**City of Tacoma Fiscal Sustainability Task Force –**

**Tabulation of Initial Task Force Member Survey Results -June 2013**

11 of 18 Task Force Members responded to the Poll; if all Members responded, the ratings would have been different—but how or to what degree is unknown. Results are tabulated below. (The Task Force had 19 members; one Member has asked to drop off due to schedule conflicts so she declined to respond to the survey; the City has followed up to see if an arrangement with an alternate would allow her/her agency to participate.)

Task Force members were asked to rate the ideas as to **how valuable each item is to them.** Shaded cells indicate the highest and lowest ratings, and the widest and smallest ranges of response.

Members were also asked to provide additional suggestions of things that are important but not on the list: several suggestions were offered, most were not rated. There were also some comments and questions. This additional information is summarized below.

**The rating system:**  Members could give any item any rating from 1 to 7 (they could all be rated 1, or 7, or anything in between). Rating metrics: 1 = of little or no value; 4 = average value; 7 = great value

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| --- | --- | --- | --- |
| **#** | **Average****Rating** | **Range**  | **Sample Characteristic** |
| A | 6.5 | 4-7 | The City is transparent about its priorities, what it is doing and why  |
| B | 6.2 | 4-7 | The City does a good job explaining what my taxes support and how those taxes are calculated |
| C | 5.7 | 1-7 | All customers for City services are treated the same and receive the same quality services, regardless of income, age, ethnic or other diversity, or whether they are businesses or residents |
| **D** | **6.6** | 4-7 | The City spends the money I pay them efficiently and effectively |
| D2 | 6.5 | 6-7 | The City promotes economic development  |
| E | **6.8** | **6-7** | The City makes it easy for businesses to be successful, expand and grow |
| F | 6.1 | 4-7 | I receive reliable, high quality police service |
| G | 6.2 | 4-7 | I receive reliable, high quality fire and emergency medical response services |
| H | 5.7 | 4-7 | I receive reliable, high quality utility services |
| **I** | **6.6** | **6-7** | The tax climate is favorable to businesses |
| J | 5.7 | 4-7 | The City has a vibrant downtown  |
| K | 6.2 | 4-7 | The City has a well maintained street and traffic system |
| L | 5.4 | 4-7 | The City has an extensive and safe park and recreation system |
| M | 4.4 | 1-7 | The City provides a variety of community services for residents  |
| N | 5.5 | 3-7 | The City takes care of the natural environment |
| O | 6.3 | 4-7 | The City has strong and safe neighborhoods |
| P | 4.9 | 1-7 | The City supports the arts  |
| Q | **6.9** | **6-7** | The City is fiscally healthy and has sound financial practices |
| R | 5.1 | 1-7 | The City has programs to help low income residents |
| S | 5.3 | 4-7 | The City supports a high quality library system for its residents |
| T | 5.9 | 4-7 | The City partners with other local and regional governments to address issues  |
| U | 4.8 | 4-7 | The City meets or exceeds state and federal regulatory requirements  |
| V | 6.3 | 5-7 | The City anticipates and adopts to changing circumstances |
| W | 5.5 | 4-7 | The City envisions itself as a first class city and seeks to provide a full range of excellent services  |
| X | 5.5 | 1-7 | The City attracts, develops, and retains capable and motivated people as employees |
| Y | 6.2 | 4-7 | The City keeps its workforce and its residents and businesses safe  |
| Z | 5.3 | 4-7 | It requires minimal effort on my part to interact with the City, to make my voice heard |

**Other items noted (and rating, if any)**

* Police service needs to be connected to better prevention services
* Utilities could do a better job of pricing for low income – see what Seattle City Light does. Police, fire and utility service quality should be benchmarked with other cities
* How does the city keep its workforce, residents and businesses safe?
* The City needs to understand business.
* City needs to maintain its properties—not let them become run down (6)
* City needs to be competitive to promote job creation
* Create walking opportunities (6)
* Use our waterfront to create beautiful environments (6)