sewage / Wastewater	Unknown	Unknown / Other	Unknown / Other	Unsafe / Improper Operation	Unknown / Other	12/7/17	KB Source Control found contact information for homeowner KB left a message 12/8/17. 12/2017--After an extensive investigation it appears that this cross connection was a false positive. All of the septic systems in question were functioning as designed. Closed.
17-0500	12/8/17	12/7/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	12/7/17	KB - I arrived onsite and discharge had stopped but there was a wet muddy material along curb line. I spoke with project manager and explained that messes generated from construction activity/dirt work needs to be contained to the project and any impact to the City right of way should be cleaned up. ASAP. I asked to have material swept up by 12/8/17. KB will follow up. 12/8/17 KB Impacted right of is cleaned up.
17-0502	12/8/17	12/7/17	Unknown / Other	5-500	Gallon	Residence	Cleaning / Disposing	Puget Sound	12/7/17	KB arrived onsite and identified the purple mess in the alley behind property. According to neighbors the residents make wine and use grapes on some sort of annual basis. It is not uncommon to see the material in the back yard on the ground but this year it looks to have made its way into the alley. I knocked on the door but there was no answer. I will look into getting a phone number and/or send a letter requesting cleanup. The material had no odor and was slimy. 12-22-17 KB site visit and material appeared to be cleaned up.

17-0501	12/8/17	12/7/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	12/7/17	KB - Arrived onsite and found small amount of spilled antifreeze in front of residence. The homeowner came out and explained he spilled a small amount when adding coolant to his truck. I used an absorbent pad to suck up some of the visible pooling material. Some staining on street that is unrecoverable. I asked the homeowner to manage spills next time and make an effort to prevent impact to the ground and City right of way. No CB's were impacted.
17-0503	12/11/17	11/13/17	Petroleum Product	<5	Gallon	Accident	Accident	City Right-of-Way	11/13/17	11/11/17, 1110 RS EB; Responded to a call of a vehicle accident with fluid loss. The caller was concerned that the towing company left a lot of fluid on the ground that still needed cleanup. Upon arrival it was evident that more cleanup was necessary. Burns towing responded to the call and was the responsible party for cleanup. I called their office and requested that additional cleanup needed to happen at the accident site. Towing sent a driver to perform cleanup.
17-0505	12/11/17	11/13/17	Debris / Garbage	Unknown	Unknown / Other	Residence	Cleaning / Disposing	City Right-of-Way	11/13/17	11/13/2017, 1330 RS; Responded to a call of leaf debris in the gutter line. I talked with the homeowner on the phone who stated he wanted the City to come by a sweep up the leaves in the street. I informed the homeowner that the City does not provide that type of service and that the leaves needed to be removed. He understood my instructions and will have the leaves removed soon.
17-0504	12/11/17	11/22/17	Sewage / Wastewater	5-500	Pound	Unknown / Other	Cleaning / Disposing	Private Property	11/22/17	MDS - I went and looked at the wet sludge and looked like it was possibly from paper waste, because it was pulp like. I explained to him that the line downstream of business was cleaned the week before and it might have been a slug load from the line cleaning. I told him that I would call inspector on Monday to see if contractor decanted back into sewer line or just jetted. -11/27/17- Called inspector and he confirmed that contractor sent the debris downstream. I called operations and asked if they had anymore of this sludge come through the plant and they said no.
17-0506	12/12/17	12/1/17	Oily Sheen	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Thea Foss Waterway	12/1/17	12/01/2017 @ 1510: Washington State Department of Ecology was called and notified about the oil sheen in the waterway. Source control representative arrived on scene at described location and documented the visible sheen with photos. After investigation and visiting nearby businesses, source of sheen was unidentifiable, however was determined as not emerging from City Outfalls into the Waterway and contaminant unrecoverable. DOE was updated regarding findings.
17-0508	12/12/17	12/12/17	Mud / Muddy Water	>500	Gallon	Broken Utilities	Routine / Normal Ops	Commencement Bay	12/12/17	MDS - Onsite I confirmed that the MH was a storm MH and there was not a sanitary MH close to water main break. Company was filtering the discharge and I grabbed a sample and it was 271 NTU. There was some sediment in the storm line, but that was from the discharge to a near by CB do to the break in the line.

17-0507	12/12/17	11/13/17	Petroleum Product	5-500	Gallon	Accident	Accident	City Right-of-Way	11/13/17	11/13/2017, 1400 RS KP; Responded to a call of a vehicle leaking fuel into the gutter line. Upon arrival I talked with TFD Engine 11 crew who informed me that the driver of the vehicle punctured the fuel tank while driving home from a different location. According to the driver a total of 6 to 7 gallons of fuel was lost from a 15 gallon tank. I talked with the property manager and informed the manager that this happened on private property so the housing authority was responsible for cleanup. The manager was instructed to contact a certified contractor to conduct cleanup of a petroleum product. Due to the weather a sump skimmer was placed in the impacted catch basin until it was properly cleaned. I also instructed the property manager to call DOE and inform them of the spill in order to receive an ERTS #.
17-0509	12/13/17	12/13/17	Sewage / Wastewater	Unknown	Unknown / Other	Sewage Backup	Sanitary Backup	Private Property	12/13/17	MDS - Onsite sewer transmission was out earlier and ran the sewer main. City line was flowing. Met with customer and he explained that roter company broke snake and had to winch it out. Videoed line and said it went into a tank. Said he called septic company and they would not pump it out because they said house is connected to sanitary sewer.
17-0510	12/13/17	12/7/17	Sewage / Wastewater	Unknown	Unknown / Other	Residence	Sanitary Backup	Private Property	12/13/17	MDS - customer stated that she has had some plumbing issues and contractor wanted to replace her side sewer all the way to the alley. Side sewer is in the front of the house. She stated that sewer transmission was out last night and ran the line to make sure it was not obstructed.
17-0511	12/14/17	12/14/17	Debris / Garbage	5-500	Gallon	Illegal Dumpsite	Suspected Illegal Activity	Thea Foss Waterway	12/14/17	After discussion with several city staff clean up contractor was utilized to take care of human waste problem in the area.
17-0512	12/15/17	12/15/17	Petroleum Product	<5	Gallon	Vehicle	Accident	Puyallup River	12/15/17	MDS - Site visit, remaining product was tracked out and unrecoverable. Had street sweeper come and clean up absorbent.
17-0513	12/16/17	12/16/17	Paint	<5	Gallon	Transportation	Unsafe / Improper Operation	Flett Creek	12/16/17	MDS - Onsite a five gallon bucket of paint had been spilled in the outside east bond lane of S 74th right before the intersection of Oaks. Paint was tracked into the inside lane as well. The paint tracked to the inside lane and everything tracked beyond oaks was dry and unrecoverable. I used three plus bags of throw-and-go to clean up the remaining wet paint. No paint entered the storm system. -12/17/17 MDS- Site visit to see if anything washed off the street during the rain. Slight discolored stormwater in CB at SW corner of 74th and Oaks. I also checked Flett Stormwater ponds and they were clear.
17-0514	12/16/17	12/16/17	Mud / Muddy Water	Unknown	Unknown / Other	Construction Site	Construction	Commencement Bay	12/16/17	MDS - On site worker was digging a trench for the water line. Excavation dirt was pile on sidewalk. A CB sock was the only BMP and it needed to be cleaned. I spoke with contractor and he assured me dirt would be back filled by tonight and sidewalk swept. He said they would also install some silt fence to help keep dirt on property and out of the street. I made the suggested adding some check dams and cleaning out the sock in the CB. I gave him my card and told him to give me a call if he had any questions.

17-0515	12/17/17	12/17/17	Sewage / Wastewater	Unknown	Unknown / Other	Broken Lateral	Unknown / Other	Private Property	12/17/17	MDS - Onsite the city's main was running fine. Went and looked at cleanout and it had been leaking out of the cleanout monument cap. I went and knocked on the residence . and spoke to customer by phone and explained that his sewer line was leaking out his cleanout and needed to get it fixed. He told me that he was on a shared line, and I informed him it was coming from the cleanout cap on his line and to get it fixed. After looking at permit card when I got back to the office, he is on his own line because house was built in 2005. I will drop by permit card for his records. Called back original caller and updated her and told her I would notify the TPCHD tomorrow about the surfacing effluent and send the customer an 18 day fix it letter as well.
17-0517	12/19/17	12/19/17	Petroleum Product	<5	Gallon	Vehicle	Routine / Normal Ops	Puyallup River	12/19/17	12/19/2017: Source Control identified the areas affected by the oil leaking from the vehicle and witnessed Central Treatment Plant staff actively applying sawdust to the road in areas affected by the oil. Sweeper Truck was called to sweep up material applied to road. Photos taken for documentation during clean up process and after sweeper truck finished. No impact to CBs located on the property was identified. 12/21/2017 MDS: I spoke with truck owner about the leaky truck. He said they were aware and truck has been fixed. He also apologized, stating that leak should have been caught before entering the CTP. I informed him that in the future, leaking trucks will be turned around and not allowed to drive through the property.
17-0516	12/19/17	12/18/17	Sewage / Wastewater	Unknown	Unknown / Other	Transportation	Routine / Normal Ops	Puget Sound	12/18/17	KB arrived onsite at 2:24 pm and photographed area impacted. Cleanup looked sufficient.
17-0518	12/21/17	12/20/17	Water	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Blair Waterway		EB - 12/21/17 8:05 called Ecology and filed ERTS for further investigation. EB - 12/21/17 8:45 received call from Ecology saying that the facility is permitted to bring ships into the dry dock then pump the water out per their industrial permit.
17-0519	12/21/17	12/18/17	Water	Unknown	Unknown / Other	Unknown / Other	Routine / Normal Ops	Thea Foss Waterway	12/18/17	12/18/17 KB and TM arrived and met with building maintenance manager who discussed the water problem with us. He took us to the basement and showed us where exactly the water can be seen seeping through the basement wall facing Court C. He explained he has seen small amounts of water making the wall wet for some time but has never been a problem and has never been enough to accumulate. Sewer Transmission was called out over the last weekend when building had a water problem. The storm system has not been up during any of the complaints or visible sheet flowing on the street from surface water. Tony and I identified a underground vault directly across from building on Court C that was full of water and lid was labeled TLD. I don't know what TLD is or if this is a City structure. Contacted TPU to follow up.

17-0521	12/21/17	12/21/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	12/21/17	MDS - I drove to towards a construction site to see if dirt was being hauled from there, As I came off of 509 a sweeper was cleaning up the dirt. I stopped at the project and spoke with foreman and he stated that trucking company was hauling dirt for them and lost some out of a side loader and sent out a sweeper. I thanked him for sharing the information. I called Trucking company and spoke with manager and thanked him for his quick response in cleaning up the mess.
17-0520	12/21/17	12/18/17	Stormwater	Unknown	Unknown / Other	Storm, Rainfall	Unknown / Other	Unknown / Other	12/21/17	12/21/17--There is a storm system in close proximity but no catchbasin on this corner of the intersection. The elevation is such that the water cannot get around the corner to the existing catchbasin on Mullen St. I recommend installing a CB on the SW corner of this intersection. The homeowner can then bring in gravel to limit the puddle in their parking strip. The neighbor had the same complaint in 2014. 12/29/2017 bp:customer called CoT Transmission to request a City employee document the drainage problem during a rain event. I responded and observed surface water pooling in the right of way in front of location. 1/2/18-- Transmission is to install a catchbasin on the SW corner of Mullen and American Lake Blvd. 1/23/2018--Sewer Transmission has completed the installation of 2 catchbasins at this intersection. Complaint Closed.
17-0522	12/21/17	12/21/17	Stormwater	Unknown	Unknown / Other	Natural Phenomenon	Unknown / Other	Unknown / Other	12/21/17	MDS - Drainage complaint. Site investigation and confirmed it is groundwater from the hillside.
17-0523	12/21/17	12/21/17	Oily Sheen	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Commencement Bay	12/21/17	MDS - On site, tide was out so I was able to walk on sandbar to a few feet from the vessel. Nothing was leaking from boat, and it did not appear to be sinking. The boat was sitting on the sandbar do to the low tide. The boat was also tied to a piling. No name was on the boat, but I was able to grab the number off the side of the boat; it has not been licensed since 2015. I called and reported it to WDOE, ERTS#. I spoke with (WDOE Spill Response) and informed her about the boat, she said because it was not leaking or sinking that WDOE would most likely turn over the information to DNR. The boat and two others, anchored to the north, might have been purchased from the Marina by the same organization according to a nearby resident.
17-0524	12/28/17	12/28/17	Petroleum Product	Unknown	Unknown / Other	Vehicle	Unknown / Other	Unknown / Other	12/28/17	12/28/2017 @ 1510: SCR arrived on scene and witnessed the responsible party actively addressing the spill. Absorbant pads, socks and cones were placed along 26th Ave South from the site of the spill down to 96th Street S which prevented impact to storm system. Spoke with company owner about clean up. Photos taken for documentation.

17-0525	12/29/17	12/28/17	Petroleum Product	<5	Gallon	Unknown / Other	Unknown / Other	Thea Foss Waterway	12/28/17	12/28/17 13:20 EB: Received call regarding diesel in gutter on east side of the street at the intersection of E McKinley and E Morton. Arrived on site at 13:35 and identified a diesel sheen going to catch basin on E Morton and E I Street. Used spill pads to clean up larger patches and added a sump skimmer to the catch basin on E I and E Morton. Most diesel was unrecoverable due to heavy rains. Will return to remove skimmer 12/29/17 12 PM - EB removed sump skimmer from catch basin. No petroleum identified in catch basin or in gutter. 12/29/17 15:30 - EB called complainant regarding actions taken.
17-0526	12/29/17	12/28/17	Oily Sheen	<5	Gallon	Unknown / Other	Unknown / Other	Puget Sound	12/28/17	12/29/17 12:15 - EB removed sump skimmers from both catch basins. No issues identified.
17-0527	12/29/17	12/29/17	Unknown / Other	Unknown	Unknown / Other	Unknown / Other	Unknown / Other	Unknown / Other	12/29/17	KB arrived 12/29/17 @ 9:40 am. Recent excavation work causing turbid runoff during heavy rain event. Rain should be tapering off by end of day. Storm CB is receiving the runoff. Contractor not onsite. Spoke with project manager and asked that he address the turbid water discharge by implenting BMP's specifically installing filter sock in CB and stop or reduce runoff. He said he would have someone on it within the hour. I will follow up at a later time.
17-0537	12/29/17	12/29/17	Stormwater	>500	Gallon	Storm, Rainfall	Routine / Normal Ops	Commencement Bay	12/29/17	Complaint of a pond on the North End Eastside of 26th Street North of Highway 99. That pond is in city of Tacoma, it does not appear to be draining. This storm system drains to the north and Crosses 26th Street at the North End. 12/29/2017-1415 Id: Emailed (Port of Tacoma) regarding pond flooding issue in Fife.
17-0536	12/29/17	12/29/17	Wastewater	5-500	Gallon	Sewage Overflow - SSO	SSO	Hylebos Waterway	12/29/17	Pumpstation supervisor called Source Control at about 9:00am to report high levels at pump station. Two Staff dispatched to check for overflow or for source of I&I. Sanitary manholes coming from the west of the pump station were down, the inlet was 1/3 to 1/2 full. LD/EB left for other calls at 10:00 and KF responded onsite at 11:00 with Asset Management. Found sanitary manhole slightly surcharging to the surface, about 2 gallons per minute. After investigating the area for excessive I&I at 12:00 returned to same manhole to find manhole receding in flow. The one hour, 120 gallon discharge flowed westward along the shoulder of 19th St NE and into stormwater catch basin which discharges to the Hylebos. KF called Ecology and DOH at 16:00. ERTS# assigned.

17-0540	1/2/18	12/29/17	Petroleum Product	5-500	Gallon	Vehicle	Unsafe / Improper Operation	Thea Foss Waterway	12/29/17	<p>12/29/17 10:30 - EB arrived on site and met with reps from the gas station. The spill occurred from a fleet vehicle where the gas handle was improperly put into the vehicle and not monitored. Approximately 22 gallons of gas spilled from Pump 1 and about half went directly to the storm drain and the other half to the facility's OWS then to storm. Spill clean up materials were around the catch basins and a strong gas smell was evident in the OWS. Company Rep was in the process of contacting contractor to have their OWS cleaned and pumped out and would contact Ecology to update her on the situation. Store Director met with me before I left the site.</p> <p>12/29/17 11:50 - EB spoke with Ecology regarding the spill.</p> <p>1/2/18 14:30 - Gas Station Rep regarding their OWS. contractor pumped out the OWS on the afternoon of 12/29/17. She also provided training to other employees on the OWS operation and maintenance and called Ecology back.</p>
17-0542	1/2/18	12/29/17	Mud / Muddy Water	<5	Gallon	Construction Site	Construction	Commencement Bay	12/29/17	<p>12/29/17 11:20 - EB arrived at the construction site and identified muddy water going around the silt fencing to the street and ultimately to catch basin. EB contacted the City's construction inspector and identified the architect. EB called the architect, who gave the contact for the homeowners who gave the information for the contractor. EB spoke with contractor and explained what had been observed. Contractor said he had extra materials on hand and would attend to the issue right away. Follow up needed to verify extra BMPs are in place.</p> <p>1/2/18 13:00 - EB returned to the site and spoke with contractor via phone. He had swept the dirt from the street and added a filter sock to the catch basin. He had also readjusted the silt fencing. He said he'd keep an eye on it with any heavy rains.</p>
17-0541	1/2/18	12/29/17	Unknown / Other	>500	Gallon	Munic / Indus Discharge	Sanitary Backup	Commencement Bay	12/29/17	<p>SC visited the site and documented the backup of treated effluent. Estimated flow of 100 gpm overflowing from structure located on the beach and flowing to Commencement Bay. This structure is directly upstream from the effluent's intended discharge point out in Commencement Bay. Talked to Engineering's who were also at the site and they indicated that they thought it may be a capacity issue. Reported backup to Ecology at 3:30 PM.</p>
17-0539	1/2/18	12/29/17	Petroleum Product	5-500	Gallon	Commercial	Routine / Normal Ops	Thea Foss Waterway	12/29/17	<p>A truck discovered it's gas tank was leaking after filling up with gas at the gas station. Tacoma Fire was notified upon discovery. It was reported that approximately 33 gallons leaked from the vehicle. TFD sealed the affected catch basin with a plastic bag to minimize the release of gas to the storm system. Contracto was called to clean up the spill. When the catch basin was cleaned out, there was not any gas contained in it. The Thea Foss was checked four times and no evidence of gas was observed. Department of Ecology was notified of the spill. The assigned ERTS # from Ecology.</p>