

Emergency  
Temporary  
Aid and  
Sheltering

## THREE-PHASE APPROACH



August 22, 2017



Mitigation



Temporary  
Transitional  
Centers



Emergency  
Temporary Aid  
and Sheltering  
THREE-PHASE  
APPROACH

### Priorities and Vision

- Services are available.
- Laws regarding public and private property will be enforced.
- No one has to live on the streets in Tacoma.

Short-Term  
Transitional  
Housing  
Options

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## City Council Approved Plan

May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Cost
Phase 1 – One Mitigation Site				Phase 1 – One Mitigation Site				\$380k
Phase 2 – Stabilization Site 1								\$2.1M

Insurance: \$250k  
Contingency: \$680k

2 non-consecutive mitigation sites, 1 stabilization site

**Funded through one-time resources at estimated cost of \$3.4 M**

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## Mitigation and Stabilization

### Amenities

- 24-hour security
- Portable toilets
- Handwashing stations
- Potable water
- Waste receptacles and regular pick-up

Additional Stabilization Amenities

- On-site showers
- On-site laundry units
- Perimeter fencing
- Storage

### Services including but not limited to:

- Screening for housing options
- Mental health/substance use disorder services/counseling
- Needle exchange services
- Transportation to shower/laundry facilities
- ID/License assistance
- Domestic violence victims
- Veterans outreach
- Meals
- Dental/Physical health assessments
- Prenatal care

### Enforcement

- Illegal activity

1

# 18<sup>th</sup> and Portland Mitigation Site

Before Mitigation (5/15)



Two Weeks into Mitigation (6/1)



Cleanup of Mitigation (6/29)



Cleared site (6/30)



Today (8/22)



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## Key Metrics – Mitigation Site

- **Health and Safety at Site**
  - 29,250 gallons of waste disposed during mitigation
  - 96,000 gallons of waste disposed after closure
  - Sanitary Services – 6 toilets and hand washing stations
- **Identify and Assess Need**
  - 118+ individuals
  - 70 tents and 9 vehicles
  - 100% of individuals participated in basic assessment
    - To identify services needed by individuals, resources of individuals, and barriers faced by individuals
  - 4 individuals provided housing referrals
  - 1 individual exited to substance use inpatient treatment
  - 1 individual exited to mental health inpatient treatment
  - 84 transitioned to stabilization site
- **Health and Safety in Neighborhood**
  - 9 calls for service to the Police Department at site and adjacent properties
  - 41 outreach contacts at nearby businesses and residences
- **Connect to Services**
  - 205 offers of services by service providers
  - 185 services received on site (multiple days and multiple services by many people)

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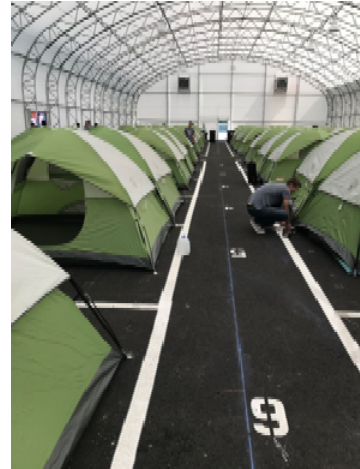


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## 2 Temporary Transitional Center - Stabilization Site

### Stabilization Site

- 1423 Puyallup Avenue
- Transition from mitigation site: June 26<sup>th</sup>
- 84 individuals transitioned



## 2 Stabilization Site - Key Metrics

- **Identify and Assess Need**
  - 90 individuals living at site
  - 82 tent sites in use
  - 43 individuals have developed housing stability plans with Catholic Community Services
  - 5 residents have transitioned from site into housing
- **Health and Safety in Neighborhood**
  - 66 outreach contacts with nearby businesses and individuals
  - 16 volunteers participating on community advisory committee
- **Connect to Services**
  - Continued connection to services by over 15+ service providers



## 2

# Council Actions - Since Emergency Declaration

- **Municipal Code Amendments**
  - Interim zoning and land use controls (June 6<sup>th</sup>)
    - Permit City to site temporary emergency shelters
  - Human habitation of vehicles (July 11<sup>th</sup>)
    - Enforce on vehicle, reduce permitted use to 72 hours, one mile minimum distance to move vehicle
  - Unlawful camping (July 11<sup>th</sup>)
    - Unlawful to camp on any public property in City of Tacoma except in locations where camping expressly allowed
- **Amendments all tied to emergency declaration**

## 2

# Ongoing Enforcement Efforts

- **Homeless Outreach Team (HOT)**
  - 5 Tacoma Police Officers
  - 2 NCS Outreach Workers
  - 1 Mental Health Professional
  - 1 Code Enforcement Officer
- **HOT Team Enforcement Efforts (City-wide)**
  - 131 Homeless encampments removed
  - 365 Homeless individuals contacted
  - 349 Living in vehicle contacts
  - 40 enforcement actions (primarily trespassing)
  - 39 Human habitation of vehicle citations
  - 18 Unlawful Camping Citations
- **TPD Enforcement Efforts (Area surrounding site)**

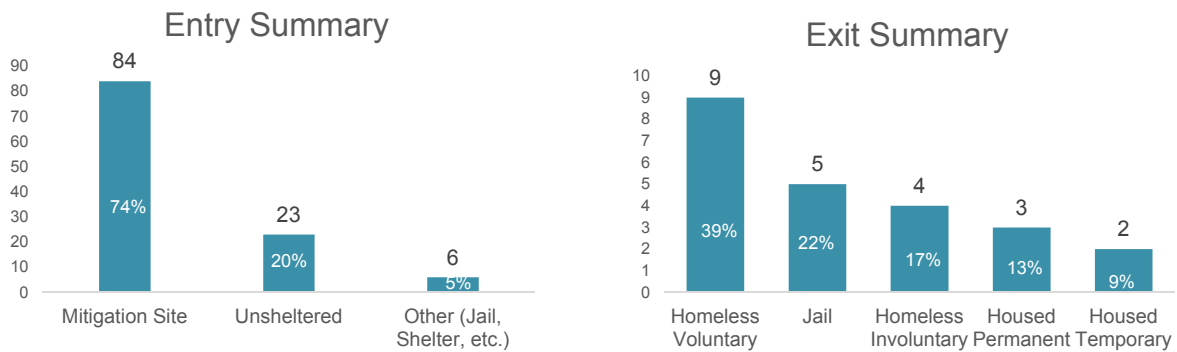
Focus on traffic enforcement and drug related activity

  - 72 Drug related arrests in area
  - 230 Traffic citations issued
  - 55 Pedestrians contacted (walking in roadway)
  - 18 Businesses with homeless issues contacted and problems resolved

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## Stabilization Site

Statistics and Demographics (90 residents)



- Majority of stability residents came from Mitigation Site
- 5 residents have found housing options since establishment of stabilization site

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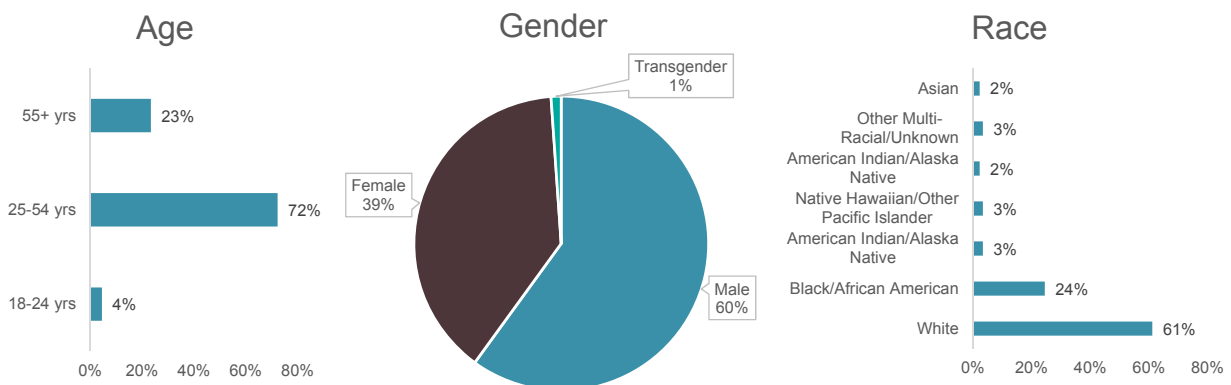


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## Stabilization Site

Statistics and Demographics (90 residents)



- Majority of residents 25-54 years old, male, white

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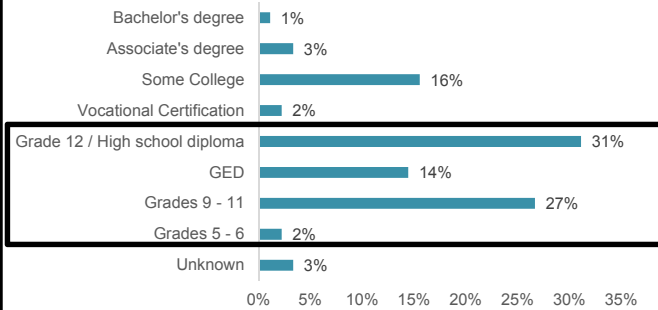
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# Stabilization Site

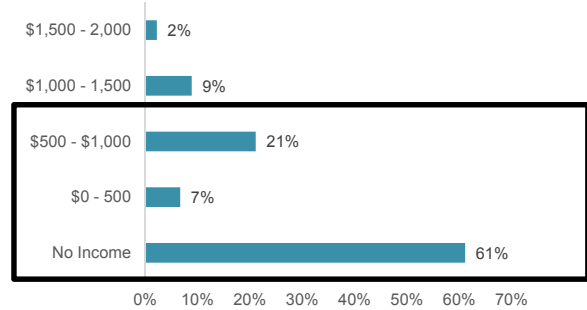
Statistics and Demographics (90 residents)

## Education – Grade Last Complete



- 74% of residents have High school diploma or below

## Income per Month



- 89% of residents make less than \$1,000 per month
- Only 3 (3.3%) residents have earned income

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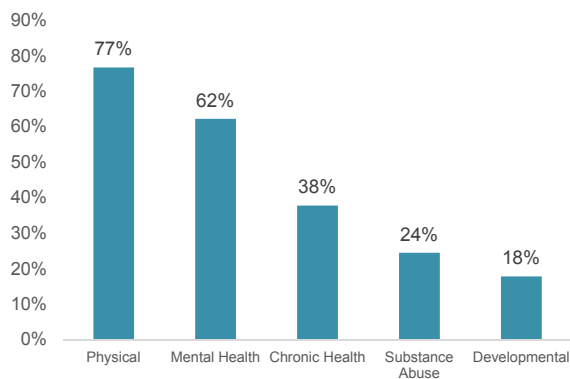
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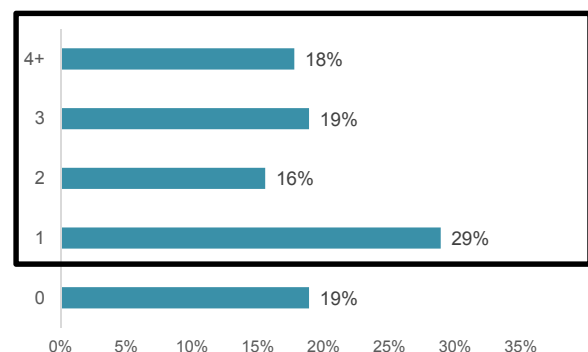
# Stabilization Site

Statistics and Demographics (90 residents)

## Disabilities



## Number of Disabilities per Resident



- 81% of residents have one or more disabilities

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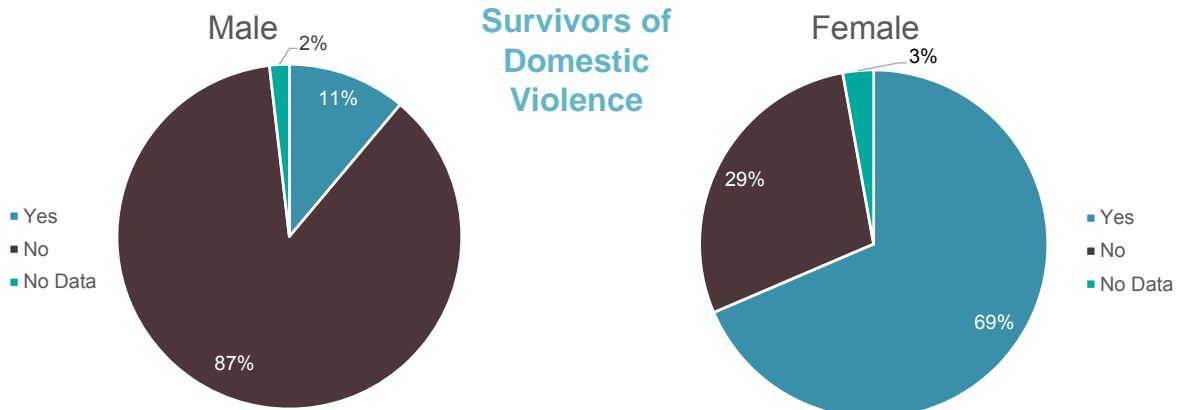
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## Stabilization Site

Statistics and Demographics (90 residents)



- 69% of female residents are survivors of domestic violence

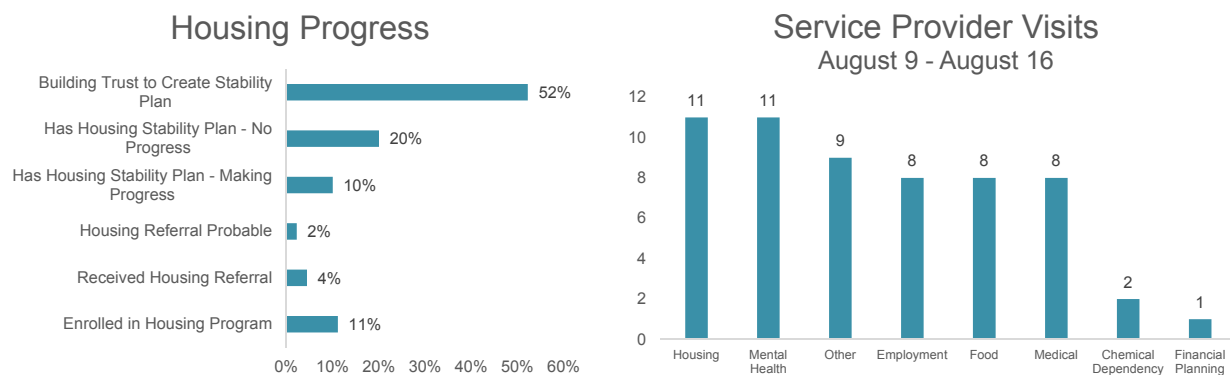
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## Stabilization Site

Statistics and Demographics (90 residents)



- 48% of residents have a housing stability plan, referral, or are enrolled in a housing program
- 58 service provider visits take place each week

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## 2 Tacoma Homeless Sites/Shelters

### Statistics

August 9 <sup>th</sup> – 16 <sup>th</sup> Statistics	Count
Stability Site – Average Daily Turn-Aways	1
Stability Site Waitlist – Interested and Awaiting Openings	47
Nativity House – Shelter Average Daily Turn-Aways	55
Tacoma Rescue Mission – Shelter Average Daily Turn-Aways	2

## 2 Community Engagement & Feedback

- Visits to Community Stakeholders
  - 10 Neighborhood Council Meetings
- Outside Agency Involvement and Discussions
  - Tacoma Housing Authority, Pierce County, Puyallup Tribe, JMAC, Port Authority, Non-Profit Service Providers, Metro Parks, Health Department, etc.
- Creation of Advisory Committees
  - Stabilization Community Advisory Committee (16 area residents and business members)
  - On-Site Camp Leadership Council (8 peer elected residents of “We the People” stabilization site)
- Success Stories / Challenges

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## What We Have Learned

- Majority of individuals at mitigation site moved into stabilization site
- 5 individuals have transitioned from mitigation and stabilization sites into housing options since emergency declaration (3 months)
- 81% of stabilization residents need permanent supportive housing -- but not readily available
- City consistently stabilizing lives of 80+ individuals
- Heightened enforcement and services have reduced resident and area health and safety impacts

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## What We Have Learned

- Changing nature of encampments
- Conditions continue to exist for homeless outside of stabilization site



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# What We Have Learned

- Changing nature of encampments



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# What We Have Learned

- Changing nature of encampments

– Homeless Outreach Team Encampment Stats for the week of August 8-11.

DATE	LOCATION	# SITES	# OF PEOPLE	DATE	LOCATION	# SITES	# OF PEOPLE
8-8-17	2701 S J ST	3	4	8-10-17	1100 CT C ST	1	2
8-8-17	1400 E 44	2	2	8-10-17	621 TAC AV	1	1
8-8-17	3600 PAC	1	0	8-10-17	1100 LINCOLN	1	6
8-8-17	1100 PORTLAND	2	7	8-10-17	SCOTT PIERSON TRAIL	2	2
8-8-17	3500 PAC	1	2	8-11-17	BAY/PUY	1	1
8-8-17	1100 CT C	1	2	8-11-17	1300 E 25	1	1
8-8-17	E. WILEY	4	6	8-11-17	DOCK/D ST	1	1
8-9-17	1400 PUY AV	1	2	8-11-17	2600 E F ST	2	0
8-9-17	2620 E G	1	1	8-11-17	2700 S J ST	3	1
8-9-17	3400 E G	1	1	8-11-17	3833 PAC AV	2	1
8-9-17	1516 6 <sup>TH</sup> AV	1	1	8-11-17	1140 COMMERCE	6	6
8-9-17	1637 E SHERMAN	1	7	8-11-17	1400 E 25	1	1
8-10-17	2600 STW	1	4	8-11-17	1100 CT C	1	2

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## What We Have Learned Initial Recommendations

- **Extend Emergency Declaration through December**
  - Heightened services supported through emergency declaration
  - Enforcement and regulatory tools tied to emergency declaration – continuing to learn about impacts
  - Potential need for streamlined procurement
- **No Second Mitigation Site at this Time**
  - Changing nature of encampments
  - Stabilization site at or near capacity with slow outflow into stable housing
  - Redirect funding to increased sheltering capacity (\$200 K)
    - Provide 20 additional shelter spaces for most vulnerable

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## Original Plan & Approved Budget

May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Cost
Phase 1 – One Mitigation Site				Phase 1 – One Mitigation Site				\$380k
Phase 2 – Stabilization Site								\$2.1M
								Insurance: \$250k
								Contingency: \$680k

**Estimated Cost: \$3.4 M**

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## Revised Plan & Projected Budget

May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Cost
Phase 1 – One Mitigation Site								\$170k
Phase 2 – Stabilization Site								\$2.3M
Insurance: \$100k								
BIA (\$160k) + Additional Shelter Capacity (\$200k): \$360k								
Transitional Pallet Shelters: \$360k								
Contingency: \$110k								

**Estimated Cost: \$3.4 M**

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## Set-Up Vs. Ongoing Costs

Emergency Aid and Sheltering Phase	Per Site Set-up Costs	Ongoing Monthly Costs
Phase 1 Mitigation Site	\$45,000	\$70,000
Phase 2 Stabilization Shelters	\$900,000	\$248,000

- Monthly Operating Costs Include:
- o \$138k for Management & Security
  - o \$19k for Utilities, Sanitation, & Supplies
  - o \$90k for Dome BIA & Additional Shelter Capacity

Stabilization Cost Per Person Per Night  
(Ongoing Operating Only)

**\$75**

Assumes 90 residents at stabilization site and 20 residents at additional shelter capacity site(s)

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## Next Steps

- Next review and recommendations
  - September / October
    - Provide further updates and recommendations
  - October 3<sup>rd</sup>
    - Recommend ordinance to extend emergency declaration through December 2017

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