**PI19-0012F - Advanced Metering Infrastructure**

**Electric Meter and Water Meter Installation**

SCOPE OF WORK ("SOW") Response Form

# General Instructions

Use this document to respond to the content of the Scope of Work. The minimum response is that you concur with the content of the section and take no exceptions to the details in that section. You may provide additional detail to demonstrate expertise in each section. Please keep responses clear and concise.

If an exception is taken to any of the content in the section, clearly state your exception and the alternative offered. Sub-paragraphs are numbered so you can address specific paragraphs.

Respondents may also identify additional services provided for the quoted price that expands what is specified. Detail the additional services.

Some sections include additional questions requiring responses.

# MIV GENERAL SERVICES AND RESPONSIBILITIES

**6.1 Scope of Services**

Vendor Response.

**6.2 Safety Program**

Vendor Response.

**6.3 Staffing Provisions**

Vendor Response.

**6.4 Deployment**

Vendor Response.

**6.5 Deployment Schedule**

Vendor Response.

**6.6 Project Administration**

Vendor Response.

**6.7 Project Planning**

Vendor Response.

**6.8 Route Completion**

Vendor Response.

**6.9 Contingency Plans**

Vendor Response.

**6.10 Auditing**

Vendor Response.

**6.11 Single Point of Contact**

Vendor Response.

**6.12 Handheld Devices**

Vendor Response.

**6.13 Support for City Hand Held users**

Vendor Response.

**6.14 Reporting**

Vendor Response.

**Provide examples/screenshots of report and/or dashboards the City can expect to receive.**

Vendor Response.

**6.15 Personal Protection Equipment**

Vendor Response.

**6.16 Warehousing and Offices**

Vendor Response.

**6.17 Call Center Services**

Vendor Response.

**6.18 Robo-Dialing**

Vendor Response.

**6.19 All Device Installations**

Vendor Response.

**6.20 Inventory and Supply Chain Management**

Vendor Response.

**6.21 Fleet/Vehicles**

Vendor Response.

**6.22 City Provided Security Devices**

Vendor Response.

**6.23 Meter/Module Handling**

Vendor Response.

**6.24 Customer Access**

Vendor Response.

**6.25 Warranty of Failed Devices**

Vendor Response.

**6.26 Third-Party Claims Process** Vendor Response.

**6.27 Overall Project Management**

Vendor Response.

**6.28 WOMS Implementation and Training**

Vendor Response.

**Provide an overview of your WOMS solution to include:**

* **Is it a commercial product or developed internally?**
* **Summarize the integrations required to include data content, integration method(s), timing, and frequency.**
* **Describe the handhelds that will be used (type, additional capabilities).**
* **Describe the GPS accuracy of collected meter locations.**
* **Describe how photographs are named and stored to facilitate searching for specific meter numbers or accounts.**
* **Describe how the City can access photographs during deployment.**
* **Describe options for the City to receive and archive installation photographs post-deployment?**

Vendor Response.

**6.29 WOMS Access and Usage**

Vendor Response.

**6.30 Training**

Vendor Response.

**6.31 Miscellaneous Tools**

Vendor Response.

**6.32 Quality Assurance**

Vendor Response.

**6.33 Return to Utility (RTU)**

Vendor Response.

**6.34 Material Scrap**

Vendor Response.

**6.35 Hazardous Waste Disposal**

Vendor Response.

**6.36 Photographs**

Vendor Response.

**6.37 MIV Workshops**

Vendor Response.

**6.38 Delay of Deployment Start**

Vendor Response.

**6.39 MIV Customer Interaction**

Vendor Response.

**7. MIV ELECTRIC SERVICES AND RESPONSIBILITIES**

**7.1 Scope of Services**

Vendor Response.

**7.2 Staffing Provisions**

Vendor Response.

**7.3 Inventory Testing**

Vendor Response.

**7.4 Electric AMI Meters**

Vendor Response.

**7.5 Optional C&I and Other Special Meter Installations**

Vendor Response.

**7.6 Inventory and Supply Chain Management**

Vendor Response.

**7.7 Minor Field Repair**

Vendor Response.

**7.8 Defective Equipment**

Vendor Response.

**7.9 Management of Repair Processes**

Vendor Response.

**7.10 General Installation Considerations**

Vendor Response.

**7.11 Installation Types**

**7.11.1 Low Density Residential**

Vendor Response.

**7.11.2 High Density Residential**

Vendor Response.

**7.11.3 C&I**

Vendor Response.

**7.12 Installation Processes**

**7.12.1 Repairs to Equipment/Hazardous Conditions**

Vendor Response.

**7.12.2 General Electric Meter Installation Process**

Vendor Response.

**8. MIV WATER SERVICES AND RESPONSIBILITIES**

**8.1 Staffing Provisions**

Vendor Response.

**8.2 Inventory Testing**

Vendor Response.

**8.3 Water AMI Meters and Modules**

Vendor Response.

**8.4 Optional Meter Installations**

Vendor Response.

**8.5 Inventory and Supply Chain Management**

Vendor Response.

**8.6 Minor Field Repair**

Vendor Response.

**8.7 Defective Equipment**

Vendor Response.

**8.8 Management of Repair Processes**

Vendor Response.

**8.9 General Installation Considerations**

Vendor Response.

**8.10 Installation Types**

**8.10.1 Low Density Residential**

Vendor Response.

**8.10.2 High Density Residential**

Vendor Response.

**8.11 General Water Meter Installation Process**

Vendor Response.

**8.12 Drilling Meter Box Lids (Optional)**

Vendor Response.

**9. METER READING SERVICES**

Vendor Response.